

MONTHLY VIEWER SERVICES REPORT

January 2009

TITLE OF SHOW	TOTAL RESPONSES			TOTAL	POS.	NEG.	REQUEST FOR		
	PHONE	E-MAIL	LETTER				VHS/DVD/BOOK	REPEAT	GEN.INFO
General LPB Programming	2	2	2	6	6				
General LPB2 Programming	1			1	1				
2009 Louisiana Young Heroes	3	1		4	4				3
America's Test Kitchen Charges for Recipes		1		1		1			
Antiques Roadshow - BBC No Longer On LPB		1		1		1			
Bad Reception During Masterpiece	1			1		1			
The Big Comfy Couch No Longer on LPB1		1		1		1			
Cable System Airing LPB2 Instead of LPB1	4	2		6		6			
Can't Always Get Digital Signal	1			1		1			
Chris Botti Concert in Baton Rouge	1			1	1				1
Delay of Digital Conversion		1		1		1			
Doesn't Get LPB on Satellite Service	1			1		1			
DTV Questions	158	3		161	161				161
Friends Member Didn't Receive Visions	2			2		2			
Friends Member Getting Two Visions Each Mo.	1			1		1			
Gets Fuzzy Analog Signal	1			1		1			
Getting Small LPB HD Picture on DirecTV		1		1		1			
ITV Shows No Longer on LPB		1		1		1			
Loses Digital Signal at Sundown	1			1		1			
LPB Streaming Presidential Inauguration		1		1	1				1
Mr. Rogers - Bad Time & Doesn't Air Enough	1			1		1			
Needs Coupons for Converter Boxes	120			120	120				35
No Audio on LPB on DirecTV	2			2		2			
No Longer Getting LPB5	1			1		1			
No Overnight Listings in Visions	4	3		7		7			

Not Getting LPB's Digital Signal	14	3		17		17			
Not Getting LPB2 on Digital TV		2		2		2			
NOW & Washington Week Time Changes			1	1		1			
What/Where Are LPB2 &/or LPB3?	5	3		8	8				8
Where is LPB in New Orleans?		1		1	1				1
WealthTrack No Longer on LPB2	1			1		1			
Wants to Shoot a Game Show at LPB		1		1	1				1
FAVORITE GENRES:									
Britcoms		1		1	1				
British Crime Programs		1		1	1				
British Mysteries		1		1	1				
Children's Shows	2			2	2				
Cooking Shows	1			1	1				
Gardening Shows	1			1	1				
Locally-Produced Programs	1			1	1				
Oil Painting Programs		1		1	1				
RECENT PROGRAMMING:									
America Quilts Creatively		1		1	1				1
America's Test Kitchen		1		1	1				
Antiques Roadshow	1		1	2	2				1
The Ascent of Money		1		1	1			1	
The Best of The Joy of Painting		1		1	1				
Bill Moyers Journal			1	1		1			
Charlie Rose	1			1	1		1		
Cook's Country from America's Test Kitchen	1			1	1				1
Daylight: The Most Beautiful Train in the World	1			1	1		1		
Dr. Christiane Northrup: Menopause & Beyond		1		1	1				1
The Electric Company	1			1	1				1

Fats Domino - Walkin' Back to New Orleans	1			1	1		1		
Frontline		1		1	1				
Frontline: The Old Man & the Storm	3			3	3			3	
Good For What Ails You	2	1		3	3		1		2
Great Performances: David Foster: Hitman	1			1	1		1		
Independent Lens: Helvetica	1			1	1		1		
Jenkins Art Studio		1		1	1				
Jerry Yarnell School of Fine Art		2		2	2				
Landscapes Through Time (LPB2)		1		1	1		1	1	
Lawrence Welk	1			1	1				
Live From Lincoln Center: New Year's Eve Gala		1		1	1				
Louisiana Public Square	1	2		3	3				2
Louisiana: The State We're In			1	1	1				
Magnificent Mind at Any Age		1		1	1		1		1
Masterpiece		1		1	1				
Masterpiece: Tess of the D'urbervilles	4			4	4				3
Masterpiece: Wuthering Heights	3			3	3				3
McLaughlin Group			1	1	1				
Mon Cher Camarade	1			1	1		1		
Mr. Rogers' Neighborhood	1			1	1				
Ms. Lucy's Classic Cajun Culture & Cooking		4		4	2	2	1		1
The NewsHour with Jim Lehrer		1		1	1				
NOVA: The Incredible Journey of the Butterflies	1			1	1		1		
NOW on PBS			1	1	1				
Red Tail Reborn	1			1	1		1		
Rick Steves' Europe		1		1	1				
The Story of India	5			5	5			1	2
A Taste of Louisiana with Chef John Folse		1		1	1				1
Waiting for God	1			1	1				
Washington Week			1	1	1				

WealthTrack (LPB2)	1			1	1				
REQUESTED PROGRAMMING:									
Alone in the Wilderness	1			1	1				
America's Ballroom Challenge		1		1	1				1
As Time Goes By		1		1	1				
The Beauty of Oil Painting (Gary Jenkins)		1		1	1				
Coast (BBC)	1			1	1				
Daniel O'Donnell: Hope & Praise		1		1	1				1
A Fine Romance		1		1	1				
In the Life		1		1	1				
Jim Fay: Love & Logic		1		1	1				
Louisiana Road Rules		1		1	1		1		
Motorweek		1		1	1				
Rick Steves' Iran		2		2	2				
Signing Time		1		1	1				
The Teachings of Jon		1		1	1				
Texas Music Café		1		1	1				
To the Manor Born	1			1	1				
The Vicar of Dibley		1		1	1				
The Woodsmith Shop (LPB1)		5		5	5				
Zula Patrol	1			1	1				
TOTAL RESPONSES:	PHONE	E-MAIL	LETTER		POS	NEG	VHS/DVD/BOOK	REPEAT	GEN.INFO
	367	75	9	451	396	55	13	6	233

MONTHLY VIEWER SERVICES REPORT

February 2009

TITLE OF SHOW	TOTAL RESPONSES			TOTAL	POS.	NEG.	REQUEST FOR		
	PHONE	E-MAIL	LETTER				VHS/DVD/BOOK	REPEAT	GEN.INFO
General LPB Programming	1	4	1	6	4	2			
General LPB3 Programming		1		1		1			
2009 Louisiana Young Heroes	27	57		84	84				36
Converter Box Coupons	26			26	26				26
Delay of Digital Conversion	3	1		4	2	2			3
Digital Conversion Issues	39	3	1	43		43			43
Eatel HD Austin City Limits Listings Wrong	1			1		1			
Friends of LPB Art & Travel Auction	1			1	1				1
LPB2 &/or LPB3	7	2		9	9				9
LPB Doesn't Air Any Classical Music Programs			1	1		1			
LPB HD Now the Same As LPB SD		2		2		2			
LPB Kids Club		1		1	1				
LPB No Longer in Widescreen on DirecTV		1		1		1			
New Visions Format	1	1		2	1	1			
No Audio on KLTS Through CMA Cable		1		1		1			
No LPB2 or 3 on Suddenlink in Bossier City		1		1		1			1
No Descriptions for LPB2/3 Programs in Visions		1		1		1			
No Overnight Listings in Visions		2		2		2			
Program Guide for LPB3		1		1	1				1
Sherlock Holmes Didn't Air As Scheduled		2		2		2			
State Archives Roadshow	3			3	3				3
The This Old House Hour Didn't Air as Scheduled		1		1		1			
Too Many Cooking Shows		1		1		1			
Too Many Painting Programs		1		1		1			
Too Many Sewing Shows		1		1		1			

Too Much Children's Programming		1		1		1			
TV Guide Data on Shreveport Cable Wrong	1			1		1			
FAVORITE GENRES:									
Animal Programs		1		1	1				
Britcoms			1	1		1			
Celtic Programs		1		1	1				
Classical Music Programs			1	1	1				
Comedy Specials			1	1	1				
Concert Programs		1		1	1				
Cooking Shows	1			1	1				
Dog Shows	1			1	1				
Mario Batali Cooking Shows		1		1	1				1
Science Programs		1	1	2	2				
Sewing Shows	1			1	1				
Space Exploration Shows			1	1	1				
RECENT PROGRAMMING:									
Against the Tide		1		1	1		1	1	
American Experience		1		1	1				
American Experience: The Crash of 1929	1			1	1		1		
American Experience: Polio	1			1	1			1	
America's Ballroom Challenge	2			2	2			1	1
Antiques Roadshow		1	1	2		2			
Ask This Old House		1		1	1				1
Atchafalaya Houseboat	1	1		2	2		1	1	
Austin City Limits		1		1	1				1
Cajun Ren. Man: Dudley J. LeBlanc (LPB2)	4			4	4		4		
Cinema Francais			1	1		1			
Cook's Country from America's Test Kitchen	1			1	1		1		

