MONTHLY VIEWER SERVICES REPORT

January 2010

	TOTAL RESPONSES			TOTAL			REQUEST FOR		
TITLE OF SHOW	PHONE	E-MAIL	LETTER		POS.	NEG.	VHS/DVD/BOOK	REPEAT	GEN.INFO
General LPB Programming	1	9		10	10				
General LPB HD Programming		1		1	1				
2010 Louisiana Young Heroes	6	16		22	22				5
Alligator Bayou Filler		3		3	3		2		2
Andrea Bocelli Didn't Air As Scheduled		1		1		1			1
Antenna Questions		2		2	2				2
Audio Problems on LPB		4		4		4			
Celtic Woman Concert Tickets	1			1	1				1
Classical Stretch No Longer on LPB2	1			1		1			
Cox Cable Moving LPB2 to Digital Tier	2	3		5		5			1
Cox Cable Out in Baton Rouge	2			2		2			2
DTV Issues	3	9		12	2	10			5
Facebook Birthday Greetings		4		4	4				
Fewer Painting Programs on LPB2	1			1		1			
LPB2 & LPB3 Not On DirecTV	1			1		1			
LPB Cyberchannel		1		1	1				1
LPB Didn't Air State of the Union Address		1		1		1			
LPB E-Newsletter		1		1	1				1
LPB Kids Club		1		1	1				1
Painting Programs Bumped by Pledge		1		1		1			1
Power Yoga No Longer on LPB2	1	2		3		3			
Problems Negotiating LPB Schedule Page		1		1		1			
Problems with LPB on Comcast	2			2		2			
Problems with LPB on Cox Cable		2		2		2			
Problems with LPB on Suddenlink	3	3		6		6			

Problems Watching Return to Cranford Online	1			1		1			1
SAP Issues		6		6		6			5
Third Episode of Emma Aired After Second		1		1		1			
Tour of LPB Studios	2	1		3	3				3
Wants a Job in LPB Master Control		1		1	1				1
What/Where is/are LPB2 and/or LPB3?	1			1	1				1
FAVORITE GENRES:									
Britcoms		2		2	2				
Children's Programs		2		2	2				
Concerts		1		1	1				
Daniel O'Donnell Concerts		1		1	1				
Gardening Programs		1		1	1				
Julia Child Programs		1		1	1				
Operas		1		1	1				
Painting Programs	1	1		2	2				
Travel Shows		1		1	1				
Woodworking Shows		1		1	1				
RECENT PROGRAMMING:									
1000 Homes: The Legacy of A. Hays Town	1	2		3	3		3		2
American Experience: Buffalo Bill	1			1	1				1
American Experience: Wyatt Earp	1			1	1				1
American Masters: Sam Cooke	1			1	1			1	
America's Test Kitchen		1		1	1				
Antiques Roadshow	2	1		3	3				1
Are You Being Served?	1	1		2	2				
Ask This Old House		1		1	1				
Artchafalaya Houseboat		1		1	1				

Austin City Limits		3		3	3				
BBC World News		1		1	1				
Benjamin Latrobe: America's First Architect	1			1	1		1		
The Best of The Joy of Painting (LPB2)	1			1	1				
Between the Lions		1		1	1				
Bill Moyers Journal	2	1		3	3				3
Celtic Woman: Songs from the Heart		1		1	1				
Charlie Rose	1			1	1				1
Classical Stretch (LPB2)	1			1	1				
Cook's Country		1		1	1				
Egalite For All: T. Louverture & the Haitian Rev.	1			1	1		1		
The Electric Company		1		1		1			
Good for What Ails You		1		1	1		1		
Globe Trekker		1		1	1				
Independent Lens: Young at Heart		1		1	1				
Jerusalem: Center of the World		1		1	1		1		
Journey of Man	1	1		2	2		2		
Keeping Up Appearances		2		2	2				
The Last One (LPB2)	2			2	2		2	1	
Lawrence Welk Show	1	3		4	4				
Levon Helm: Ramble at the Ryman		3		3	3		3	1	
Lidia's Italy		5		5	5				
Looking for Lincoln	1			1	1			1	
Louisiana Public Square	1	2		3	3				2
Louisiana: The State We're In		3		3	3				2
Masterpiece		5		5	5				1
Masterpiece: Cranford	1			1	1				
Masterpiece: Emma		4		4	4				1
Masterpiece: Endgame	1			1	1			1	
Masterpiece: Little Dorrit		1		1	1				

Masterpiece: Return to Cranford	2	1		3	3			1	
Mexico - One Plate at a Time		2		2	2				
MI-5		1		1	1				
Moment of Luxury	1			1	1				
Ms. Lucy's Classic Cajun Culture & Cooking		6		6	6				3
Nature: Hummingbirds: Magic in the Air	3	3		6	6			3	2
New Yankee Workshop		1		1	1				
NOVA: Killer Subs		1		1		1			
Power Yoga (LPB2)	1	2		3	3				
Rick Steves' Europe		1		1	1				
Sesame Street		9		9	9				
Sherlock Holmes		6		6	6				
Sid the Science Kid		1		1	1				
Signpost to Freedom		1		1	1				1
Stay Brady Stay	1	1		2	2			1	
A Taste of Louisiana with Chef John Folse		1		1	1				
This Emotional Life	1	1		2	2			1	
To the Manor Born		1		1		1			
Your Life, Your Money	1			1	1		1	1	
REQUESTED PROGRAMMING:									
Agatha Christie's Miss Marple		2		2	2				
Air the Tim Tebow Pro-Life Ad		1		1	1				
American Woodsmith Shop		1		1	1				
America's Ballroom Challenge		1		1	1				
The Answer is You	1	1		2	2				
The Future of News		1		1	1				
Jakers! The Adventures of Piggley Winks		1		1	1		1		
Last of the Summer Wine		4		4	4				
Masterpiece: Sharpe's Challenge		1		1	1				1

Masterpiece: Sharpe's Peril		1		1	1				1
New Yankee Workshop (LPB1)	1	1		2	2				
Through My Eyes		1		1	1				
The Vicar of Dibley		1		1	1				
Vicki Payne's Stained Glass (LPB2)		1		1	1		1		
Wants LPB in Beaumont, TX		1		1	1				
Wants LPB to Cover Saints Super Bowel Cruise		1		1	1				
The Woodsmith Shop (LPB1)		4		4	4				
	PHONE	**E-MAIL**	**LETTER**		**POS**	**NEG**	**VHS/DVD/BOOK**	**REPEAT**	**GEN.INFO**
TOTAL RESPONSES:	63	198	0	261	209	52	19	12	57

MONTHLY VIEWER SERVICES REPORT

February 2010

	TOTAL RESPONSES				TOTAL			REQUEST FOR		
TITLE OF SHOW	PHONE	E-MAIL	LETTER	FACEBOOK		POS.	NEG.	VHS/DVD/BOOK	REPEAT	GEN.INFO
General LPB Programming		3		6	9	9				
2010 Louisiana Legends	1				1	1				1
2010 Louisiana Young Heroes	5	12			17	17				6
4:3 Ratio Issues		1		1	2		2			
Alligator Bayou Filler		1			1	1				1
Andrea Bocelli Didn't Air as Scheduled	2				2		2		1	
Birthday Greetings				2	2	2				
Blueprint America Aired Only at 3AM		1			1		1			
Cox Moved LPB2 to Digital Tier	3				3		3			
David Garrett Concert				3	3	3				
DTV Issues	14	2			16		16			16
DTV Issues Resolved			1		1	1				
Funding Issues		1			1	1				1
Low Audio on LPB	1	1			2		2			
LPB Kids Club		2			2	2				1
Masterpiece: Emma (Pt3) Aired A Week Early	12	1			13		13			
New Yankee Workshop No Longer on LPB1		1			1		1			
No Closed Captioning	1				1		1			
Online Contact Form Not Working		1			1		1			
PBS Kids Go! Writers Contest		2			2	2				1
Problems Getting Local Channels on Satellite Dish	2				2		2			
Problems with LPB on Allegiance Cable	3				3		3			
Problems with LPB on Alliance Cable	1				1		1			
Problems with LPB on Charter Cable	2				2		2			
Problems with LPB on Cox Cable	1	1			2		2			
Problems with LPB on DirecTV	1				1		1			
Problems with LPB on Kaplan Cable	1				1		1			
Problems with LPB on Marksville Cable	1				1		1			
Problems with LPB on Service One Cable	1				1		1			
Problems with LPB on Suddenlink	11	2			13		13			
Quilting Arts No Longer on LPB2		2			2		2			
SAP Problems	1	1			2		2			

