

MONTHLY VIEWER SERVICES REPORT

October 2008

TITLE OF SHOW	TOTAL RESPONSES			TOTAL	POS.	NEG.	REQUEST FOR		
	PHONE	E-MAIL	LETTER				VHS/DVD/BOOK	REPEAT	GEN.INFO
General LPB Programming	1	2		3	3				
Cable Company Airing Wrong LPB Channel	7			7		7			
Digital Conversion	6			6	6				5
Friends Member Didn't Get Visions	2			2		2			
Grammatical Error on Prog. Description on Web		1		1		1			
Gwen Ifill Moderating Vice-Presidential Debate	2	10		12		12			
Jakers! No Longer on LPB		2		2		2			
Loses LPB HD At Sunset	1			1		1			
Louisiana Life Magazine		1		1	1				
LPB DVD Brochure	1	10		11	11				
LPB Shows Democratic Bias		2		2		2			
LPB's Web Schedule		1		1		1			
No Pattern to Overnight Programming		1		1		1			
P.O.V., Frontline & Ind. Lens Air Too Late		1		1		1			
Rex's Alligator Bayou Filler Piece		1		1	1				1
Sesame Street Live in Lafayette	1			1	1				1
Wants the LPB HD Schedule	1			1	1				1
Wants LPB in Mandeville		1		1	1				1
Wants LPB on Dish Network in Madisonville		1		1	1				1
FAVORITE GENRES:									
Britcoms		2		2	2				
British Dramas		1		1	1				
Concerts		1		1	1				
Musical Programs		1		1	1				

News Programs		2		2	2				
Programs About History of Louisiana		1		1	1				
Science Programs	1	1		2	2				1
Woodworking Shows		1		1	1				
RECENT PROGRAMMING:									
1000 Homes: Legacy of A. Hays Town	1	1		2	2		2		
America Quilts Creatively	1			1	1				1
American Creole: New Orleans Reunion		1		1	1		1		
American Experience/LBJ	1			1	1			1	
American Experience/Nixon		1		1		1			
Atchafalaya Houseboat		2		2	2				1
Bill Moyers Journal		1		1	1				
Charlie Rose	1	2		3	3				
Curious George	1			1	1				
The Donna Dewberry Show (LPB 2)		1		1	1				1
Frontline		1		1	1				
Harvest to Restore	1			1	1			1	
Independent Lens		1		1	1				
It's a Big Big World	1			1	1		1		
Killer Stress: A National Geographic Special	1			1	1				1
Landrieu/Kennedy Senatorial Debate	5	2		7	5	2			5
Louisiana: The State We're In	3			3	3		1		2
Made in Spain		1		1	1				1
Martha Speaks	1			1	1				
Masterpiece		1		1	1				
Ms. Lucy's Classic Cajun Culture & Cooking		1		1	1				1
Moment of Luxury		1		1	1			1	
NOVA: Hunting the Hidden Dimension	1			1	1		1		
NOVA: Storm That Drowned a City		1		1	1		1		

P.O.V.		1		1	1				
P.O.V.: In the Family		1		1	1				
P.O.V.: Up the Yangtze	1			1	1				1
Presidential Debate	1			1	1				
Return to the Forest Where We Live	1			1	1				1
Secrets of the Dead		1		1	1				
Secrets of the Dead: Battle for the Bible	1			1	1			1	
Sewing with Nancy	1			1	1				1
Sid the Science Kid		1		1		1			
Spain...On the Road Again		1		1	1				1
Super WHY!	2			2	2		2		
The This Old House Hour		2		2	2				
Waiting for God		1		1	1				
REQUESTED PROGRAMMING:									
American Utopia		1		1	1				1
Brule & Airo: Live at Mount Rushmore		1		1	1				
Ghostwriter	1			1	1		1		
The Mystery of Love		1		1	1				
A Place to Dance		1		1	1				
The Power of Forgiveness		1		1	1				
Rick Steves' Iran, Yesterday & Tomorrow		1		1	1				
Robin Hood (BBC Series)		1		1	1				
To the Manor Born		1		1	1				
Upstairs Downstairs		1		1	1				
The War		1		1	1				
Woodsmith Shop		3		3	3				
Zula Patrol	1			1	1				
TOTAL RESPONSES:	PHONE	E-MAIL	LETTER	POS	NEG	VHS/DVD/BOOK	REPEAT	GEN.INFO	
	50	83	0	133	99	34	10	4	29