Faubourg Tremé: The Untold Story of Black N.O.	3	1		4	4		1	3	
Forever My Love: Music From the Bayou (LPB2)	1			1	1		1		
Frontline: Meltdown	1			1	1			1	
George Carlin: The Mark Twain Prize	1	1		2	2		1		
Good For What Ails You	2	1		3	3			1	1
Great American Seafood Cookoff	1	1		2	2				2
In Performance at the White House: S. Wonder		1		1	1		1		
Louisiana: The State We're In		1	1	2		2			
Louisiana: The State We're In: Ralph Sims		1		1	1			1	
Make 'Em Laugh: The Funny Business of Amer.		1		1	1				
Making Waves: Louisiana's Radio Story		1		1	1			1	
Martha's Sewing Room		1		1	1				1
Masterpiece: David Copperfield			1	1	1				
Masterpiece: Oliver Twist	3	1		4	4			2	2
MI-5		1		1	1				
Mon Chér Camarade		1		1	1			1	
Ms. Lucy's Classic Cajun Culture & Cooking	1			1	1		1		
Ms. Lucy's Classic Cajun Culture & Cooking (2)	1			1	1				1
Nature		1		1	1				
The NewsHour with Jim Lehrer		1		1	1				
NOVA		1		1	1				
Quilting Arts (LPB2)		1		1	1				1
Return to the Forest Where We Live	1			1	1				1
Rick Steves' Iran		1		1	1		1	1	
Seasoned with Spirit (LPB3)	1			1	1		1		
Sewing with Nancy		1		1	1				1
Sherlock Holmes		2		2	2				
Signpost to Freedom: The '53 B.R. Bus Boycott		1		1		1			
Spain...On the Road Again		1		1	1				1
Spirit of a Culture: Cane River Creoles	3	1		4	3	1	2		1

The This Old House Hour		1		1	1				
Wild!: A Dog's World	1			1	1			1	
REQUESTED PROGRAMMING:									
2008 Louisiana Young Heroes		1		1	1		1		
Alone in the Wilderness		1		1	1				
Another Live Doo Wop Concert		1		1	1				
Celtic Thunder		1		1	1				
Daniel O'Donnell: Hope & Praise		1		1	1				
Daytime Adult Educational Programs		1		1	1				
Great Performances at the Met		1		1	1				1
Highland Heartbeat		1		1	1				
The Last Confederates		1		1	1		1		
Louisiana: A History (LPB1)	1			1	1		1		
Midsomer Murders		1		1	1				
Spanish Language Instruction Programs			1	1	1				
Willie Stark		1		1	1				
The Woodsmith Shop (LPB1)		4		4	4				
TOTAL RESPONSES:	PHONE	E-MAIL	LETTER		POS	NEG	VHS/DVD/BOOK	REPEAT	GEN.INFO
	144	137	13	294	219	75	20	16	140

MONTHLY VIEWER SERVICES REPORT

March 2009

TITLE OF SHOW	TOTAL RESPONSES			TOTAL	POS.	NEG.	REQUEST FOR		
	PHONE	E-MAIL	LETTER				VHS/DVD/BOOK	REPEAT	GEN.INFO
General LPB Programming	3	8		11	11				
2009 Louisiana Young Heroes	7	5		12	11	1			11
Always the Same 4 Britcoms		1		1		1			
Another LPB Doo Wop Concert	2	1		3	3				2
Antiques Roadshow Bumped by Pledge		2		2		2			
Bad Night Reception on Cable in Texas	2			2		2			
Bad Reception on Cable in Monroe		1		1		1			
Bad Reception on Cable in New Iberia		1		1		1			
Be Well Now! Didn't Air As Scheduled	3			3		3			
BBC World News Didn't Air As Scheduled	1			1		1			
Britcoms Bumped by Pledge		2		2		2			
Charlie Rose Bumped by Pledge	1	2		3		3			
Converter Box Coupons	12			12	12				
David Copperfield Aired All at One Time			1	1		1			
DTV Issues	16	17		33		33			30
Frontline Bumped by Pledge	1			1		1			
Louisiana Public Square Live Chat	1			1	1				1
Low Audio on Alexandria Cable	1			1		1			
LPB Has Too Many Commercials		1		1		1			
LPB2 In Place of LPB1 in Shreveport		3		3		3			
LPB Kids Club	2	2		4	4				4
McLaughlin Group a Repeat from Week Before	2	1		3		3			
Mr. Rogers No Longer on Weekdays on LPB		1		1		1			
New Yankee Workshop Bumped by Pledge		1		1		1			
Overnight Listings Back in Visions	2			2	2				

Painting Programs No Longer On at Noon (LPB2)		1		1		1			
Pledge Bumped Regular Shows		1		1		1			
Pledge Bumped Regular Weekend Shows	7			7		7			
Pledge Drives Too Long		1		1		1			
Pledge Drives Too Often		1		1		1			
Pledge Programming	1	1		2		2			
Prices of LPB Mugs & T-Shirts		1		1	1				1
Suggestion for "Lost La.: What's in a Name?"		1		1	1				
This Old House Didn't Air As Scheduled	1	2		3		3			
Too Many Reruns on LPB		1		1		1			
What/Where is LPB2 and/or LPB3?	5	5		10	10				10
Wrong Cable/TiVo Listings for LPB-HD		2		2		2			
FAVORITE GENRES:									
Britcoms	2	4		6	6				
Educational Shows		1		1	1				
Fitness Programs (LPB2)		1		1		1			
Gardening Shows		1		1	1				
Nature Programs		1		1	1				
Opera		1		1	1				
Painting Programs (LPB2)		1		1	1				
Programs About Louisiana		1		1	1				
Woodworking Shows		1		1	1				
RECENT PROGRAMMING:									
Against the Tide		1		1	1		1		
Agatha Christie's Poirot		1		1	1				
American Masters: Sweet Honey in the Rock		1		1	1		1		
America's Ballroom Challenge (LPB-HD)		1		1	1				
Animusic	1			1	1		1		1

Antiques Roadshow	1	2		3	3				1
Are You Being Served?		1		1	1				
Atchafalaya Houseboat		1		1	1				1
BBC World News	1			1	1				
Bill Moyers Journal	2			2	2				1
Change Your Brain, Change Your Life		2		2	2			1	1
Charlie Rose	1	4		5	5				
Chris Botti: Live in Boston	1	1		2	2			2	
Cinema Français	1			1	1				1
Clifford the Big Red Dog		1		1	1				
Cradle of the Stars (LPB2)	1			1	1		1		
Daniel O'Donnell: Hope & Praise		1		1	1		1		
Discovering the Secrets of the Vatican		1		1	1				
Dr. Christiane Northrup: Menopause & Beyond		4		4	4			2	1
Eckhart Tolle Didn't Repeat As Scheduled	1			1		1			
Evangeline	1	1		2	2		1	1	
Fats Domino: Walkin' Back to New Orleans		3		3	3			2	
Frontline		1		1	1				
Frontline: A Soldier's Heart	1			1	1		1		
Good For What Ails You	2	6		8	8		4	1	3
I Am the Strand		2		2	2			1	
Immaculee: Hold Onto Hope		2		2	2			2	
Journey Home: Stories of Hospice (LPB2)	1			1	1		1		
Keeping Up Appearances		1		1	1				
Last of the Summer Wine		1		1	1				1
Lawrence Welk		1		1	1				
Live from Lincoln Center: Wynton Marsalis		2		2	2			1	
Lost Louisiana: What's In a Name? (Pt. 5)		1		1	1				
Louisiana: A History (LPB2)	1			1	1				1
Louisiana Public Square	1	2		3	3			2	1

Louisiana Public Square: Econ. Dev. 2009		1		1	1				
Marie Antoinette		2		2	2			1	
Masterpiece: David Copperfield (LPB1)			1	1	1				
Masterpiece: David Copperfield (LPB-HD)		1		1	1			1	
McLaughlin Group	2	1		3	3				
MI-5	1	1		2	2				
Mon Cher Camarade	1			1	1			1	
Mr. Rogers' Neighborhood		1		1	1				
Ms. Lucy's Classic Cajun Culture & Cook. (LPB1)		1		1	1				1
Ms. Lucy's Classic Cajun Culture & Cook. (LPB2)	1			1	1				1
Nature	1	1		2	2				
New Yankee Workshop		1		1	1				
The NewsHour with Jim Lehrer	3	2		5	5				
NOVA	1			1	1				
Paul Simon: Library of Congress Gershwin		1		1	1			1	
The Powder & the Glory		1		1	1			1	
The Priests in Concert at Armagh Cathedral		1		1	1			1	
Raised on Rice & Gravy		3		3	3		1	1	
Rock, Rhythm & Doo Wop	1			1	1		1		
Sesame Street		1		1	1				
Sherlock Holmes		1		1	1				
Sit & Be Fit Special		1		1	1		1		
Tavis Smiley	1			1	1				1
A Taste of Louisiana with Chef John Folse (LPB2)	1			1	1				1
This Old House	1	2		3	3				
Three Mo' Divas		1		1	1		1		
Visions of Italy		1		1	1			1	
Ultramind Solution: Defeat Depression	1	4		5	4	1	2	1	1
Yanni Voices: Live from the Forum in Acapulco		1		1	1		1		
You: Inner & Outer Beauty w/Dr. Michael Roizen		1		1	1		1		