Tour of LPB Studios		2			2	2				2
Waiting For God No Longer on LPB	1				1		1			
Where/What are LPB2 and/or LPB3?	9	2			11	11				11
FAVORITE GENRES:										
Britcoms				2	2	2				
Children's Shows		2			2	2				
Cooking Shows	1			1	2	2				
Gardening Shows	1				1	1				
History Programs		1			1	1				
Louisiana Programs				1	1	1				
Musical Programs		1			1	1				
Nature Shows		1			1	1				
Travel Shows				1	1	1				
RECENT PROGRAMMING:										
African American Lives 2	1	1			2	2				2
After You've Gone	1	1			2		2			
Against the Tide (LPB2)	1				1	1		1		1
Aillet House: A Window to Our Past		1			1	1		1		
American Experience: The Donner Party				1	1	1				
American Experience: The Kennedys	1				1	1			1	
America's Test Kitchen		1			1	1				1
Antiques Roadshow	2	2			4	4				4
Are You Being Served?		1			1	1				
Blood & Guts: A History of Surgery		1			1	1		1		
Blueprint America: Beyond the Motor City		1			1	1				
Celtic Woman: Songs from the Heart	1				1	1			1	
For the Love of Liberty	1	1			2	2			1	1
Independent Lens	1				1	1		1		
Keeping Up Appearances		1			1	1				
Lawrence Welk	5	1		2	8	8				
Lidia's Italy				1	1	1				
Louisiana: A History		1			1	1				1
Louisiana Public Square		1		2	3	3				1
Louisiana: The State We're In				1	1	1				
Mark Kistler's Imagination Station		1			1	1				1

Martha Speaks		1			1	1			1	
Masterpiece	3			1	4	4				
Masterpiece: Emma	12	4			16	15	1			1
Masterpiece (Jane Austen)		1			1	1				
Masterpiece: Persuasion	1				1	1			1	
Mexico - One Plate at a Time				1	1	1				
MI-5		1			1	1				1
Ms. Lucy's Classic Cajun Culture & Cooking	1	1		2	4	4				1
The Music Instinct: Science & Song		1			1	1				1
The National Parks: America's Best Idea		1			1	1				
Nature		1			1	1				
New Yankee Workshop		1			1	1				
NOVA	1	1			2	2				
NOVA: Ghosts of Machu Piccu	2				2	2		1	1	
P. Allen Smith's Garden Home	2				2	2				1
Parade of Champions (LPB2)		1		2	3	3			1	
PBS NewsHour	1				1	1				
Quilting Arts (LPB2)		2			2	2				
Red Hat Society	1				1	1				
Reconstructing Creole	1	1			2	2				2
Rex Ball & the Meeting of the Courts (LPB2)	3	2			5	5				2
Sewing with Nancy	1				1	1				1
Sherlock Holmes	1	2			3	3				
Sit & Be Fit (LPB2)		1			1	1				
Soundstage: Lynyrd Skynyrd		1			1	1				1
Soundstage: Seal	1				1	1			1	
A Summer of Birds		1			1	1				1
A Taste of Louisiana with Chef John Folse	1	1			2	1	1			
This Old House	1				1	1				
Uncorked: Wine Made Simple (LPB3)	1				1	1		1		
Waiting for God	1	1			2	2				
REQUESTED PROGRAMMING:										
Allo, 'Allo				1	1	1				
America Sews with Sue Hausman		1			1	1				
Daniel O'Donnell Programs	1				1	1				
Dr. Wayne Dyer Programs				1	1	1				

Equitrekking	1				1	1				1
Frontline: The Quake	1				1	1				1
Great Performances at the Met: Turandot	2				2	2				1
Last of the Summer Wine		1		1	2	2				
Lost Louisiana: Places of Worship		1			1	1				1
Louisiana Legends: A Hays Town	1				1	1		1		
Masterpiece: Sharpe Series	1				1	1				1
May to December		1			1	1		1		
Morristown: Where America Survived		1			1	1				
The Neon Man & Me		2			2	2				
A Night to Remember		1			1	1				
Rex &/or Zulu Mardi Gras Parades		2			2	2				
Venus on Fire, Mars on Ice		1			1	1				
The Woodsmith Shop		2			2	2				
	PHONE	**E-MAIL**	**LETTER**	**FACEBOOK**		**POS**	**NEG**	**VHS/DVD/BOOK**	**REPEAT**	GEN.INFO
TOTAL RESPONSES:	132	98	1	33	264	186	78	8	9	69

MONTHLY VIEWER SERVICES REPORT

March 2010

	TOTAL RESPONSES				TOTAL			REQUEST FOR		
TITLE OF SHOW	PHONE	E-MAIL	LETTER	FACEBOOK		POS.	NEG.	VHS/DVD/BOOK	REPEAT	GEN.INFO
General LPB Programming	1	3		9	13	13				
LPB3 Programming		2			2	2				
2010 Louisiana Young Heroes	1				1	1				1
Antenna Issues		2			2		2			2
Antiques Roadshow Bumped by Pledge	4	6			10		10			
Austin City Limits Bumped by Pledge	1				1		1			
Barnyard Easter Event				5	5	5				
BBC World News a Repeat from Day Before	1				1		1			
Budget Cuts to LPB				5	5		5			
Can't Get LPB2 on DirecTV		1			1		1			1
Charlie Rose Bumped by Pledge	1	1			2		2			
Cox Cable 's Move of LPB2 to Digital Tier		1			1		1			
Dr. Ruth on Between the Lions	1				1		1			
DTV Issues	4	6			10		10			10
Episodes of Cooking & How-To Shows Skipped	1				1		1			
Facebook Birthdays Wishes				10	10	10				
Friends Member Didn't Get Visions	1				1		1			1
Independent Lens Airs Too Late		1			1		1			
LPB Kids Club Birthday Roll		2			2	2				2
LPB Website		1			1		1			
MI-5 Bumped by Pledge		1			1		1			
Michael Buble's Name Mispronounced in Pledge		1			1		1			
Ms. Lucy Bumped by Pledge	1				1		1			
Nature Bumped by Pledge		1			1		1			
Painting Programs Bumped by Pledge		1			1		1			
PBS Kids GO! Writers Contest		3		1	4	4				3
Pledge Drive Disrupts Regular Programming		3			3		3			
Pledge Drive on LPB1 Instead of 2 or 3		1			1		1			
Pledge Drive on LPB1, 2 & 3 at the Same Time		1			1		1			
Problems Pledging Online	2				2		2			2
Problems with LPB on Charter Cable		1			1		1			
SAP Problems	1				1	1				

Schedule Wrong on LPB Website		2			2		2			
Sesame Street Live	1				1	1				1
Snipes on LPB		2			2		2			
Tern "NBA Basketball Player" in Legends Promo	1				1		1			
Too Much Black Programming, Not Enough Cajun	1				1		1			
Waiting for God No Longer on LPB		1			1		1			
What/Where are LPB2 and/or LPB3?	2	2			4	4				4
FAVORITE GENRES:										
50's Music Programs		1			1		1			
Andre' Rieu Specials		1			1		1			
Big Band Music Programs	1				1	1				
Black History Month Programming	1				1	1				
Britcoms		1			1	1				
British Mysteries		2			2	2				
Celtic Woman Specials		1			1	1				
Children's Shows		1			1	1				
Cooking Shows		2			2	2				
Crafts Programs		1			1	1				
Documentaries		2			2	2				
Doo Wop Music Programs		1			1		1			
Gardening Shows		2			2	2				
History Programs		2			2	2				
Josh Groban Programs		1			1		1			
Local Programming		1			1	1				
Music Programs	1				1	1				
Painting Programs	1	3			4	4				
Self-Help Programs		1			1		1			
Sewing Shows		1			1	1				
WWII Programs		1			1	1				
RECENT PROGRAMMING:										
The Adventists		1			1	1				1
After You've Gone		2			2		2			
Against the Tide	1				1	1			1	
American Experience: Dolley Madison				1	1	1				
America's Test Kitchen	1				1	1				