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November 2008

TITLE OF SHOW	TOTAL RESPONSES			TOTAL	POS.	NEG.	REQUEST FOR		
	PHONE	E-MAIL	LETTER				VHS/DVD/BOOK	REPEAT	GEN.INFO
General LPB Programming		1		1	1				
A. Christie's Poirit Airing Instead of Miss Marple	1			1		1			
Amer. Exp.: Berlin Airlift Didn't Air as Scheduled	1			1		1			
American Utopia Website		1		1	1				
BBC World News Aairs Too Early		1		1		1			
Can't Get LPB HD in Texarkana	1			1		1			
Celtic Thunder Concert Cancelled	1			1		1			
Changes on LPB 3 on Thanksgiving		1		1		1			
Chef Paul Prudhomme No Longer on LPB			1	1		1			
DTV Conversion	2			2	2				1
DTV Converter Box Coupons		1		1	1				1
Fats Domino Airing on WLAE Before LPB	3			3		3			
Getting LPB on LPB 1 & 3 & 3 on 5	1			1		1			
Getting LPB 3 on LPB on Blanchard Cable	1			1		1			
Getting Wrong LPB Signal on Shreveport Cable	2			2		2			
Haven't Received August Pledge Premium	1			1		1			
Keeping Up Appearances Bumped by Pledge		1		1		1			
Lydia's Italy No Longer on LPB HD	2			2		2			
LPB HD Goes Off Each Evening		1		1		1			
LPB DVD Catalog	1	4		5	5				
LPB Kids Club		1		1	1				
LPB's Political Views Are Too Partisan			1	1	1				
No N.O. Listings in Visions	2			2		2			
Raising Readers Event		1		1	1				
Receiving HD Signal on LPB on Monroe Cable	1			1		1			
Trouble Downloading Young Heroes Application		1		1		1			

Wants Profile from Last Year's Young Heroes		1		1	1				
Wants to See Cinema Francais Statewide		1		1	1				
Wants Kids' Programs Streamed Online		1		1	1				
Wants LPB 3 & LPB HD Schedules	1			1	1				
FAVORITE GENRES:									
Children's Programming		1		1	1				
RECENT PROGRAMMING:									
Agatha Christie's Miss Marple	1			1	1				
Agatha Christie's Miss Marple: Nemesis (Pt. 1)	1			1	1			1	
American Experience: The Crash of 1929	1	1		2	2		1		
American Experience: Reagan	1			1	1			1	
America's Test Kitchen		1		1	1				1
BBC World News		1		1	1				
Bill Moyers Journal		2		2	2				
Charlie Rose		1		1	1				
Chef Paul Prudhomme's Always Cooking!			1	1	1				
Cyberchase		1		1	1				
Frontline		2		2	2				
Get Ready for Digital TV		1		1	1				
Great Lodges of the National Parks	1			1	1		1		
Harvest to Restore	1			1	1		1		
Holiday Table		1		1	1				1
Independent Lens: Lioness	1			1	1		1		
Keeping Up Appearances		1		1	1				
Louisiana Archives Roadshow		1		1	1			1	
Louisiana: The State We're In	1			1	1				1
Louisiana: The State We're In: Gen. Barrow		1		1	1		1		

Lydia's Italy (LPB HD)	2			2	2			
Medal of Honor		1		1	1			
Ms. Lucy's Classic Cajun Culture & Cooking		4		4	4		1	3
Natural History of the Chicken	1			1	1		1	
Nature		1		1	1			
Nature: Clever Monkeys	1			1	1			1
The NewsHour with Jim Lehrer		2		2	2			
NOVA: Bible's Buried Secrets		1		1	1		1	
P. Allen Smith's Garden Home			1	1	1			
Return to the Forest Where We Live		1		1	1			
Smart Travels - Pacific Rim with Rudy Maxa (3)	1			1	1			1
Secrets of the Dead: Battle for the Bible	1			1	1		1	
Sesame Street		1		1	1			
Stargazer with Jack Horkheimer		1		1	1			1
A Taste of Louisiana with Chef John Folse	1	2	1	4	4			2
Wishbone		1		1	1			
WordGirl		1		1	1			
WordWorld		1		1	1			
REQUESTED PROGRAMMING:								
2008 Great American Seafood Cook-Off		1		1	1			1
Art Wolfe's Travels to the Edge	1			1	1			
A Christmas Memory		1		1	1			
Denver & the Mile High Orch. Christmas Spec.		1		1	1			
Fats Domino: Walkin' Back to New Orleans	10	2		12	12			9
Great Performances: David Foster: Hitman		1		1	1			1
Priscilla's Yoga Stretches		1		1	1			
Rick Steves' Iran Yesterday & Today		1		1	1			
Scrapbook Memories		1		1	1			
Songs of the Season		1		1	1			

Standard Deviants TV		1		1	1				
Woodturning Workshop		1		1	1				
TOTAL RESPONSES:	PHONE	E-MAIL	LETTER		POS	NEG	VHS/DVD/BOOK	REPEAT	GEN.INFO
	47	61	5	113	90	23	9	3	24