REQUESTED PROGRAMMING:									
America's Generations: The Boomers	1			1	1				1
Andre Rieu Programs		1		1	1				
The Curious Mr. Catesby	1			1	1				
Great Performances at the Met		1		1	1				1
Justin Wilson Programs		1		1	1				
Legends of N.O.: A. Toussaint, Dr. John, Neville	1			1	1		1		
Live from the Artists Den		1		1	1				
Lost Louisiana 2		1		1	1		1		
Lost Louisiana: The Spirit Remains		1		1	1		1		
More Gardening Shows		1		1	1				
More Opera		1		1	1				
Mystery!	1			1	1				
Roy Orbison: In Dreams		1		1	1				
Secrets of the Vatican		1		1	1				
Show about Siegfried & Roy		1		1	1				
Sit & Be Fit (series) (LPB1)		1		1	1				
State Archives Roadshow		2		2	2				2
View from a Grain of Sand		1		1	1				
We Shall Remain: American Experience	1	1		2	2				1
Woodsmith Shop (LPB1)		5		5	5				
TOTAL RESPONSES:	PHONE	E-MAIL	LETTER		POS	NEG	VHS/DVD/BOOK	REPEAT	GEN.INFO
	109	175	2	286	202	84	23	24	82

MONTHLY VIEWER SERVICES REPORT

April 2009

TITLE OF SHOW	TOTAL RESPONSES			TOTAL	POS.	NEG.	REQUEST FOR		
	PHONE	E-MAIL	LETTER				VHS/DVD/BOOK	REPEAT	GEN.INFO
General LPB Programming	1	2	1	4	4				
2009 Louisiana Young Heroes		4		4	4				
Audio But No Video on LPB1	1			1		1			
Audio But No Video on LPB2	1			1		1			
Burt Wolf Cruise		1		1	1				
Can't Hear Questions During Gov.'s Press Conf.		1		1		1			
Converter Box Coupons	5			5	5				
DTV Issues	11	6		17	13	4			17
Friends Member Didn't Get April Visions	1	1		2		2			
Friends of LPB Membership	1			1	1				1
Globe Trekker Bumped by Wynton Marsalis		2		2		2			
History Detectives Bumped by Wynton Marsalis		1		1		1			
House of Life: Jewish... Didn't Air as Scheduled		1		1		1			
LPB2 and/or LPB3	5	2		7	7				7
LPB Budget Cuts		2		2	1	1			
LPB Kids Club		3		3	3				3
LPB on DirecTV?		1		1	1				1
No Audio on LPB on Suddenlink		1		1		1			
Swimming in Auschwitz Didn't Air as Scheduled		1		1		1			
This Old House Bumped by Pledge		1		1		1			
This Old House Bumped by Wynton Marsalis		1		1		1			
Visions is Never Correct		1		1		1			
FAVORITE GENRES:									
Cooking Shows		1		1	1				

Travel Programs		1		1	1			
RECENT PROGRAMMING:								
Beauty of Oil Painting with G. & K. Jenkins		1		1	1			
Bill Moyers Journal		1		1		1		
Friday Night Lineup	1			1	1			
Frontline		1		1	1			
Frontline: Poisoned Waters		1		1	1		1	
Gen. Robert H. Barrow: A Legacy of Leadership	1	1		2	2		2	
Glitz & Grits	1			1	1		1	
Globe Trekker		1		1	1			
Great Performances	1			1	1		1	
History Detectives		1		1	1			
Jerry Yarnell School of Fine Art		1		1	1			
Jerusalem: Center of the World	1			1	1			1
Lawrence Welk Show			1	1	1			
Lawrence Welk Show: Musical Memories			1	1	1		1	
Louisiana Public Square: Leg. Preview 2009		1		1		1		
Louisiana: The State We're In	2	1		3	3			2
Louisiana: The State We're In: Carlow Choir		1		1	1			1
La.: The State We're In: Easter - Gov.'s Mansion		1		1	1			1
Masterpiece		1		1	1			
McLaughlin Group		1		1		1		
MI-5		1		1	1			
Ms. Lucy's Classic Cajun Culture & Cooking	1	2		3	2	1		2
NOVA		1		1	1			
Real Simple		1		1	1			1
Remarkable Red Hat Society	1			1	1		1	1
Return to the Forest Where We Live	1			1	1		1	
Sewing with Nancy	1		1	2	2			1

A Taste of Louisiana with Chef John Folse	1			1	1				1
This Old House		1		1	1				
Waiting for God			1	1	1				
We Shall Remain: American Experience	1	1		2	2			1	
REQUESTED PROGRAMMING:									
The Artists' Den		1		1	1				
Great Performances: Chess in Concert		1		1	1				
More Cooking Shows on LPB1 & LPB2		1		1	1				
More Travel Shows on LPB1 & LPB2		1		1	1				
Mystic Voices: The Story of the Pequot War		1		1	1				
Red Dwarf: Back to Earth		1		1	1				
Soundstage: Josh Groban: An Evening in NYC		1		1	1				
TOTAL RESPONSES:	PHONE	E-MAIL	LETTER		POS	NEG	VHS/DVD/BOOK	REPEAT	GEN.INFO
	39	62	5	106	83	23	6	4	39

MONTHLY VIEWER SERVICES REPORT

May 2009

TITLE OF SHOW	TOTAL RESPONSES			TOTAL	POS.	NEG.	REQUEST FOR		
	PHONE	E-MAIL	LETTER				VHS/DVD/BOOK	REPEAT	GEN.INFO
2009 Louisiana Young Heroes		1	5	6	6				1
2010 Louisiana Young Heroes		2		2	2				
Appalachia Airing Overnight & at 10PM		1		1		1			
Audio Problems During Masterpiece	1	1		2		2			
Converter Box Coupons	8			8	8				8
DTV Issues	7	3	2	12	1	11			11
Ken Burns		1		1	1				1
LPB 2 & 3 Knocked Off by Storm		1		1		1			
LPB Doo Wop Concert This Summer	1			1	1				1
LPB No Longer Showing Jerry Yarnell		1		1		1			
LPB Shows Commercials			1	1		1			
LPB Schedules Online	2			2	2				2
LPB Super WHY! Camps		1		1	1				1
Lost all 3 LPB Stations in Baton Rouge		1		1		1			
Mr. Rogers Airs Too Early on Sundays		1		1		1			
No Audio on KLPB		1		1		1			
Quality of Programs on LPB Superior to N.O.		1		1	1				
Same Episode of Sid the Science Kid All Week	1			1		1			
Tour of LPB		1		1	1				1
Where/What is LPB2 and/or LPB3?	4			4	4				4
FAVORITE GENRES:									
Children's Programs		1		1	1				
Music Programs			1	1	1				
News Programs			1	1	1				

Painting Programs	1			1	1				1
Science Programs			1	1	1				
RECENT PROGRAMMING:									
Africa Trek		1		1	1				
Agatha Christie's Poirot			1	1	1				
America's Test Kitchen		1		1	1				
Appalachia: A History of Mountains & People		3		3	3		1		1
Bill Moyers Journal		1		1		1			
Cinema Francais	1			1	1		1		
Cook's Country		1		1	1				
Frontline: The Madoff Affair	1			1	1		1		
Good For What Ails You		1		1	1				1
Homestretch (LPB2)	1			1	1				1
I Always Do My Collars First	1			1	1		1		1
Jerry Yarnell School of Fine Art		1		1	1				
Live from Lincoln Center: Romeo & Juliet	1			1	1		1	1	
Louisiana Archives Roadshow		1		1	1			1	
Louisiana Public Square: La.'s Dropout Problem	1			1	1			1	
Louisiana: The State We're In: LSMSA		1		1	1				
Louisiana's Experience: WWII	1			1	1			1	
Masterpiece: Little Dorrit	2			2	2				1
Masterpiece: The Old Curiosity Shop		1		1	1			1	
MI-5	1			1	1				
Mr. Rogers' Neighborhood		1		1	1				
Ms. Lucy's Classic Cajun Culture & Cooking		1		1	1				1
National Memorial Day Concert 2009	1			1		1			
Rick Steves' Europe	1		1	2	2			1	
Secrets of the Dead: Blackbeard's Lost Ship	1			1	1			1	
Sid the Science Kid	1			1	1				

Tracks Ahead (LPB2)	1			1	1				1
War Bonds: The Songs & Letters of World War II		1		1	1			1	
WWII Behind Closed Doors	2	1		3	3		1	1	
Yanni Voices: Live in Acapulco		1		1	1		1		
REQUESTED PROGRAMMING:									
The Breathtaking Cost of Asbestos	1			1	1				
Celtic Thunder: Take Me Home		3		3	3				
Charlie Rose	1			1	1		1		
Fons & Porter's Love of Quilting	1			1	1				
Louisiana Legends Gala		1		1	1				1
Pocoyo		1		1	1				
The Red Green Show		1		1	1				
Rescue Your Retirement		1		1	1				
Sit & Be Fit	1			1	1				
The Woodwright's Shop (first two seasons)		1		1	1				
TOTAL RESPONSES:	PHONE	E-MAIL	LETTER	POS	NEG	VHS/DVD/BOOK	REPEAT	GEN.INFO	
	46	43	13	102	79	23	8	9	39