Antiques Roadshow	6	8		1	15	14	1			1
Austin City Limits	1				1	1				
Are You Being Served?		2			2	1	1			
BBC World News	1				1	1				
The Best of Joy of Painting (LPB2)		1			1	1		1		
Between the Lions	1				1	1				
Bill Moyers Journal	1	2		1	4	4		1		
Charlie Rose	1	2			3	3				
Chet Atkins: Certified Guitar Player	1	1			2	2		1	1	
David Garrett: Live in Berlin	1				1	1				
Dinosaur Train				1	1	1				
Ed Slott's Stay Rich for Life	1				1	1				1
Eddie Robinson: A Life Celebrated				2	2	2				
An Evening with Il Divo - Live in Barcelona		1			1	1				
Faces of America		2			2	2		2		
Forever LSU		2		2	4	4				1
Governor's Prayer Breakfast (LPB2)	1	1			2	2				1
Great Performances: Hit Man: David Foster	1				1	1			1	
Great Performances: Michael Buble'	1			1	2	2		1	1	
Independent Lens		1			1	1				
Keeping Up Appearances		2			2	1	1			
Knit & Crochet Today (LPB3)	1				1	1				1
Lawrence Welk		2			2	1	1			
Lidia's Italy (LPB1)	1				1	1				
Lidia's Italy (LPB3)	1				1	1				1
Lost Louisiana		1			1	1				
Lost Louisiana: Places of Worship				2	2	2				
Lost Louisiana: What's in a Name (Part 4)	1				1	1		1		
Making the Grade: LEAP 21		2			2	2				1
Masterpiece	1	1			2	2				
MI-5		2			2	2				
Mr. Rogers' Neighborhood				2	2	2				
Ms. Lucy's Classic Cajun Culture & Cooking	2	3			5	5			1	2
Music of Ireland: Welcome Home		1			1	1			1	
Nature		1			1	1				
New Yankee Workshop	1	1			2	2				
NOVA		1			1	1				

NOW on PBS		1			1	1		1		
PBS NewsHour		3			3	3				1
The Priests in Concert at Liverpool		1		1	2	1	1			
Rounder Records 40th Anniversary Concert	1				1	1				1
Sesame Street				4	4	3	1			
Sherlock Holmes		1			1	1				
Some Day: Zachary Richard Live at Montreal…	1				1	1		1		
A Summer of Birds		2			2	2				1
Taking Control of Diabetes with Dr. Neal Barnard		1			1	1		1	1	
A Taste of Louisiana with Chef John Folse	1				1	1		1		
To the Manor Born		2			2		2			
Visions of Canada		1			1	1				
Zonya's Health Bites (LPB3)		1			1	1				
REQUESTED PROGRAMMING:										
Bellydance Superstars		1			1	1				
The Best of Daniel O'Donnell on Film		1			1	1				
The Best of The Joy of Painting (LPB1)		1			1	1				
Biz Kid$		1			1	1				
Diet Free		1			1	1				
Evangeline: The Musical in Concert		1			1	1		1		
An Evening with Il Divo (LPB1)	1				1	1				
The Eyes of Me	1				1	1				
Forever LSU (WLAE)		1			1	1				
Growing Greener Schools		1			1	1				
Jenkins Art Studio	1				1	1				
Jerry Yarnell School of Fine Art		1			1	1				
Kate Chopin: A Re-Awakening	1				1	1				1
Last of the Summer Wine		1			1	1				
Leonard Cohen: Live in London	1				1	1		1		
Louisiana Gardening		1			1	1				
The Southern Band: Jamming with the Jags	1				1	1				
Waiting for God		1			1	1				
	PHONE	**E-MAIL**	**LETTER**	**FACEBOOK**		**POS**	**NEG**	**VHS/DVD/BOOK**	**REPEAT**	**GEN.INFO**
TOTAL RESPONSES:	65	139	0	48	252	179	73	13	7	41

MONTHLY VIEWER SERVICES REPORT

APRIL 2010

	TOTAL RESPONSES				TOTAL			REQUEST FOR		
TITLE OF SHOW	PHONE	E-MAIL	LETTER	FACEBOOK		POS.	NEG.	VHS/DVD/BOOK	REPEAT	GEN.INFO
General LPB Programming		4	1	4	9	9				
2010 Louisiana Young Heroes		5		4	9	9				2
Advocate Had Wrong Time for T. Smiley Reports		1			1		1			
DTV Issues	3	5			8	2	6			4
DVI/SAP Issues		1			1		1			1
Facebook Happy Birthdays				8	8	8				
Friends Member Hadn't Gotten April Visions	2	1			3		3			1
Friends Member Hadn't Gotten Pledge Premiums	1				1		1			1
Friends of LPB Trips	1				1	1				1
LPB's Website Schedule Page		1			1		1			1
PBS Kids Go! Writers Contest		2			2	2				2
Problems with LPB on Alliance Communications			1		1		1			
Problems with LPB on Charter	1				1		1			
Problems with LPB on Cox		1			1		1			
Problems with LPB on Suddenlink		2			2		2			
Problems with LPB on Unknown Cable System		1		1	2		2			
Renaissance Village Didn't Air as Scheduled	1				1		1			
The Times Listed Wrong Time for The Buddha	2				2		2			
Wants to Watch Britcoms Online		1			1	1				1
What/Where are LPB2 and/or LPB3?	1	2			3	3				3
WYES Contact Information		1			1	1				1
FAVORITE GENRES:										
Britcoms		2			2	2				
Cajun Culture & Music Programs		1			1	1				
Historical Documentaries			1		1	1				
How-To Programs			1		1	1				
Quilting Shows		1			1	1				
Sewing Shows		1	1		2	2				
RECENT PROGRAMMING:										
The Adventists		1			1	1			1	1

American Experience: Presidents Series	1				1	1		1	1	1
Antiques Roadshow	3	2			5	5			1	1
Appalachia: A History of Mountains & People	1				1	1				
Are You Being Served?		2			2	2				
BBC World News	1				1	1				1
The Buddha	2			5	7	7				
Capitol Beat				2	2	2				
Dinosaur Train	1				1	1				1
For Love of Liberty: Story of Amer. Black Patriots		1			1	1		1		1
Forever LSU				2	2	2				
Great Perf. at the Met: Les Contes d'Hoffmann	1				1	1				1
Growing Greener Schools		1			1	1			1	
Keeping Up Appearances		2			2	2				
Lawrence Welk Show	3		1		4	4		1		
Living with Cancer	1				1	1		1		
Louisiana Public Square: Higher Education	1				1	1				1
Louisiana: The State We're In				1	1	1				
Masterpiece		1			1	1				
Masterpiece: Small Island		1			1	1				
MI-5		1			1	1				1
The Misunderstood Epidemic: Depression	1	1			2	2		1		
The Mormons		2			2	2				2
Ms. Lucy's Classic Cajun Culture & Cooking	1	2			3	3				3
The Natural History of the Chicken		1			1	1		1		1
PBS NewsHour				1	1	1				
P.O.V.: Food, Inc.	1	3			4	4		1	2	1
Sherlock Holmes		1			1	1				
Soundstage: Tim McGraw				2	2	2				
The Street Stops Here		1			1	1				1
Swimming in Auschwitz		1			1	1			1	
Tavis Smiley Reports: MLK		1			1	1			1	
This Old House	1				1	1				
The Truth About Cancer		2			2	2		1	2	**1**
Waiting for God		2			2	2				
When Families Grieve		1			1	1				
The Woodsmith Shop (LPB3)		1			1	1				
Worse Than War		1			1	1				

REQUESTED PROGRAMMING:										
The 10%ers		1			1	1				
Blackadder		1			1	1				
The Children from the Amazon		1			1	1				
Forever My Love		1			1	1				
Last of the Summer Wine		1			1	1				
Louisiana Legends Gala	1				1	1				
Music Voyager				1	1	1				
Sit & Be Fit	1				1	1				
Sugg. EFT with Black Stallion Literacy Foundation		1			1	1				
Swapping Stories		1			1	1				
That's Opera		1			1	1				
	PHONE	E-MAIL	LETTER	FACEBOOK		POS	NEG	VHS/DVD/BOOK	REPEAT	GEN.INFO
TOTAL RESPONSES:	33	73	6	31	143	120	23	8	10	36