MONTHLY VIEWER SERVICES REPORT

December 2008

TITLE OF SHOW	TOTAL RESPONSES			TOTAL	POS.	NEG.	REQUEST FOR		
	PHONE	E-MAIL	LETTER				VHS/DVD/BOOK	REPEAT	GEN.INFO
General LPB Programming	1	5		6	6				
2009 Young Heroes	1			1	1				1
Ant. Roadshow Aired in Place of Spain...on Rd.		1		1		1			
Barnes & Noble Book Fair Proof of Performance		1		1	1			1	
Britcoms Bumped by Pledge Drive		1		1		1			
Caillou Airs Too Early		1		1		1			
Can't Get HD Signal in Baton Rouge	1			1		1			
Can't Get HD Signal in Jennings	1			1		1			
Can't Get HD Signal in Minden	1			1		1			
Can't Get HD Signal in Monroe		1		1		1			
Can't Get HD Signal in Texarkana	1			1		1			
Can't Get HD Signal in Texas	1			1		1			
Can't Get KLTM	1	1		2		2			
Celtic Woman Concert		1		1	1				1
DTV Information	33	10		43	43				43
Garrison Keillor Coming to Baton Rouge	1			1	1				1
Good Programming Only During Pledge Drives		1		1		1			
Has Not Received Pledge Premium Yet		1		1		1			1
Heidi 4 Paws Bumped Regular Programs (LPB2)		1		1		1			
KLTS Signal Strength		1		1		1			1
Lag & Interruption on HD in Eunice		1		1		1			
Loses HD Signal When It's Windy	1			1		1			1
Louisiana: An Illustrated History		1		1	1		1		
LPB Misleading People--All Need Converters		1		1		1			
LPB Skipped an Episode of This Old House Hour		1		1		1			

No Coverage of Northeast La. On LPB		1		1		1			
No Overnight Listings in New Visions	2		1	3		3			
NOVA Bumped by Pledge		1		1		1			
Painting Shows Bumped by Pledge	1			1		1			
Pledge Drive	1			1		1			
Raising Readers	1			1	1				1
Rodney Yee: Yoga Didn't Air As Scheduled	1			1		1			
Too Many Pledge Drives		1		1		1			
Tribune Media Hasn't Updated Onscreen Listings		1		1		1			
Wants Converter Box Coupons	49	10		59	59				
Wants LPB Channels on Dish Network	1			1	1				1
What Are LPB2 & LPB3?	1			1	1				1
Will Not Donate To Support Gwen Ifill Programs		1		1		1			
Yanni: Voices Didn't Air As Scheduled	3	2		5		5			1
FAVORITE GENRES:									
Britcoms		2		2	1	1			
Children's Programs		3		3	3				
Quilting Shows		1		1	1				
Sewing Shows		1		1	1				
RECENT PROGRAMMING:									
1000 Homes: Legacy of A. Hays Town	2			2	2		2		
Animusic		1		1	1		1		
Antiques Roadshow	1	1		2	2				
The Art of Quilting		1		1	1		1		
Bill Moyers Journal		1		1	1				1
Caillou		1		1	1				
Cyberchase (LPB2)		1		1	1				
Faith Hill, Joy to the World: Soundstage	1			1	1		1		

Fats Domino: Walking Back to New Orleans	3	1		4	4			3	1
Fetch! With Ruff Ruffman	1			1	1				1
Fons & Porter's Love of Quilting	1	1		2	2				
Frontline		1		1	1				
Great American Seafood Cookoff		1		1	1		1		
Great Performances: Hitman: David Foster	2			2	2			2	
Great Performances: The Nutcracker	1			1	1				1
Great Performances: Pavarotti: A Life in 7 Arias		1		1	1		1		
Heidi 4 Paws		1		1	1		1		
How Art Made the World	1			1	1				1
Independent Lens: Knee Deep		1		1	1			1	
Keeping Up Appearances		1		1	1				
Last of the Summer Wine		2		2	2		1		
Lawrence Welk Show		1		1	1				
The Legacy of Otis Redding		1		1	1			1	
Lost Louisiana: What's in a Name?	1			1	1			1	
Louisiana: A History		1		1	1		1		
Louisiana: The State We're In		3		3	3				1
Masterpiece: Pride & Passion		2		2	2		2		
Mon Cher Camarade	1	2		3	3		2	1	1
Mormon Tabernacle Choir		1		1	1			1	
Ms. Lucy's Classic Cajun Culture & Cooking		3		3	3		1		2
Natalie McMaster		1		1	1		1		
The NewsHour with Jim Lehrer		2		2	2				
NOVA		2		2	2				
P.O.V.: Inheritance	1			1	1				1
Richard Tucker Opera Gala	1			1	1				
Sarah Brightman: Symphony in Vienna	1			1	1				
Spain...On the Road Again		1		1	1				
Spirit - A Journey in Dance, Drums & Song		1		1	1		1		

A Taste of Louisiana with Chef John Folse		1		1	1		1		1
The This Old House Hour		1		1	1				
Waiting for God		1		1	1				
Wants to Know Status of Membership		1		1	1				1
Washington Week		1		1	1				
Wishbone (LPB2)		1		1	1				
REQUESTED PROGRAMMING:									
Andre Rieu Christmas Concerts		1		1	1				
Eleven Metropolitan Concerts		1		1	1				
Fons & Porter's Love of Quilting	1	1		2	2				
In the Life		2		2	2				
Lights: Celebrate Chanukah Live in Concert		1		1	1				
Opera Louisiane		1		1	1		1		
Raleigh Ringers	1			1	1		1		
Wants to See LaRose on Lost Louisiana	1			1	1				
TOTAL RESPONSES:	PHONE	E-MAIL	LETTER		POS	NEG	VHS/DVD/BOOK	REPEAT	GEN.INFO
	124	104	1	229	193	36	21	11	65