MONTHLY VIEWER SERVICES REPORT

June 2009

TITLE OF SHOW	TOTAL RESPONSES			TOTAL	POS.	NEG.	REQUEST FOR		
	PHONE	E-MAIL	LETTER				VHS/DVD/BOOK	REPEAT	GEN.INFO
General LPB Programming	3	12	2	17	17				
2009 Louisiana Young Heroes		1		1	1				1
Antiques Roadshow Bumped by Pledge	1			1		1			
Beauty of Oil Painting Bumped by Pledge		1		1		1			
Beth Courtney	1			1	1				
Britcoms Bumped by Pledge	1	1		2		2			
Converter Box Coupons	50			50	50				50
DTV Issues	431	33	1	465	33	432			461
Friends Members Didn't Get Visions	2			2		2			
Frontline: Sick Around Amer. Didn't Air As Sched	1			1		1			
LPB Day at the Capitol On Website		1		1	1				1
LPB Doo Wop Concert	1			1	1				1
No Audio on LPB on CMA Cable		1		1		1			
No Longer Gets TV Guide Channel from LPB	1	2		3		3			3
No LPB2 or 3 on DirecTV			1	1		1			
No Religious Programming on LPB/PBS		2	1	3		3			
Suddenlink Has Different Channel on LPB's	1			1		1			
Support Regarding State Budget		16	1	17	16	1			
Tavis & Worldfocus Not Listed In Visions	1			1		1			
Wants to Watch Programs on LPB's Website		1		1	1				1
What/Where is LPB2 & 3?	6	1		7	7				7
Wants Child to Be on LPB		1		1	1				
Wants LPB3 on Charter Cable in Texas	1			1	1				

FAVORITE GENRES:									
Arts/Culture Programs	1			1	1				
Britcoms	1	3		4	4				
British Mysteries		1		1	1				
Children's Shows	1	3		4	4				
Classical Music Programs	1			1	1				
Concerts		1		1	1				
Doo Wop Music Programs	1			1	1				
Educational Programs	1			1	1				
Music Programs	1			1	1				
News Programs		1		1	1				
Pledge Programming	1			1		1			
Public Affairs Programs		1		1	1				
Travel Programs		1		1	1				
RECENT PROGRAMMING:									
America's Test Kitchen		3		3	3				2
Antiques Roadshow	2	1		3	3				1
Ask This Old House	1			1	1				
BBC World News		1		1	1				
Beauty of Oil Painting with G. & K. Jenkins		1		1	1				
Big Green Bunny (LPB2)		1		1	1				
Bill Moyers Journal	3	2		5	3	2			1
Carole King: Welcome to My Living Room (LPB2)		2		2	2		2		
Charlie Rose	2			2	2				1
Clifford the Big Red Dog		1		1	1				
Craft in America	1			1	1		1		1
Craving Health with Dr. Richard Weinstein		1		1	1		1		1
David Garrett: Live in Berlin		1		1	1		1		

Dr. Wayne Dyer: Excuses Begone!	1	2		3	3		1		2
Great Perf.: Eric Clapton & Steve Winwood		1		1	1		1		
Frontline		1		1	1				
Frontline: Sick Around the World	1			1	1				
GED Connection	1			1	1				1
Great Performances		1		1	1				
Great Performances: Chess in Concert		1		1	1				
Immaculee: Hold Onto Hope		1		1	1				
Keeping Up Appearances		1		1	1				
Lawrence Welk Show	1	1		2	1	1			
Legends & Lyrics		1		1	1			1	
Louisiana Public Square		1		1	1				
Martha Speaks		1		1	1				
Masterpiece		2		2	2				
Masterpiece: Little Dorrit		1		1	1				
McLaughlin Group	2			2	2				1
Ms. Lucy's Classic Cajun Culture & Cooking	1	2		3	3				3
The Music Instinct: Science & Song		1		1	1				
Natural History of the Chicken		1		1	1		1		1
The NewsHour with Jim Lehrer	1	3		4	4				
NOVA		1		1	1				
NOW on PBS	1			1		1			
Paradise Faded: The Fight for Louisiana (LPB2)		2		2	1	1			1
Rick Steves' Europe (LPB3)	1			1	1				
Rock, Rhythm & Doo Wop	1			1	1				
Sandwiches That You Will Like		2		2	2				2
Sesame Street	1	2		3	3				
Sid the Science Kid		1		1	1				
Soundstage: Josh Groban: An Evening in NYC		1		1	1				
Tavis Smiley	1			1	1				

Terry Madden's Watercolor Workshop		1		1	1				
This Old House	2			2	2				
Waiting for God		1		1	1				
Worldfocus (LPB2)	1			1	1				
REQUESTED PROGRAMMING:									
African American Big Band Programs	1			1	1				
Ask Not		1		1	1				
Barbecue University (LPB1)		1		1	1				
Celtic Thunder - Take Me Home		1		1	1				
Cody		1		1	1				
French-Based Programming		1		1	1				
Frontline: Breaking the Bank	1			1	1			1	
Frontline: Sick Around America	1			1	1				
Lost Louisiana		1		1	1		1		1
Mexico: One Plate at a Time (LPB1)		1		1	1				
Palates & Pate		1		1	1				
Passport & Palate		1		1	1				
The Roots of War...The Road to Peace		1		1	1				
Scientific American Frontiers with Alan Alda		1		1	1				
Wants Daily Weather Forecasts	1			1	1				
TOTAL RESPONSES:	PHONE	E-MAIL	LETTER		POS	NEG	VHS/DVD/BOOK	REPEAT	GEN.INFO
	538	142	6	686	230	456	9	2	544

MONTHLY VIEWER SERVICES REPORT

July 2009

TITLE OF SHOW	TOTAL RESPONSES			TOTAL	POS.	NEG.	REQUEST FOR		
	PHONE	E-MAIL	LETTER				VHS/DVD/BOOK	REPEAT	GEN.INFO
General LPB Programming	17	1	2	20	20				
General LPB2 Programming	1			1	1				
General LPB3 Programming	1	1		2	2				
2009 Young Heroes	1	2		3	3				3
Alligator Bayou Filler	1			1	1		1		
Audio Level Discrepancies on LPB		1		1		1			
Cajun Renaissance Man Didn't Air as Scheduled	1			1		1			
Converter Box Coupons	4			4	4				4
DTV Issues	139	5		144		144			144
Friends Member Didn't Get Visions	1			1		1			1
Friends of LPB's New York Trip	1			1	1				1
Jenny McCarthy on Sesame Street		1		1		1			
LPB's Website Too Hard to Navigate		1		1		1			
LPB2 Airing in Place of LPB1 on Cable	1			1		1			
LPB3 Airing in Place of 1 on Mansfield Cable	1			1		1			
McLaughlin Group Didn't Air on Friday or Sunday	1			1		1			
Mr. Rogers' Neighborhood Not on Daily	1			1		1			
Need List of Antennas	3		2	5	5				
No Audio on LPB/Audio Problems	6			6		6			
No Closed Captioning on NewsHour		1		1		1			
No Religious Programming on LPB/PBS	1			1		1			
Problems with LPB on Allegiance Cable	1			1		1			
Problems with LPB on Allen's Cable	1			1		1			
Problems with LPB on CableOne	2			2		2			
Problems with LPB on Charter Cable		1		1		1			

Problems with LPB on Cox Cable/Lafayette	1			1		1			
Problems with LPB on DirecTV	5	1		6		6			
Problems with LPB on Dish Network	1			1		1			
Problems with LPB on Suddenlink	11	4		15		15			
SAP Issues	1			1		1			
Wants LPB to Broadcast Fulltime Online		1		1	1				
Wants PBS Kids Character for a Fair		1		1	1				10
Where is/What is/How to Get LPB2 &/or LPB3	11			11	11				11
WLPB Off The Air (Boxes & Digital TV's)	57	3		60		60			60
WLPB Off the Air - Audubon Cable	2			2		2			2
WLPB Off the Air - Charter Cable	2			2		2			2
WLPB Off the Air - DirecTV	4			4		4			4
FAVORITE GENRES:									
Britcoms	1			1	1				
British Drama	1			1	1				
Children's Programs	2			2	2				
Ken Burns Programs			1	1	1				
Science Programs			1	1	1				
RECENT PROGRAMMING:									
Agatha Christie's Miss Marple			1	1	1				
Antiques Roadshow	1			1	1				1
Arthur	1			1	1				
Ascent of Money	1	1		2	2				1
Barbecue University		1		1	1				
Barney & Friends	1			1	1				1
Bill Moyers Journal	1	2	1	4	1	3			
Charlie Rose		1		1	1		1		
Clifford the Big Red Dog	2			2	2				

Curious George	1			1	1				
Dragon Tales	1			1	1				
Inside: Rio Carnival	1			1	1			1	
Keeping Up Appearances	1		1	2	2				
Louisiana Public Square: Guarded Condition		1		1	1		1		
Louisiana: The State We're In: Poverty Point		1		1		1			
Martha Speaks	1			1	1				
Masterpiece	3			3	3				
Masterpiece: Miss Marple		1		1	1				
Masterpiece: Sense & Sensibility		1		1	1		1		
McLaughlin Group	1			1	1				
MI-5	1			1	1				1
Mr. Rogers' Neighborhood	1			1	1				
Ms. Lucy's Classic Cajun Culture & Cooking		2		2	2				1
Nature		1		1	1				
The NewsHour with Jim Lehrer	2	1		3	3				
Nightly Business Report	1			1	1				
NOVA		1		1	1				
NOVA scienceNOW	1	1		2	2				
One Stroke Painting with Donna Dewberry(LPB3)	1			1	1				1
Paving the Way: Natl. Park to Park Hwy. (LPB2)	1			1	1		1		
P.O.V.: Life, Support, Music	1			1	1			1	
Richard Bangs Adventure with Purpose Norway	1			1	1				
Sesame Street	1	1		2	2				1
Sherlock Holmes	2		1	3	3				
Soundstage: Fall Out Boy	1			1	1				
Supreme Court Nomination Hearings (LPB2)	2			2	1	1			
A Taste of Louisiana with Chef John Folse		1		1	1				
Washington Week			1	1	1				