MONTHLY VIEWER SERVICES REPORT

May 2010

	TOTAL RESPONSES				TOTAL			REQUEST FOR		
TITLE OF SHOW	PHONE	E-MAIL	LETTER	FACEBOOK		POS.	NEG.	VHS/DVD/BOOK	REPEAT	GEN.INFO
General LPB Programming		6	1	4	11	11				
2010 Louisiana Young Heroes				6	6	6				
Bill Moyers Journal Leaving PBS		1			1		1			
Dr. Daniel Amen Tickets	1				1	1				1
DTV Issues	1				1		1			1
DVI/SAP Issues	1				1		1			1
Facebook Happy Birthdays				13	13	13				
Grammatical Error in LPB E-Newsletter		1			1		1			
Info on Volunteering to Help with Oil Spill	1				1	1				1
It's a Big Big World No Longer on LPB		1			1		1			
LPB Art & Travel Auction				1	1	1				
LPB at Exxon's Girls in Engineering Festival		1			1	1				
LPB Budget Cuts		1			1		1			
LPB's Coverage of Oil Spill in Gulf				3	3	3				
Masterpiece Bumped by Pledge		1			1		1			
NOW on PBS Leaving PBS		1			1		1			
PBS Kids Go! Writers Contest		3			3	3				2
Problems Accessing the Scooter on Website		1			1		1			
Problems with LPB on Alliance Communications			1		1		1			
Problems with LPB on Charter	2				2		2			
Problems with LPB on CP-Tel		1			1		1			
Problems with LPB on Suddenlink	3	6			9		9			
Problem with Rules to Win Scooter		1			1		1			
What/Where are LPB2 and/or LPB3?	2				2	2				2
FAVORITE GENRES:										
John Denver Programs		1			1		1			
Local Programs		1			1	1				
News Programs		1			1	1				
Painting Programs	1				1	1				

RECENT PROGRAMMING:										
American Experience: Riding the Rails	1				1	1				
American Masters: The Doors	1	2		8	11	11		3	1	
The Battle of the Hood & Bismarck	1				1	1				1
BBC World News	1				1	1				
Between the Lions		1			1	1				
Curious George		1			1	1				
Dinosaur Train		1			1	1				
Eddie Robinson: A Life Celebrated	1				1	1		1		
The Electric Company		1			1	1				
Julia & Jacques Cooking at Home (LPB2)	1				1	1		1		
Katrina's Smallest Victims	1				1	1		1	1	
Lawrence Welk Show	1				1	1				
Louisiana Public Square	1				1	1				1
Louisiana: The State We're In		1			1	1				
Masterpiece		3			3	3				
Masterpiece: Foyle's War	1	1			2	2			1	
McLaughlin Group	1				1	1				
McLeod Lecture Series		1			1	1				
MI-5	1	1			2	2			1	1
Mind Over Money		1			1	1		1	1	
Ms. Lucy's Classic Cajun Culture & Cooking	1	1			2	2				1
Nature: Crash: A Tale of Two Species	1				1	1				
Nature: Why We Love Cats & Dogs	2				2	2			1	1
NOVA: Storm That Drowned a City	1				1	1			1	
POV: Food, Inc	1				1	1		1		
Rain on Alligator Bayou Filler		1			1	1		1		
Return to the Forest Where We Live				1	1	1				1
Sherlock Holmes	1	2			3	3			1	
Sid the Science Kid		1			1	1				
Super WHY!		1			1	1				
REQUESTED PROGRAMMING:										
Against the Tide		1			1	1				
The Aviators	9				9	9				
B.R. Dancing with the Stars	1				1	1				

Celtic Thunder		1			1	1				
Celtic Woman		1			1	1				
Justin Wilson Shows	1				1	1				
Liberty's Kids	1				1	1				
Louisiana Legends Gala (2010)				1	1	1				1
Mon Cher Camarade	1	1			2	2		1		
New Sherlock Holmes				2	2	2				
Open Road		1			1	1				
The Red Green Show		1			1	1				
Waiting for God		1			1	1				
	PHONE	**E-MAIL**	**LETTER**	**FACEBOOK**		**POS**	**NEG**	**VHS/DVD/BOOK**	**REPEAT**	**GEN.INFO**
TOTAL RESPONSES:	44	55	2	39	140	116	24	10	8	15

MONTHLY VIEWER SERVICES REPORT

June 2010

	TOTAL RESPONSES				TOTAL			REQUEST FOR		
TITLE OF SHOW	PHONE	E-MAIL	LETTER	FB/TW/YT		POS.	NEG.	VHS/DVD/BOOK	REPEAT	GEN.INFO
General LPB Programming	3	4		6	13	13				
LPB2 & LPB3 Programming		1			1	1				1
2010 Louisiana Young Heroes				1	1	1				
2011 Louisiana Young Heroes			1		1	1				
Behind-the-Scenes Look at After the Hunt				3	3	3				1
Bill Moyers Journal No Longer on PBS/LPB		1			1		1			
Chef John Folse Live Audience	1				1	1				1
David Garrett Concert	1	1			2	2				1
Dr. Amen Workshop	1	1			2	2				2
DTV Issues	1	4			5		5			5
Facebook Happy Birthdays				11	11	11				
Is LPB Affiliated with Public Radio?				1	1	1				1
Louisiana Public Square Going to Cenla				1	1	1				
LPB Art & Travel Auction				7	7	7				
LPB DVD Catalog				1	1	1				1
LPB E-Newsletter				1	1	1				1
LPB's Oil Spill Coverage on TV & Online				2	2	2				
Masterpiece Bumped by Art Auction		1		2	3	3				
Membership in Friends of LPB	1				1	1				1
No Garden Shows Left on LPB1	1				1		1			
P. Allen Smith No Longer on LPB1	4	1			5		5			
President Obama's Speech Bumped NOVA		1			1		1			
Problems with LPB on Charter Cable	1				1	1				
Problems with LPB on Suddenlink		1		1	2		2			
Red, White & Buble' Contest		3		14	17	17				
This Old House No Longer on LPB1		1			1		1			
What/Where is LPB2 &/or LPB3?	2	1			3	3				3
FAVORITE GENRES:										
Antiques Programs		1			1	1				
Britcoms				1	1	1				
Classical Music Programs			1		1	1				

Cooking Shows (LPB3)		1			1	1				
Garden Shows	1				1	1				
Mysteries		1			1	1				
News Programs		1			1	1				
Quilting Shows		1			1	1				
Sewing Shows		1			1	1				
Travel Programs		1			1	1				
Travel Programs (LPB2)	1				1	1				
War Stories	1				1	1				
RECENT PROGRAMMING:										
American Experience: Eyes on the Prize	2				2	2		1		1
America's Orchestra: Celebrating 125 Years of…	1				1	1		1	1	
Anne of Green Gables	3	1			4	3	1	1	1	
Antiques Roadshow	2				2	2				
Atchafalaya Houseboat	1				1	1			1	
Caillou	1				1	1				
Crisis in the Gulf: An LPB Special Report		1		5	6	6				
Dinosaur Train				1	1	1				
The Donna Dewberry Show		1			1	1				
Frontline				1	1	1				
Good For What Ails You	2				2	2				2
Hallowed Grounds	1				1	1		1		
Helen of Troy	1				1	1				1
History Detectives		1		1	2	2				
Ken Burns Civil War	1				1	1		1		
Lawrence Welk - Milestones & Memories	1				1	1				
Lawrence Welk Show	2				2	2				
Louisiana: A History		1			1	1		1		
Louisiana's Natural Treasures	1				1	1				
Louisiana: The State We're In		1			1		1			
Masterpiece		3		2	5	5				
Masterpiece: Miss Marple	1	2		2	5	4	1			1
MI-5	1				1	1				
Mon Cher Camarade	1				1	1				
Ms. Lucy's Classic Cajun Culture & Cooking	2	2			4	4		1		2
National Memorial Day Concert	1				1	1		1		

Nature		1			1	1				
Need to Know		1			1	1		1		
NOVA: Alien from Earth		1			1	1				
NOVA: Musical Minds	1				1	1			1	
One Stroke Painting with Donna Dewberry	1				1		1			
P. Allen Smith's Garden Home (LPB1)		1			1	1				
PBS NewsHour		2			2	1	1			
Pedigree Dogs Exposed	1				1	1		1		
Rick Steves' Europe				2	2	2				
Sewing with Nancy		1			1	1				
Sewing with Nancy: 12 Easy Bags		3			3	3		3		
Sherlock Holmes		1			1	1				
The Southern Band: Jamming with the Jags				1	1	1	1			1
Summer of Birds	1				1	1				1
Supreme Court Confirmation Hearings	1			1	2	1	1			
Tackling Diabetes with Dr. Neil Barnard	1				1	1		1		
A Taste of Louisiana with Chef John Folse				12	12	12				1
Telling Amy's Story		1			1	1				1
This Old House		1			1	1				
Three Big Ideas: Principles for Post-Recession…	1				1	1		1		
Visions of Israel	1				1	1				
REQUESTED PROGRAMMING:										
The Aviators		21			21	21				
Democracy Now	1				1	1				
Fons & Porter's New Series		1			1	1				
God's Architects		1			1	1				
Journey for Justice: The A.P. Tureaud Story		1			1	1		1		
Landscapes in Time	1				1	1				
Last of the Summer Wine		1			1	1				
MI-5 (Series 7)	1				1	1				
Nature: Hummingbirds		1			1	1				
A New Series of Ms. Lucy's Classic Cajun Culture	1				1	1				
Passport & Palette on LPB1		1			1	1				
Poledark	1				1	1				
Rosedown: A Link to the Past		1			1	1				
Sewing with Nancy More Than Once a Week		1			1	1				