REQUESTED PROGRAMMING:									
15 Legs		1		1	1				
Helmut Lotti Shows	1			1	1				
Linda's Longarm Quilting		1		1	1				
Wyland's Art Studio		1		1	1				
TOTAL RESPONSES:	PHONE	E-MAIL	LETTER		POS	NEG	VHS/DVD/BOOK	REPEAT	GEN.INFO
	317	44	11	372	109	263	5	2	249

MONTHLY VIEWER SERVICES REPORT

July 2009

TITLE OF SHOW	TOTAL RESPONSES			TOTAL	POS.	NEG.	REQUEST FOR		
	PHONE	E-MAIL	LETTER				VHS/DVD/BOOK	REPEAT	GEN.INFO
General LPB Programming	4	2		6	6				
General LPB3 Programming	1			1	1				
Annual LPB Britcom Event		1		1	1				1
Antiques Roadshow Pushed Back by Pledge		1		1		1			
Atchafalaya Houseboat Didn't Air As Scheduled	1			1		1			
Britcoms Bumped for Pledge		3		3		3			
British Dramas Bumped for Pledge	1	1		2		2			
Charlie Rose Bumped for Pledge		1		1		1			
DTV Issues	55	4	1	60		60			54
Great Perf.: Harlem in Montmartre Bumped	4			4		4			3
KLPB Off the Air	7	1		8		8			8
LPB's Digital Channels		2		2	2				
LPB Website Changes		3		3		3			
McLaughlin Group Bumped on Sunday by Pledge	2			2		2			
MI-5 Bumped by Pledge		1		1		1			
Needs Antenna List	1			1	1				
No Closed Captioning	3	1		4		4			
Problems with LPB on CableOne	1			1		1			
Problems with LPB on Charter	2			2		2			
Problems with LPB on Comcast		1		1		1			
Problems with LPB on Cox Cable	9	2		11		11			
Problems with LPB on DirecTV	3	1		4		4			
Problems with LPB on Media 3 Cable	1			1		1			
Problems with LPB on Suddenlink	3	7		10	1	9			
Regular Programming Interrupted for Pledge		1		1		1			

Sat. Painting Programs' Time Change	5	1		6	6			4
Schedule Changes on LPB2	1			1		1		
Volume Goes Up & Down on LPB	1			1		1		
Wants Ms. Lucy for a Festival		1		1	1			1
What/Where are LPB2 and/or LPB3?	8			8	8			8
FAVORITE GENRES:								
Britcoms	1	3		4	4			
Children's Shows	2			2	2			
Classical Music Programs	1			1	1			
Cooking Shows (LPB1)		1		1	1			
Cooking Programs (LPB2)	1			1	1			
Documentaries			1	1	1			
Educational Programs		1		1	1			
Friday Night Programming	1			1	1			
Gardening Shows	1	1		2	2			
Louisiana Programs	1	1		2	2		1	1
Music Documentaries	1			1	1			
Music Nostalgia Programs		1		1		1		
Painting Programs		2		2	2			
Pledge Programming	1			1	1			
Saturday Night Programming	2			2	2			
Travel Programs		1		1	1			
Travel/Cooking Shows (LPB2)	1			1		1		
Wine Programs (LPB2)	1			1		1		
RECENT PROGRAMMING:								
Agatha Christie's Poirot		1		1	1			
American Experience	1			1	1			
American Experience: The Kennedys		1		1	1			

American Masters: The World of Nat King Cole	1			1	1				
America's Test Kitchen	1			1	1				
Andrea Bocelli: A Child Destined to Sing		1		1	1				
Antiques Roadshow	2	3		5	5				1
Barbecue America (LPB2)	1			1		1			
Beauty of Oil Painting/Gary & Kathwren Jenkins	1	1		2	2				
Bill Moyers Journal	2	2		4	2	2			1
Biz Kid\$ (LPB2)		1		1	1				
Big Green Rabbit (LPB2)		1		1	1				
Charlie Rose	1			1	1				
Charlie Rose: Yusuf Islam	1	1		2	2				2
Classical Stretch (LPB2)	1			1	1		1		
Daisy Cooks (LPB2)	1			1	1				
David Garrett: Live in Berlin	1			1	1			1	
Easyway Gourmet (LPB2)	2	1		3	2	1			1
Faubourg Treme: The Untold Story of Black N.O.	1			1	1			1	
Fetch! With Ruff Ruffman		1		1	1				1
Frontline	1			1	1				1
Great American Seafood Cook-Off 2009	1			1	1			1	
Great Performances: Pete Seeger's Birthday	1	1		2	2				2
Great Performances: Vivere: Andrea Bocelli	3			3	3			3	
Great Scenic Railway Journeys		1		1	1				1
Hurricane! Lessons Learned	1			1	1				1
Inside: Emergency Transplant		1		1	1			1	
Joel Harper's Firming After 50	4			4	4			4	
Julia Child Memories: Bon Appetit!	3	1		4	4				1
Lawrence Welk	1	1		2	2				
Lidia's Italy (LPB1)		1		1	1				
Lidia's Italy (LPB2)	1			1	1				
Live from Lincoln Center: Joshua Bell	1	1		2	2			1	

Louisiana Public Square (WLAE)	1			1	1				1
Louisiana: The State We're In	2			2	2				2
Louisiana's Natural Treasures (both programs)	3	1		4	4				1
Love Me Tender: The Love Songs of Elvis	1			1	1			1	
Magic Moments - The Best of 50s Pop	1	1		2	1	1		1	
Martha Speaks	1			1	1				
Martha's Sewing Room	1			1	1				
Masterpiece		1		1	1				
Masterpiece: Inspector Lewis		1		1	1				1
Masterpiece: Miss Marple		1		1	1			1	
McLaughlin Group	3	1		4	4				1
MI-5	1	2		3	3				
Motown Memories (My Music)	1			1	1			1	
Ms. Lucy's Classic Cajun Culture & Cooking	1	1		2	2				2
New Scandinavian Cooking (LPB2)	1			1	1				
The NewsHour with Jim Lehrer	2	3	1	6	5	1			1
NOVA		2		2	2				
NOVA scienceNOW		1		1	1				
Original Intent: The Battle for America (LPB2)		1		1	1				1
P. Allen Smith's Garden Home	1			1	1				
Rick Steves' Europe	1			1	1				
Rick Steves' Europe Classics (LPB2)	1			1	1			1	
The Saddle Club (LPB2)		1		1	1				
Sherlock Holmes	5	1		6	6				
Soundstage: Billy Idol		1		1	1				
Soundstage: Foreigner		1		1	1				
Soundstage: Josh Groban: Awake		1		1	1				
Super WHY!	1			1	1				1
Terry Madden's Watercolor Workshop		1		1	1				
This Old House	1			1	1				

Walking the Great Divide (LPB2)		1		1	1				1
Washington Week	1	1		2	1	1			
Wild!		1		1	1		1		
REQUESTED PROGRAMMING:									
15 Legs		1		1	1				
American Masters: Les Paul	1			1	1				
American Utopia		1		1	1				1
The Best of The Joy of Painting (LPB)		1		1	1				
The Big Comfy Couch		1		1	1				
Blakes 7		1		1	1				
The Civil War		1		1	1				1
Cody, The First Step		1		1	1				
Dr. Who (the original series)		1		1	1				
En Francais		1		1	1				1
Jacques Pepin (LPB2)	1			1	1				
Jerry Yarnell School of Fine Art		1		1	1				
Justin Wilson			1	1	1		1		
Live from the Artists' Den		1		1	1				
Monty Python		1		1	1				
More Britcoms		1		1	1				
More Cooking Shows (LPB1)		1		1	1				
More Cooking Shows on Fridays (LPB2)	1			1	1				
New Celtic Woman Concert	1			1	1				
Peep & the Big Wide World		1		1	1				
Program About Beginning of Medicine (from 80s)		1		1	1				
Red Dwarf (new episodes)		1		1	1				
Rumpole of the Bailey		1		1	1				
Wants a List of Programming from the 80s		1		1	1				1
Wants to be On a TV Show	1			1	1				

Wants to Produce a Children's Program	1			1	1				1
The Zula Patrol		1		1	1				
TOTAL RESPONSES:	PHONE	E-MAIL	LETTER		POS	NEG	VHS/DVD/BOOK	REPEAT	GEN.INFO
	197	112	4	313	181	132	4	17	109