Video Games Live				1	1	1				
Workplace Essential Skills	1				1	1				1
	PHONE	**E-MAIL**	**LETTER**	**FB/TW/YT**		**POS**	**NEG**	**VHS/DVD/BOOK**	**REPEAT**	**GEN.INFO**
TOTAL RESPONSES:	58	83	2	81	224	202	23	16	4	30

MONTHLY VIEWER SERVICES REPORT

July 2010

	TOTAL RESPONSES				TOTAL			REQUEST FOR		
TITLE OF SHOW	PHONE	E-MAIL	LETTER	FB/TW/YT		POS.	NEG.	VHS/DVD/BOOK	REPEAT	GEN.INFO
General LPB Programming		4			4	4				
LPB3 Programming		2			2	2				
2010 Louisiana Young Heroes		1		1	2	2				1
Chef Folse After the Hunt T-Shirts		1		1	2	2				1
Chef John Folse Live Taping		1		1	2	2				
Chef Rick Moonen Sitting in with Chef Folse		1		4	5	5				
DTV Issues	1	3			4		4			
Friends Member Didn't Get Visions	1				1		1			
Last of the Summer Wine Gone from LPB		1			1		1			
LPB Airs Programs Without Correct Grammar		1			1		1			
LPB Red, White & Buble' Contest	1	1			2	2				1
LPB Schedule Info		2			2	2				2
No Closed Captioning on Lusfiber		1			1		1			1
No Woodworking Shows on LPB1	3	1			4		4			
Painting Shows Bumped by Pledge			1		1		1			
Problems with LPB on Alliance Communications		1			1		1			
Problems with LPB on Cablevision (Natchez)		3			3		3			
Problems with LPB on CMA		1			1		1			
Problems with LPB on Suddenlink		3			3		3			
Waiting for God No Longer on LPB	2				2	2				2
FAVORITE GENRES:										
Art Shows	4	1			5	5				
Histories		1			1	1				
Musical Programs		1			1	1				
Mysteries		1			1	1				
News Programs		1			1	1				
Wooddworking Shows	3				3	3				
RECENT PROGRAMMING:										
2010 Louisiana Legends Gala	1				1	1				1

Against the Tide		1			1	1				1
American Masters: Merle Haggard	1	1			2	2				1
Antiques Roadshow	2			1	3	3				2
Arthur		1			1	1				
Atchafalaya Houseboat	1				1	1			1	
Bill Cosby: The Mark Twain Prize		1			1	1			1	
Billy Crystal: The Mark Twain Prize		1			1	1			1	
Birth of Freedom (LPB2)	1				1	1		1		
A Capitol Fourth		1			1	1		1		
Change Your Brain, Change your Body	1			1	2	2				1
Clifford the Big Red Dog		1			1	1				
David Suchet/Orient Express: *MASTERPIECE*	1				1	1			1	
Dragon Tales		1			1	1				
From Cotton Fields to Cyberspace (LPB2)	1				1	1				
Good for What Ails You		1			1	1				1
Great Performances: Stevie Wonder	1				1	1		1		
In Performance...White House: Paul McCartney	1				1	1		1		
Ken Burns American Stories: Lewis & Clark	1	1			2	2				1
Kids Soup		1			1	1				
Lawrence Welk Show				2	2	2				
Louisiana: The State We're In: Boxing in La.		1			1	1				
Louisiana: The State We're In: Modern Day Slavery		1			1	1				1
Love Me Tender: The Love Songs of Elvis	1				1	1			1	
Masterpiece		1			1	1				
Masterpiece: Foyle's War		1			1	1				
Masterpiece: Murder on the Orient Express	1	1			2	2				1
Masterpiece: Poirot		3			3	3				
McLaughlin Group	1	1			2	2				
Ms. Lucy's Classic Cajun Culture & Cooking		3			3	2	1			1
Newsmakers (LPB2)		1			1	1		1		
NOVA	1				1	1		1		
One Stroke Painting (LPB3)		1			1	1				
PBS NewsHour		1			1	1				
Priceless Antiques Roadshow		1			1	1				
Rosedown: A Link to the Past	2	1			3	3			2	
Sewing with Nancy (LPB3)		1			1	1				

Sherlock Holmes		2			2	2				
Tavis Smiley	1				1	1				1
Wall - A World Divided		1			1	1			1	
Washing Away: Losing Louisiana	2				2	2			2	
Washington Week	1				1	1				
REQUESTED PROGRAMMING:										
Agatha Christie's Poirot		1			1	1				
Any of the Mark Twain Prize Programs		1			1	1				
The Berenstain Bears		1			1	1				
A Candlelit Christmas	1				1	1				
Clay Aiken - Tried & True Live!		2			2	2				
Dixie Youth World Series		1			1	1				
Doc Martin		1			1	1				
Growing a Greener World		2			2	2				
Hannah Help Me		1			1	1				
Magic School Bus		1			1	1				
Rough Cut: Woodworking		1			1	1				
A Taste of La. w/ Chef John Folse: After the Hunt		2			2		2			
Video Games Live		1			1	1				1
Want More Art Shows & At Night	4				4	4				
Where in the World is Carmen Sandiego?		1			1	1				
The Woodsmith Shop		3			3	3				
	PHONE	**E-MAIL**	**LETTER**	**FB/TW/YT**		**POS**	**NEG**	**VHS/DVD/BOOK**	**REPEAT**	**GEN.INFO**
TOTAL RESPONSES:	42	84	1	11	138	114	24	6	10	21

MONTHLY VIEWER SERVICES REPORT

AUGUST 2010

	TOTAL RESPONSES				TOTAL			REQUEST FOR		
TITLE OF SHOW	PHONE	E-MAIL	LETTER	SOC. NET.		POS.	NEG.	VHS/DVD/BOOK	REPEAT	GEN.INFO
General LPB Programming		10	1	4	15	14	1			
LPB2 &/or LPB3 Programming	4				4	4				1
Alligator Bayou Filler		1			1	1		1		1
Asked How to Find LPB on DirecTV	1				1	1				1
Bob Neese		1			1	1				
Britcoms Bumped by Pledge		3			3	3				
Chicot State Park Filler		1			1	1		1		
Clifford the Big Red Dog Moved to Earlier Time		1			1		1			
Comcast Dropped LPB2, LPB3 & LPB-HD				1	1		1			
Cox Charging more for LPB2, LPB3 & LPB-HD				1	1		1			
Dish Network Doesn't Offer LPB2 or LPB3		1			1		1			
Dragon Tales No Longer on LPB/PBS		1			1		1			
DTV Issues		6			6		6			5
Friends Member Hasn't Gotten Visions	2				2		2			
Keeping Up Appearances Bumped by Pledge	1				1		1			
Lidia at Red Stick Farmers Market	1			4	5	5				1
Lidia's Wine Tasting	2	1			3	3				3
LPB is Better Than Miss. Public Television		1			1	1				
LPB's Address (Couln't Find on Website)		1			1	1				1
LPB's Signal Better Than WYES'	1				1	1				
Masterpiece Bumped by Pledge	1	5			6		6			1
MI-5 Bumped by Pledge	1	1			2		2			1
Ms. Lucy Bumped by Pledge		1			1		1			
No Britcoms During the Week		1			1		1			
No Gardening Shows on LPB1				1	1		1			
No Imagination Station on LPB2	1				1		1			
Painting Shows Bumped by Pledge	5	1			6		6			
PBS Arts				1	1	1				
PBS Kids Go! Writers Contest	1	1			2	2				2
PBS Kids Mobile Club				1	1	1				
Pledge Breaks Are Too Long		2			2		2			
Pledge Gifts Section of the Website Confusing		1			1		1			

Problems with LPB on Charter				1	1		1			
Problems with LPB on Comcast	1				1		1			1
SAP Issues	1				1		1			1
Suddenlink Doesn't Offer KLTM-HD		1			1		1			
Visions		1			1	1				
Visions Comes Too Late		1			1		1			
Visions' Listings Are Wrong		1			1		1			
Wants LPB in New Orleans				1	1	1				
FAVORITE GENRES:										
Anything with Chef John Folse		1			1		1			
Britcoms		3		3	6	6				
Cajun Music Programs		1			1	1				
Children's Programs		1	1	1	3	2	1			
Cooking Shows			1	1	2		2			
Country Music Programs		1			1	1				
Documentaries			1		1	1				
History Programs	1				1	1				
Louisiana Programs		2			2	2				
Musical Programs		1	1		2	2				
Old Military Documentaries		1			1		1			
Painting Programs	5	2	1		8	7	1			
Sewing Shows			1		1		1			
Travel Programs		1			1	1				
Travel Programs (France)		1			1	1				
Travel Programs (Nova Scotia)		1			1	1				
RECENT PROGRAMMING:										
2010 Louisiana Young Heroes	1				1	1			1	
4Troops: Live from the Intrepid		1			1	1				1
After You've Gone	1	1			2	1	1			
American Utopia	1				1	1		1		
Antiques Roadshow	2	2			4	4				2
Aretha Franklin Presents: Soul Rewind		4			4	4		2		
Austin City Limits: Allen Toussaint	1				1	1		1		
Austin City Limits: Esperanza Spalding	1				1	1		1		
BBC World News		1			1	1				

Beauty of Oil Painting w/Gary & Kathwren Jenkins		1			1	1				
Benise: The Spanish Guitar		1			1	1				
Big Band Years		1			1	1				
The Best of The Joy of Painting (LPB2)		1			1	1				
Caillou	1	1			2	2		1		
Canadian Tenors		1			1	1				
Change Your Brain, Change Your Body		1		1	2	2				1
Charlie Rose				1	1	1				
Chet Atkins		1			1	1		1		
Christina Cooks		1			1	1				
Clay Aiken	1				1	1			1	
Clifford the Big Red Dog		1			1	1				
Doc Martin	1	4		2	7	7				
Dragon Tales		1			1	1				
Easy Yoga for Arthritis		1			1	1		1		
Euromaxx (LPB2)		1			1	1				
European Journal (LPB2)		1			1	1				
Fats Domino: Walkin' Back to New Orleans	1				1	1		1		
Frame After Frame: Images of Herman Leonard		1			1	1				
Frontline		1			1	1				
Good for What Ails You	2				2	2				2
Hallelujah Broadway		2			2	2		1		
Harvest to Restore	1				1	1				1
Ideas in Action with Jim Glassman (LPB2)		1			1		1			
In Performance at White House: Paul McCartney		1		2	3	3		1		
In Performance at White House: Stevie Wonder			1		1	1				
Jack Horkheimer: Star Gazer				3	3	3				
John Denver		2			2	2		1		
Journey of Man	1				1	1			1	
Keeping Up Appearances	1				1	1				
Lawrence Welk		1			1		1			
Life on Mars		1			1	1			1	
Live from the Artists Den		1			1	1				
Live from the Artists Den: Corinne Bailey Rae	1				1	1		1		
Live from Lincoln Center: South Pacific	3	1			4	4		1	2	
Louisiana: A History			1	2	3	3		1		
Louisiana: A History (Part 3)			1		1	1		1		

La. Public Square: Crisis in the Gulf: Oil Spill		1		8	9	9				
Louisiana: The State We're In		1	1		2		2			
La.: The State We're In: Katrina & Rita Anniv.		1		2	3	3		1		
Marty Robbins: Seems Like Yesterday	1				1	1				
Marvin Hamlisch Presents: The 70's	1				1	1				1
Masterpiece	1	6			7	7				1
McLaughlin Group		1			1	1				
MI-5	1	2		1	4	4				
Ms. Lucy's Classic Cajun Culture & Cooking		1			1	1				
The National Parks		1			1	1				
Nature: Hummingbirds: Magic in the Air		1			1	1		1	1	
Need to Know		1			1	1				
NOVA		1			1	1				
One Stroke Painting with Donna Dewberry (LPB3)		1			1	1				
PBS NewsHour		2			2	2				
PBS Previews: Circus				3	3	3				
Rick Steves' Europe (LPB3)		1			1	1				
Rosedown: A Link to the Past	2	1	1		4	4		1	1	1
Sesame Street				6	6	6				
Sherlock Holmes		1		1	2	2				
Sit & Be Fit (LPB2)		2			2	2		2		
Super WHY!		1			1	1				
Tackling Diabetes	1	1			2	2		1	1	
A Taste of Louisiana with Chef John Folse		1			1	1		1		
Tavis Smiley	2				2	2				1
Washing Away: After the Storms				4	4	4				
Wolfgang's Vault Presents Day On Green 1977	1				1	1				1
WordWorld		1			1	1				
REQUESTED PROGRAMMING:										
All Creatures Great & Small		1			1	1				
America's Test Kitchen (LPB1)		1			1	1				
Andre' Rieu in Vienna		1			1	1				
The Aviators		2			2	2				
The Cat in the Hat Knows a Lot About That!				1	1	1				
Celtic Thunder Programs		1			1	1				
Daniel O'Donnell Programs		2			2	2				

David Garrett Live in Berlin Part 2		2			2	2				
David Garrett Rock Symphonies	1	1			2	2				
Doo Wop Programs		1			1	1				
Everyday Baking		1			1	1				
Everyday Food		1			1	1				
Gordon Lightfoot Pledge Special		1			1	1				
Great American Seafood Cook-Off 2010		1			1	1				
Jerry Yarnell School of Fine Art		1			1	1				
Last of the Summer Wine		2			2	2				
McLeod's Daughters		1			1	1				
MI-5 (Newer Series)		1			1	1				
Midsomer Murders		1			1	1				
More Antiques Roadshow		1			1	1				
More Chet Atkins Programs		1			1	1				
New Tricks		1			1	1				
Programs with Jimmy Clanton	1				1	1				
Red Dwarf				2	2	2				
Telling Amy's Story	1				1	1				
Waiting for God		1			1	1				
Washing Away: Losing Louisiana				1	1	1				
Welcome to My Studio		1			1	1				
The Woodsmith Shop (LPB1)		8			8	8				
	PHONE	**E-MAIL**	**LETTER**	**SOC. NET.**		**POS**	**NEG**	**VHS/DVD/BOOK**	**REPEAT**	**GEN.INFO**
TOTAL RESPONSES:	62	164	12	60	298	244	54	25	9	31

"SOC. NET." is Social Networking: Facebook, Twitter & YouTube

MONTHLY VIEWER SERVICES REPORT

September 2010

	TOTAL RESPONSES				TOTAL			REQUEST FOR		
TITLE OF SHOW	PHONE	E-MAIL	LETTER	SOC. NET.		POS.	NEG.	VHS/DVD/BOOK	REPEAT	GEN.INFO
General LPB Programming		2		3	5	5				
BBC World News No Longer on LPB1	1	1			2		2			
Between the Lions Time Change		2			2		2			
DirecTV Doesn't Carry LPB2 or LPB3			1		1		1			
DTV Issues	2	1			3		3			3
Full Names of Kids for Birthdays Online		1			1		1			
Happy 35th Birthday, LPB!				4	4	4				
Harvest to Restore Didn't Air As Scheduled	1				1		1			
Just 2 Candidates to Be in LPB Senatorial Debate				2	2		2			
Ken Burns		1			1	1				1
Louisiana: The State We're In Website		1			1		1			
LPB DVD Catalog	1				1	1				1
LPB Kids Club	2	1	2		5	5				3
LPB Learning Port		1			1	1				1
LPB's Conservative Republican Propaganda		1			1		1			
Pledge Breaks - Too Long/Too Often		1			1		1			
Pres. Obama's News Conference on LPB's Web				1	1	1				
Problems Watching LA: The State We're In Online		1			1		1			1
Problems with LPB on AT&T Uverse		1			1		1			1
Problems with LPB on Charter	1	2			3		3			1
Problems with LPB on Suddenlink		1			1		1			
Science Fun for Everyone				4	4	4				
FAVORITE GENRES:										
Britcoms			1		1	1				
British Mysteries			1		1	1				
British Programs		1			1	1				
Cooking Shows		1			1	1				
Historical Documentaries			4		4	4				
Nature/Wildlife Programs			2		2	2				
Musical Programs			1		1	1				
News & Public Affairs Programs			1		1	1				