MONTHLY VIEWER SERVICES REPORT


July 2009

TITLE OF SHOW	TOTAL RESPONSES			TOTAL	POS.	NEG.	REQUEST FOR		
	PHONE	E-MAIL	LETTER				VHS/DVD/BOOK	REPEAT	GEN.INFO
General LPB1 Programming	1	2		3	3				
LPB2 &/or LPB3 General Programming		3		3	3				
Ask This Old House No Longer on LPB1		1		1		1			
Charlie Rose Airs Too Late		1		1		1			
Christina Cooks No Longer on LPB3		1		1		1			
Curious George Live Tickets		1		1	1				1
Cyberchase No Longer on LPB1		1		1		1			
DTV Issues	24	7	1	32		32			28
Hometime No Longer on LPB1		1		1		1			
Last of the Summer Wine No Longer on LPB		2		2		2			
LPB Bug		1		1		1			
LPB's Electronic Field Trip	1			1	1				1
Masterpiece Bumped by The National Parks	1			1		1			
MI-5 Didn't Air at Scheduled Time		3		3		3			
Low Audio on LPB	1			1		1			
Needs Antenna List		1		1	1				1
No Audio on LPB1	2			2		2			2
No LPB on Dish Network	1			1		1			1
No LPB2 or LPB3 on DirecTV	2			2		2			1
NOW on PBS a Repeat from Week Before	2			2		2			
Painting Programs Time Change on Saturdays	1			1	1				1
Poor Reception on KLTL	7			7		7			
Problems Entering National Parks Contest Online		1		1		1			
Problems on Charter Cable	2			2		2			
Problems on Comcast	1			1		1			

Problems on Cox Cable		1		1		1			
Problems on Suddenlink	9	3		12		12			
Problems with LPB Website	1			1		1			
Shows Not Airing As Per Visions/On-Air Promos	1	1		2		2			
Sid &/or Clifford Only Airing Once a Day	1	1		2		2			
Too Many Repeats of Shows	1			1		1			
Tour of LPB Studios	1			1	1				1
Walking with Dinosaurs Tickets	1	1		2	2				1
Wealthtrack Time Change		1		1		1			
Weather Alert on Facebook		2		2	2				
Where &/or What is LPB2/LPB3?	11	4		15	15				15
Wishbone No Longer on LPB2	1	1		2		2			
FAVORITE GENRES:									
Britcoms	1	1		2	2				
British Dramas		1		1	1				
Cooking Shows (LPB3)		1		1	1				
History Programs		1		1	1				
Science Programs		1		1	1				
Travel Shows (LPB3)		1		1	1				
RECENT PROGRAMMING:									
Agatha Christie's Miss Marple			1	1	1				
America's Test Kitchen		1		1	1				
Antiques Roadshow	1	2		3	3				1
Are You Being Served?	1			1	1				
Ask This Old House		1		1	1				
Austin City Limits	1			1	1				
Barbecue University (LPB3)		1		1	1				
The Beauty of Oil Painting with G. & K. Jenkins		1		1	1				1

The Best of The Joy of Painting		1		1	1				1
Caillou	1			1	1		1		
Charlie Rose (LPB1)		1		1	1				
Christina Cooks (LPB3)	1	1		2	2		1		
Cinema Francais		1		1	1				
Clifford the Big Red Dog	2	1		3	3		1		
Curious George		1		1		1			
Cyberchase (LPB1)		1		1	1				
Cyberchase (LPB2)		1		1	1				
Dinosaur Train	1			1	1				
Fetch! With Ruff Ruffman (LPB1 & 2)	1			1	1				1
Food Trip with Todd English		1		1	1				
General Robert H. Barrow: Legacy of Leadership	1			1	1			1	
Great Lodges of the National Parks	1			1	1				1
Great Performances: Chess		1		1	1		1		
History Detectives		1		1	1				
Hometime		1		1	1				
Jenkins Art Studio	1			1	1		1		
Jerry Yarnell's School of Fine Art		1		1	1				1
Justice with Michael Sandel (LPB2)		1		1	1				
Last of the Summer Wine		2		2	2				
Lawrence Welk	7			7	7				
Louisiana's Natural Treasures: State Parks		1		1	1				
Louisiana Public Square		1		1	1				1
Louisiana Public Square: Health Care Reform		1		1	1				
Make (LPB3)	1			1	1			1	
Martha's Sewing Room	1			1	1		1		
Masterpiece	8			8	8				
MI-5	1	3		4	4				
Mexico - One Plate at a Time with Rick Bayless	1			1	1				

Ms. Lucy's Classic Cajun Culture & Cooking	1	6		7	7				4
My Music: Love Songs of the 50s & 60s	1			1	1		1		
The National Parks: America's Best Idea	4	2		6	5	1		1	2
Nature	2			2	2				
The NewsHour with Jim Lehrer	1	1		2	2				
NOW on PBS	2			2	2				
Primal Grill (LPB3)		1		1	1				
Sewing with Nancy	1			1	1		1		
Sherlock Holmes		1	1	2	2				
Sid the Science Kid		1		1	1				
Sit & Be Fit (LPB2)	1			1	1		1		
Soundstage	1			1	1				
Super WHY! (LPB2)		1		1	1				
A Taste of Louisiana with Chef John Folse	1	2		3	3		1		2
Wealthtrack (LPB2)		1		1	1				
Wishbone (LPB2)	1	1		2	2				
WordWorld (LPB2)		1		1	1				
REQUESTED PROGRAMMING:									
Avec Eric		1		1	1				
Chef Paul Prudhomme's Always Cooking!		1		1	1		1		
Doc Martin	1			1	1				
Dr. Who	1			1	1				
Kids World Sports		1		1	1				
Knitting Daily TV		1		1	1				
Local College Football Games	1			1	1				
Louisiana Legends with Gus Weill	1			1	1				
LSU's Golden Band from Tigerland	1			1	1		1		
Mark Kistler's Imagination Station		1		1	1				
Pres. Obama's Speech to School Children	2			2	1	1			

Red Dwarf	1	1		2	2				
Simple Living with Wanda Urbanska		1		1	1				
Wants LPB to Move Clifford to 6:30 a.m.	1			1	1				
Wants to View LPB2 & LPB3 Online	1			1	1				
TOTAL RESPONSES:	PHONE	E-MAIL	LETTER		POS	NEG	VHS/DVD/BOOK	REPEAT	GEN.INFO
	131	100	3	234	146	88	12	3	68

MONTHLY VIEWER SERVICES REPORT

July 2009

TITLE OF SHOW	TOTAL RESPONSES			TOTAL	POS.	NEG.	REQUEST FOR		
	PHONE	E-MAIL	LETTER				VHS/DVD/BOOK	REPEAT	GEN.INFO
General LPB Programming	1	3		4	4				
2010 Louisiana Young Heroes	1			1	1				1
Arthur Episode On All Week Long		1		1		1			
Audio Problems on LPB	1			1		1			
Can't Get LPB2 on DirecTV	1			1		1			
DTV Issues	19	6		25		25			25
Frontline: Obama's War Didn't Air As Scheduled	3			3		3			
Hannah, Help Me! No Longer on LPB2		1		1		1			
Last of the Summer Wine No Longer on LPB	11	8		19		19			
Louisiana Natural Treasures Contest	1	2		3	3				3
LPB Beta Schedule Page		1		1		1			
LPB Booth at Louisiana Book Festival		1		1	1				
LPB CyberChannel	1			1	1				1
LPB E-Newsletter		2		2	2				
LPB Goes Off the Air When It Rains	1			1		1			
MI-5 Doesn't Air as Scheduled		1		1		1			
Music Level Too High on Some Shows		1		1		1			
National Parks Series & Preview Aired Too Much		1		1		1			
Needs Antenna List	1	1		2	2				
New Yankee Workshop Only On Once a Week		1		1		1			
No Audio on LPB1	3			3		3			2
No Audio on LPB3	1			1		1			
Problems Ordering DVD on ShopLPB	1			1		1			1
Problems with LPB on Charter Cable		1		1		1			
Problems with LPB on DirectTV	1	1		2		2			

Problems with LPB on Media 3 Communications	1			1		1			
Problems with LPB on Suddenlink	3			3		3			
Problems Pulling Up the LPB Schedule Page		2		2		2			
Problems Understanding the LPB Schedule Page		2		2		2			1
Problems Understanding Visions			1	1		1			
Sherlock Holmes Didn't Air as Scheduled	1	1		2		2			
Wants to Contact Ken Burns	1			1	1				1
What/Where is/are LPB2 and/or LPB3?	3	1	1	5	5				5
WLAE Doesn't Carry Most PBS Shows		1		1		1			
WLPB Off the Air	7			7		7			7
FAVORITE GENRES:									
Britcoms		2	1	3	3				
Documentaries	1			1	1				
Musical Programs			1	1	1				
Woodworking Shows		1		1	1				
RECENT PROGRAMMING:									
Agatha Christie's Miss Marple	1	1		2	2				1
America's Test Kitchen (LPB3)	1			1	1				1
American Masters: Joan Baez	1	1		2	2				1
Antiques Roadshow	1			1	1				1
Appalachian Impressions (LPB2)	1			1	1		1		
Arthur		1		1	1				
Atchafalaya Houseboat	1			1	1		1		
Austin City Limits		1		1	1				
Austin City Limits: Dave Matthews Band		3		3	3				
Beauty of Oil Painting with G. & K. Jenkins	1			1	1			1	
Bill Moyers Journal		1		1	1				
The Buffalo Flows		2		2	2		2	1	