Operas			1		1	1				
Science Programs			1		1	1				
RECENT PROGRAMMING:										
After the Hunt with Chef John Folse	1	2		1	4	3	1			3
After You've Gone				1	1	1				
America's Test Kitchen (LPB3)	1				1	1				1
Antiques Roadshow		2	1		3	3				1
Are You Being Served?				3	3	3				
Atchafalaya Houseboat	1			1	2	1	1		1	
Baseball		1			1	1		1		
BBC World News (LPB1)	1	1			2	2				
Between the Lions		2			2	2				
Caillou				1	1	1				
The Cat in the Hat Knows a Lot About That!				6	6	6			1	
Charlie Rose	1				1	1		1		
Clay Aiken: Tried & True!		1			1	1			1	
Doc Martin	2			1	3	3				2
Good For What Ails You	1				1	1				1
History Detectives		1			1	1				1
Kate Chopin: A Re-Awakening	1				1	1			1	
Keeping Up Appearances		1		4	5	4	1			
Ken Burns American Stories: Huey Long	2				2	2		1		1
The Jewish Americans	1				1	1		1		
Lafayette: The Lost Hero		1		1	2	2		1		
Latin Music USA				1	1	1				
Lawrence Welk	1		1		2	2				
Lidia's Italy		1			1	1				
Louisiana: A History		1			1	1			1	1
Louisiana Public Square: Charter Schools in LA				1	1	1				
Louisiana: The State We're In		3	2		5	5				
Masterpiece			1	1	2	2				
Masterpiece Mystery!				1	1	1				
McLaughlin Group	1	1			2	1	1			
Mr. Rogers' Neighborhood				1	1	1				
Ms. Lucy's Classic Cajun Culture & Cooking	2	2			4	3	1	1		1
Need to Know	1				1	1		1		

Nightly Business Report			1		1		1			
NOVA				1	1	1				
POV: Wo Ai Ni (I Love You, Mommy)		1			1	1		1		
Rachel's Favorite Foods (LPB3)	1				1		1			
Secrets of the Dead	1				1	1				1
Sesame Street				1	1	1				
A Summer of Birds	3				3	3		2		1
A Taste of Louisiana with Chef John Folse	2				2	2		2		
Through a Dog's Eyes				6	6	6				
To the Manor Born				1	1	1				
Video Games Live!		2			2	2			2	
When Worlds Collide	1				1	1		1		
World War II in HD Colour	1				1	1			1	
REQUESTED PROGRAMMING:										
Against the Tide	1				1	1				
Applied Communication (ITV)		1			1	1				
As Time Goes By				2	2	2				
The Aviators	1	5			6	6				
The Best of The Joy of Painting (LPB1)			1		1	1				
Clifford's Puppy Days		1			1	1				1
Econ & Me (ITV)		1			1	1				
Economics at Work (ITV)		1			1	1				
Fawlty Towers				2	2	2				
Goodnight Sweetheart				1	1	1				
Hetty Wainthropp Investigates		1			1	1				
Huey Long Symposium		1			1	1				1
InnerVIEWS		1			1	1				
It Figures (ITV)		1			1	1				
Jimmie Davis: A Century of Sunshine				1	1	1				
Just for Me (ITV)		1			1	1				
Last of the Summer Wine		1			1	1				
Lazy Town (Nick Jr.)	1				1	1				
Lindy Boggs: Steel & Velvet		1			1	1				
Louisiana Artists: Profiles on Canvas		1			1	1				1
Masterpiece: Wallander		1			1	1				1
Math Works (ITV)		1			1	1				

Midsomer Murders		1			1	1				
Monty Python's Flying Circus				2	2	2				
One Foot in the Grave		1		1	2	2				
Principles of Technology (ITV)		1			1	1				
Reading Rainbow				2	2	2				
Red Dwarf				2	2	2				
Solve It (ITV)		1			1	1				
Susan Boyle Sings for the Pope	1				1	1				
The U.S. Constitution (ITV)		1			1	1				
The Vicar of Dibley				2	2	2				
Waiting for God				1	1	1				
The Young Ones				2	2	2				
Wants All of Ms. Lucy's Recipes Posted Online	1				1	1				
Wants LPB to Do a Show About Tubing Dangers		1			1	1				
Wants John Denver: A Song's Best Friend Online				1	1	1				
Wants to Watch Atchafalaya Houseboat Online		1			1	1				
Wants to Watch L. Boggs: Steel & Velvet Online		1			1	1				
Wants to Watch Louisiana: A History Online		1			1	1				
	PHONE	**E-MAIL**	**LETTER**	**SOC. NET.**		**POS**	**NEG**	**VHS/DVD/BOOK**	**REPEAT**	**GEN.INFO**
TOTAL RESPONSES:	39	71	22	66	198	170	28	13	8	30

"SOC. NET." is Social Networking: Facebook, Twitter & YouTube

MONTHLY VIEWER SERVICES REPORT

October 2010

	TOTAL RESPONSES				TOTAL			REQUEST FOR		
TITLE OF SHOW	PHONE	E-MAIL	LETTER	SOC. NET.		POS.	NEG.	VHS/DVD/BOOK	REPEAT	GEN.INFO
General LPB Programming		2		1	3	3				1
After the Hunt Airing on Thursday Nights		1			1		1			
America's Test Kitchen No Longer on LPB		1			1		1			
Cyberchannel	1				1	1				1
DTV Issues	1	2			3		3			2
Friends of LPB Never Answers Phone	1				1		1			
Idea for a New Show		1			1	1				1
Life on Mars No Longer on LPB		1			1		1			
LPB Art & Travel Auction	1	1			2	2				
LPB's Birthday Babies Contest		1			1	1				
LPB Kids Club		2			2	2				2
LPB & PBS Content on iPhone & iPAD		2			2	2				
NPR's Firing of Juan Williams	2	7			9		9			
Problems Bidding Online for LPB Art Auction	1				1		1			
Problems Calling In During LA Public Square	1				1		1			
Problems Deciphering Online Schedule Page		1			1		1			1
Problems with LPB on Alliance			1		1		1			
Problems with LPB on DirecTV		1			1		1			
Problems with LPB on Suddenlink	2	1	1		4		4			
Same Old Britcoms	1				1		1			
Sit & Be Fit Now On Too Early	1				1		1			
This Old House Hour No Longer on Thursdays		3			3		3			
What/Where is/are LPB2/LPB3?	3				3	3				3
World War II in HD Colour Aired Out of Order	1				1		1			
FAVORITE GENRES:										
Andre' Rieu Programs			1		1	1				
Ballroom Dancing		1			1	1				
Britcoms	1		8		9	9				
Children's Programs			1		1	1				
Classical Music Programs			3		3	3				
Cooking Shows	1	1		1	3	2	1			1

Crafts Shows	1				1	1				
David Garrett Programs			1		1	1				
Donna Dewberry's Shows	1				1		1			
Dramas			4		4	4				
Exercise Programs (LPB2)	1				1	1				
Historical Documentaries		1	10		11	11				
Josh Groban Programs			1		1	1				
Louisiana Documentaries		1			1	1				
Musical Programs			3		3	3				
Nature/Wildlife Shows			7		7	7				
News/Public Affairs Programs			3		3	3				
Operas			3		3	3				
Painting Programs (LPB2 & LPB3)	1				1	1				
Quilting Shows (LPB2 & LPB3)	1				1	1				
Rock Music Shows			1		1	1				
Science Programs			5		5	5				
Sewing Shows (LPB2 & LPB3)	1				1	1				
Stained Glass Programs	1				1	1				
RECENT PROGRAMMING:										
4Troops: Live from the Intrepid		1			1	1				
After the Hunt with Chef John Folse	1	1		1	3	3				2
After the Hunt with Chef John Folse: Quail				4	4	4				
After the Hunt with Chef John Folse: Wild Boar		1			1	1				1
America's Test Kitchen (LPB1 & LPB3)		1			1	1				
Antiques Roadshow		1			1	1				
Atchafalaya Houseboat	1				1	1			1	
Christina Cooks (LPB3)	1				1	1		1		
Circus		1		3	4	4				
Clifford the Big Red Dog	1			1	2	1	1			
Doc Martin		1			1	1				
Everyday Food		1			1	1				1
Friday Night Programming	1				1	1				
Frontline: The Spill	1				1	1		1		
God in America	1			3	4	4				1
Great Performances: Renee Fleming	1				1	1		1		
Halloween Programming				5	5	5				