Charlie Rose	1	1		2	2		1		
Chasing Churchill: In Search of My Grandfather	1			1	1			1	
Cinema Francais (LPB2)		1		1	1				1
Cinema Francais (WLAE2)		1		1	1				
Clifford the Big Red Dog	1			1	1		1		
Faded Ladies	1	2		3	3		2	1	
The Fitness Show (LPB2)		1		1	1				1
For Your Home			1	1	1				
Free to Choose (LPB2)	1			1	1		1		
Frontline: Close to Home	2			2	2			1	2
Frontline: The Warning	1			1	1				
Hannah, Help Me! (LPB2)		1		1	1				
History Detectives		1		1	1				1
In Performance at the White House: Fiesta Latina		1		1	1				1
Including Samuel		3		3	3		1	1	
Independent Lens: Herb & Dorothy		1		1	1				1
Keeping Up Appearances	1			1	1				
Latin Music USA		2		2	2			1	
Louisiana: A History		1		1	1			1	
Louisiana's Natural Treasures: Our Nat'l. Sites		1		1	1			1	
Louisiana: The State We're In: Alligator Bayou		1		1	1				1
Louisiana: The State We're In: Shauna Sanford		1		1	1				
Martha Speaks		1		1	1				
Masterpiece	2	3		5	5				
Masterpiece: Inspector Lewis: Allegory of Love		2		2	2				
MI-5		1		1	1				
Minds on the Edge: Facing Mental Illness		1		1	1				1
Ms. Lucy's Classic Cajun Culture & Cooking		3		3	3				2
The National Parks: America's Best Idea	5	4		9	9		2	3	
Nature		1		1	1				

New Yankee Workshop		1		1	1				
NOVA		4		4	4				
NOVA: Darwin's Darkest Hour	3	1		4	4		1	3	
Paradise Faded		2		2	1	1	1		
PBS NewsHour		1		1	1				
Sesame Street		3		3	3				
Sherlock Holmes	1	2		3	3				1
Sid the Science Kid		1		1	1				
Sit & Be Fit (LPB2)	1			1	1		1		1
This Old House			1	1	1				
To the Manor Born	1	3		4	1	3			1
Washington Week		1		1	1				
REQUESTED PROGRAMMING:									
All Creatures Great & Small			1	1	1				
American Apartheid	1			1	1		1		
Bill Cosby: The Mark Twain Prize	1			1	1				1
A Century of Sunshine: The Jimmie Davis Story		1		1	1				
Clifford's Puppy Days	1			1	1		1		
Gen. Robert H. Barrow: A Legacy of Leadership	1			1	1				
Independent Lens: Knocking		1		1	1			1	
Last of the Summer Wine	12	9		21	21				
Miss Louisiana Pageant	1			1	1				
President Obama's Speech to School Children	1			1	1				1
Reading Rainbow		1		1	1				
Visions of France	1			1	1		1		
Welcome to My Studio	1			1	1				
Woodsmith Shop (LPB1)		2		2	2				
TOTAL RESPONSES:	PHONE	E-MAIL	LETTER	POS	NEG	VHS/DVD/BOOK	REPEAT	GEN.INFO	
	113	120	7	240	152	88	18	16	67

MONTHLY VIEWER SERVICES REPORT


November 2009

TITLE OF SHOW	TOTAL RESPONSES			TOTAL	POS.	NEG.	REQUEST FOR		
	PHONE	E-MAIL	LETTER				VHS/DVD/BOOK	REPEAT	GEN.INFO
General LPB Programming		5		5	5				
General LPB Programming (all 3 channels)		1		1	1				
2010 Louisiana Young Heroes		8		8	8				2
Birthday Wishes on Facebook		5		5	5				
Cox Cable Moving LPB2 to Digital Tier	5	2		7		7			1
Curious George Event in Zachary		5		5	5				1
Cyberchase No Longer on Weekdays on LPB1	1			1		1			
David Garrett Concert		1		1	1				1
Descriptive Video Service	1			1	1				1
Dish Network Doesn't Carry LPB HD		1		1		1			
DTV Issues	7	5	1	13		13			13
Everyday Food No Longer on LPB1		1		1		1			
Friends of LPB Trips		1		1	1				1
Getting LPB3 Instead of LPB1	2			2		2			
Globe Trekker Not On During Pledge		1		1		1			
Great Performances: Sting Airing Too Late		1		1		1			
Ind. Producer Wanting to Sell Video Shorts		1		1	1				1
Last of the Summer Wine No Longer on LPB	1	2		3		3			
Loses LPB Signals When It Rains		1		1		1			
LPB DVD Catalog	1			1	1				1
LPB ElfYourself Video on Facebook		1		1	1				
LPB Facebook Quiz		2		2	2				
LPB Kids Club		2		2	2				2
LPB Super WHY! Reading Camps		1		1	1				1
LPB Videos on YouTube		1		1	1				1

LPB Website		1		1		1			
Need Help with Antennas	1	1		2	2				2
Painting Programs Bumped by Pledge		1		1		1			
Problems Accessing LPB Schedules Online		2		2		2			
Problems Finding Holiday Auction Online		1		1		1			
Problems Joining LPB Kids Club Online		1		1		1			
Problems Pledging Online		1		1		1			
Problems Trying to Join Online		1		1		1			
Problems with LPB on CMA Cable		1		1		1			
Problems with LPB on CMS Cable	1			1		1			
Problems with LPB on CP-Tel		1		1		1			
Problems with LPB on DirectTV	1			1		1			
Problems with LPB on Suddenlink	2	11		13		13			
Satellite Service Doesn't Carry LPB2 or 3		1		1		1			
Sherlock Holmes Not Airing As Scheduled		3		3		3			
ShopLPB Gift Cards		1		1	1				1
Some Ms. Lucy Episodes Not Closed Captioned	1			1		1			
Suddenlink Doesn't Carry LPB2 or 3		1		1		1			
Unable to Find Annual Financial Report Online		1		1		1			1
Unable to "Personalize" KLTS Listings		1		1		1			
What/Where Are LPB2 and/or LPB3	2			2	2				
WLPB Off the Air	3			3		3			
FAVORITE GENRES:									
Britcoms		1		1	1				
Children's Shows	1	1		2	1	1			
Cooking Shows		1		1		1			
Doo Wop Programs		1		1		1			
Dr. Wayne Dyer Programs		1		1		1			
Fitness Programs (LPB2)	1			1	1				

Operas	1			1	1				
Painting Programs		2		2	2				
Sewing Programs		1		1		1			
Spanish Programs	1			1		1			
RECENT PROGRAMMING:									
All Over But to Cry	3	6		9	9		6	3	
American Experience: The Crash of 1929		1		1	1			1	
Antiques Roadshow	1	3		4	4				
Arthur		1		1	1				
The Beauty of Oil Painting		2		2	2				
The Best of The Joy of Painting (LPB2)	1			1	1				
Bill Cosby: The Mark Twain Prize		1		1	1			1	
Charlie Rose	1			1	1				1
Christina Cooks (LPB3)		1		1	1				1
Curious George		1		1	1				
Cyberchase	1			1	1				
Ed Sullivan - The Sixties		1		1	1				
Everyday Food		1		1	1				
Faded Ladies	1			1	1		1		
Frontline	1			1	1				
Globe Trekker		1		1	1				
Good For What Ails You	2			2	2				2
Great Perf.: Andrea Bocelli & David Foster		4		4	4				1
Great Performances: Sting: A Winter's Tale		1		1	1				
Keeping Score		1		1	1				1
Last of the Summer Wine	1	2		3	3				
Lost in Austen	1			1	1			1	
Louisiana Story: The Reverse Angle		1		1	1				1
Louisiana's Natural Treasures: Our State Parks		1		1	1				1

Martha Speaks		1		1	1				
Masterpiece		1		1	1				
Masterpiece: Place of Execution		1		1	1				
MI-5	1			1	1			1	
Mon Cher Camarade		1		1		1			
Ms. Lucy's Classic Cajun Culture & Cooking	1	1		2	2				1
The National Parks: America's Best Idea		1		1	1				
Nature	1			1	1				
NOVA	1			1	1				
PBS NewsHour	2			2	2				
Reconstructing Creole	1	2		3	2	1	1	1	
Sherlock Holmes	10	4		14	14				9
Sid the Science Kid		1		1	1				
Smart Travels - Europe with Rudy Maxa	1			1	1		1		
The Soviet Story		1		1	1				
Super WHY!		1		1	1				
Terry Madden's Watercolor Workshop		2		2	2				
To the Contrary (LPB2)	1			1	1				1
To the Manor Born	1			1		1			
Waiting for God		1		1	1				
WordGirl		1		1	1				
Willie Francis Must Die Again	3			3	3			3	
REQUESTED PROGRAMMING:									
The Answer is You		1		1	1				
The Best of The Joy of Painting (LPB1)		1		1	1				
Christmas with the Annie Moses Band		3		3	3				
For the Rights of All: Ending Jim Crow in Alaska		1		1	1				
Good Ol' Girls	1			1	1		1		
Great Performances: La Boheme	1			1	1				

Great Performances at the Met	1			1	1				
Holiday Magic (with Connie Talbot)		1		1	1				
Justin Wilson Programs		1		1	1				1
Lark Ride to Candleford		1		1	1				
Lost Louisiana: The Road Less Traveled (Part 1)	1			1	1		1		
Louisiana: The State We're In: La. Railways		1		1	1				1
Masterpiece: Cranford		1		1	1				
The Men of LSU		1		1	1		1		
Native American Night Before Christmas		1		1	1				
Programs on Bridge			1	1	1				
Religion & Ethics Newsweekly	1			1	1				
To Brooklyn & Back: A Mohawk Journey		1		1	1				
Travels to the Edge with Art Wolfe		1		1	1				
The Twelve Days of Native Christmas		1		1	1				
Wired Science		1		1	1		1		
Wishbone		1		1	1				
TOTAL RESPONSES:	PHONE	E-MAIL	LETTER		POS	NEG	VHS/DVD/BOOK	REPEAT	GEN.INFO
	74	152	2	228	152	76	13	11	51

MONTHLY VIEWER SERVICES REPORT

December 2009


TITLE OF SHOW	TOTAL RESPONSES			TOTAL	POS.	NEG.	REQUEST FOR		
	PHONE	E-MAIL	LETTER				VHS/DVD/BOOK	REPEAT	GEN.INFO
General LPB Programming (Any LPB Channel)	3	2	1	6	6				
LPB2 Programming		1		1	1				
2010 Louisiana Young Heroes	1	1		2	2				1
Antenna Questions		3		3	3				2
Antiques Roadshow Bumped by Pledge	1			1		1			
Barbecue University No Longer on LPB3	2			2		2			
The Beauty of Oil Painting Bumped by Pledge		3		3		3			
Britcoms Bumped by Pledge		2		2		2			
Celtic Woman Tickets		1		1	1				1
Christmas w/ Mormon Tab. Didn't Air as Sched.		1		1		1			
Cox Cable Moving LPB2	17	9		26		26			14
DTV Issues	11	3		14		14			13
E-Newsletter Link to Website		1		1		1			
Fewer Painting Programs on LPB2		1		1		1			
Friends of LPB Membership	1			1	1				1
Friends Member Not Getting Visions for 2 Mos.	1			1		1			1
Frontline Bumped by Pledge		1		1		1			
Grandchild's B'day. Not On Kids Club B'day. Roll	1			1		1			
Leo Honeycutt Book Signing		2		2	2				
LPB Birthday Greetings on Facebook		1		1	1				
LPB is Too Liberal	1			1		1			
Magnificent Mind Didn't Air As Scheduled	1			1		1			
McLaughlin Group Didn't Air on Sun. (Pledge)	1			1		1			
MI-5 Bumped by Pledge		1		1		1			
Mormon Tab. Choir Didn't Air As Scheduled	2			2		2			

No Audio on LPB HD on Cox Cable		1		1		1			1
No Closed Captioning on Garden Smart	1			1		1			
No LPB2 or LPB3 on DirecTV		1		1		1			
NOVA Bumped by Pledge		1		1		1			
Pocoyo No Longer on LPB2		1		1		1			
Problems Finding Holiday Auction Online		1		1		1			
Problems Going to LPB's Schedule Page		2		2		2			1
Problems Pledging Online	1			1		1			1
Problems Reading Listings in Visions		1		1		1			
Problems Watching Summer of Birds Online		1		1		1			
Problems with LPB on Suddenlink	3			3		3			2
Science Trek Didn't Air As Scheduled	4			4		4			
Sewing Shows Bumped by Pledge	1			1		1			
Time Signal Broadcast by LPB	1			1	1				1
Visions Not Correct	1	1		2		2			
Waterproof Now Getting Arkansas Cable			1	1		1			
What/Where is LPB2/LPB3?	7			7	7				7
FAVORITE GENRES:									
Britcoms	1	2	1	4	4				
British Mysteries/Dramas	1	2		3	3				
Christmas Music Shows	2			2	2				1
Children's Programs		2		2	2				
Cooking Shows	1			1	1				
Dr. Wayne Dyer Programs		1		1		1			
Exercise/Fitness Programs		1		1	1				
Gardening Shows	1			1	1				
Painting Programs (LPB2)		2		2	2				1
Professional Dance Competitions		1		1	1				

Sewing Shows	1			1	1				
RECENT PROGRAMMING:									
1000 Homes: The Legacy of A. Hays Town	1			1	1		1		
American Masters: Louisa May Alcott	1	2		3	3			1	
American Utopia		1		1	1		1		1
Andrew Jackson: Good, Evil & the Presidency	1			1		1			
Antiques Roadshow	3	1		4	4				2
Arthur (LPB2)		1		1	1				
Atchafalaya Houseboat		1		1	1				
Avec Eric (LPB2)		1		1	1				
Barbecue University (LPB3)	2			2	2				
BBC World News		1		1	1				
The Beauty of Oil Painting		3		3	3				1
Celtic Woman: Songs from the Heart		1		1	1		1		
A Chanukah Celebration		1		1	1			1	1
Charlie Rose (LPB1)		1		1	1				
Chef John Folse's Christmas Memories		2		2	2				
Christmas with the Mormon Tabernacle Choir	3	2	1	6	6				1
Dinosaur Train		1		1	1				
Dinosaur Train (LPB2)		2		2	2				
Dr. Wayne Dyer: Excuses Begone!		1		1	1			1	
Dragon Tales		2		2	2				
Ed Sullivan's Rock & Roll Classics		3		3	3				
Faded Ladies		1		1	1		1		
Faith Hill: Joy to the World	1			1	1		1		
Frontline		1		1	1				
Frontline: From Jesus to Christ	3	2		5	5		1	1	1
Garden Smart	1			1	1				
Glitz & Grits	1			1	1		1		

Great La. Maneuvers of 1941: The Winnfield Story	1			1	1		1		
Great Performances: A. Bocelli & D. Foster	1	2		3	3			1	1
Great Performances: Nutcracker	1	1		2	2			1	
Great Performances: A Winter's Tale		1		1	1				
Great Performances at the Met: Magic Flute	1			1	1				1
Great Scenic Railway Journeys		5		5	5				
How the Beatles Rocked the Kremlin	1			1	1		1		
Keeping Up Appearances		2		2	2				1
Lawrence Welk Show		1	1	2	1	1			
Louisiana Legends: Alen "Doc" Laborde (LPB2)	1			1	1		1		
Louisiana: The State We're In: Leo Honeycutt		1		1	1				1
Magnificent Mind at Any Age	1			1	1				
Martha Speaks (LPB2)		1		1	1				
Masterpiece	1		1	2	2				
Masterpiece: Cranford	2	4		6	6		1		2
McLaughlin Group	2			2	2				
MI-5		1		1	1				
The National Christmas Tree Lighting 2009		1		1	1				1
The National Parks: America's Best Idea		8	1	9	9			1	
New Yankee Workshop	1	1		2	2				
NOVA		1	1	2	2				
NOVA: What Are Dreams?		1		1	1			1	1
Paradise Faded		1		1	1		1		
PBS NewsHour	1	1		2	2				1
Pocoyo (LPB2)		1		1	1				
P.O.V.: Patti Smith		1		1	1				
Radio City Christmas Spectacular		2		2	2				
Reconstructing Creole	1	3		4	4		1	3	
Sesame Street		1		1	1				
Sherlock Holmes	4		1	5	5				3

Sherlock Holmes: The Last Vampyre	1	8		9	9				9
Summer of Birds	1	9		10	10		2	1	1
Super WHY! (LPB2)		1		1	1				
A Taste of Louisiana with Chef John Folse		1		1	1		1		1
This Old House		1		1	1				
To the Manor Born		1		1	1				
Waiting for God		1		1	1				
WordGirl (LPB2)		1		1	1				
Zula Patrol (LPB2)		1		1		1			
REQUESTED PROGRAMMING:									
Against the Tide	1			1	1		1		
All Creatures Great & Small		1		1	1				
The Answer is You		1		1	1				
Cartoonist: Jeff Smith, Bone & the Changing...		1		1	1				
Christmas with the Annie Moses Band	1	2		3	3				
Christmas w/ Morehouse & Spelman Glee Clubs	1			1	1		1		
Fawlty Towers		1		1	1				
Kennedy Center Honors		1		1	1				
Last of the Summer Wine		2		2	2				
Lee Holden's QiGong's Exercise Programs		1		1	1				
Michael McDonald Christmas Concert	1			1	1				
New Daniel O'Donnell Programs		1		1	1				
Old Dr. Who Episodes		1		1	1				
Old Mystery! Episodes		1		1	1				
The Power of Politics: A Forum of Governors		1		1	1		1		
Rising Damp		1		1	1				
The Woodsmith Shop (LPB1)	1	1		2	2				
Woodturners Workshop		1		1	1				
Yes, Minister		1		1	1				

	PHONE	E-MAIL	LETTER		POS	NEG	VHS/DVD/BOOK	REPEAT	GEN.INFO
TOTAL RESPONSES:	112	168	9	289	203	86	19	12	78