Hubert Humphrey	1				1	1				
Keeping Up Appearances		1			1	1				
Lafayette: The Lost Hero		1			1	1		1	1	1
Last of the Summer Wine		2			2	2				
Lidia's Italy		1			1	1				
Life on Mars		1			1	1				
Louisiana Public Square	1	2	2	1	6	6				1
Louisiana: The State We're In		2	5	2	9	9				2
Magnificent Mind at Any Age	1				1	1		1		
Masterpiece		1	1		2	2				
Masterpiece Mystery!		1			1	1				
Masterpiece: Sherlock		2			2	1	1			
McLaughlin Group		1			1	1				
Michael Feinstein's American Songbook	1				1	1		1		
Michel Legrand & Friends	1				1	1			1	
Ms. Lucy's Classic Cajun Culture & Cooking		1			1	1				1
New Yankee Workshop (LPB3)		1			1	1				
NOVA: Building the Great Cathedrals				5	5	5				
NOVA: What Darwin Never Knew	1				1	1				
POV: Salt	1				1	1		1		
Press Club: Nungesser (LPB2)		1			1	1		1		1
Rough Cut - with Tommy Mac		2			2	2				
Sherlock Holmes	1	1			2	2				1
Sit & Be Fit (LPB2)	1				1	1				
Supreme Court		1			1	1			1	
A Taste of Louisiana with Chef John Folse	1				1	1				
This Old House		1			1	1				1
The This Old House Hour		3			3	3			1	
Thursday Night British Programs				**3**	3	3				
Woodsmith Shop (LPB3)		1			1	1				
World War II in HD Colour	2	1			3	3			2	
REQUESTED PROGRAMMING:										
The 5 Browns in Concert		1			1	1				
Drum Corps International	1				1	1				
Elton John Concert in Lafayette	1				1	1				
Jerry Yarnell School of Fine Art	1				1	1				

Loop Scoops	1				1		1			
Louisiana Story: The Reverse Angle		1			1	1		1		
The Lowe Family Television Special		1			1	1				
Signing Time		1			1	1				
Southern Fried Fitness	1				1	1				
Vitter/Melancon Senatorial Debate	2				2	2				
Woodsmith Shop (LPB1)	1	8			9	9				
	PHONE	**E-MAIL**	**LETTER**	**SOC. NET.**		**POS**	**NEG**	**VHS/DVD/BOOK**	**REPEAT**	**GEN.INFO**
TOTAL RESPONSES:	53	79	61	30	223	187	36	9	7	25

"SOC. NET." is Social Networking: Facebook, Twitter & YouTube

MONTHLY VIEWER SERVICES REPORT

November 2010

	TOTAL RESPONSES				TOTAL			REQUEST FOR		
TITLE OF SHOW	PHONE	E-MAIL	LETTER	SOC. NET.		POS.	NEG.	VHS/DVD/BOOK	REPEAT	GEN.INFO
General LPB Programming	1	3	1	1	6	6				
2011 Louisiana Young Heroes				2	2	2				
After the Hunt Taping		2			2	2				2
Britcoms Bumped by Pledge		1			1		1			
Cat in the Hat Christmas Event in Zachary		1			1		1			
Daisy Cooks! Not on LPB3 Schedule	1				1		1			
Doc Martin Bumped by Pledge		3			3		3			
Doc Martin Bumped by President's Photographer		1			1		1			
DTV Issues	3	3		1	7		7			6
End of Episode of Circus Cut Off		1			1		1			
Fewer Painting Programs on LPB1		1			1		1			
Grammatical Errors in Visions		1			1		1			
LPB Election Web Page		1			1		1			
LPB Kids Club	1				1	1				1
LPB Louisiana Nursery Fundraiser		1			1	1				
LPB/PBS Content for iPhones & iPads		1			1	1				1
LPB Pledge Drives	1				1		1			
LPB Web Schedule Confusing	1				1		1			1
Masterpiece Did Not Air at 12AM as Scheduled		1			1		1			
Masterpiece Live Chat				1	1	1				
MI-5 Bumped by Pledge		1			1		1			
NPR Firing of Juan Williams			4		4		4			
Old Sherlock vs. New Sherlock Discussion				1	1	1				
PBS Contact Information	1				1	1				
PBS Parents/Thanksgiving Desserts Website				1	1	1				
Sherlock Holmes Bumped by Pledge	1				1		1			
To the Manor Born No Longer on LPB	1				1		1			
Very Monkey Christmas Event in Baton Rouge				1	1	1				
Wants to Be Volunteer Camera Operator	1				1	1				1
Wants Info on How LPB Spends Its Money	1				1	1				1
What/where is/are LPB2 and/or LPB3?	2				2	2				2
WLPB Off the Air for Transmitter Work	5	1			6		6			5

WRKF Knocked Off by Transmitter Work		1			1		1			
FAVORITE GENRES:										
Britcoms	1	3	1		5	5				
Children's Shows			1		1	1				
Classical Music/Opera			2		2	2				
Dramas			2		2	2				
Historical Documentaries		1	2		3	3				
Mysteries		1			1	1				
Nature/Wildlife Programs		1	4		5	5				
News/Public Affairs Shows			2		2	2				
Painting Programs		1	1		2	2				1
Science Programs			2		2	2				
RECENT PROGRAMMING:										
After the Hunt with Chef John Folse		4			4	3	1	1		
Against the Tide	1				1	1				
American Experience		1			1	1				1
American Experience: We Shall Remain		1			1	1			1	
American Masters: LennoNYC	1				1	1			1	1
Antiques Roadshow		1			1	1				1
Beauty of Oil Painting w/ Gary & K. Jenkins		1			1	1				1
Builders, Heroes & the Boats That Won the War…	1				1	1		1		1
Caillou			1		1	1				
Charlie Rose	1	1			2	1	1			
Cinema Francais (LPB2)	1				1	1				
Circus		1		2	3	3				
Daisy Cooks! (LPB3)	1				1	1				
Doc Martin	3	7			10	10				1
Friday Night Programming	1				1	1				
Frontline: Law & Disorder		1			1		1			
Globe Trekker			1		1	1				
Great Performances: Sondheim!	1				1	1				1
Huey Long Symposium (LPB2)	4	1			5	5		1	2	3
Katie Brown Workshop (LPB3)		1			1		1			
Keeping Up Appearances		2			2	2				
Last of the Summer Wine		2		2	4	4				

Lawrence Welk		1			1	1				
Louisiana: The State We're In			2		2	2				
Marvin Hamlisch Presents: 70's, The Way We...	1				1	1			1	
Masterpiece	1				1	1				
Masterpiece: Sherlock	1	1		2	4	4				
MI-5		1			1	1				
Ms. Lucy's Classic Cajun Culture & Cooking		1			1	1				1
New Yankee Workshop		1			1	1				1
NOVA	1				1	1				1
NOVA: Quest for Solomon's Mines	1				1	1			1	
PBS NewsHour	1				1	1				
Riverdance Live from Beijing	1				1	1				1
Rough Cut - Woodworking with Tommy Mac		1			1	1				1
Sesame Street				1	1	1				
Sherlock Holmes	1	1			2	2				
Thomas & Friends		1			1	1				1
Tina Fey: Kennedy Center Mark Twain Prize	1	1			2	1	1			
To the Manor Born	1				1	1				
Vote 2010: PBS Election Results				4	4	4				1
World War II in HD Colour	1	1			2	2				1
REQUESTED PROGRAMMING:										
Antiques Roadshow - BBC	1				1	1				
Ascent of Man	1				1	1		1		
The Aviators	3	3			6	6				
Barnstorming	1				1	1		1		
Celtic Thunder Christmas	1	1			2	2				
Four Days at Dragon Con		2			2	2				
The Golden Band from Tigerland	1				1	1				1
Great Performances: NY Phil - North Korea		1			1	1				1
Jerry Yarnell School of Fine Art		1			1	1				
Justin Wilson	1				1	1				
Miss Louisiana Pageant		1			1	1				
Monarchy: The Royal Family at Work		1			1	1				
Programs About Veterans (for Veterans Day)				1	1	1				
Signing Time		1			1	1				
Signpost to Freedom	1				1	1				

	PHONE	E-MAIL	LETTER	SOC. NET.		POS	NEG	VHS/DVD/BOOK	REPEAT	GEN.INFO
TOTAL RESPONSES:	57	76	26	20	179	139	40	5	6	41

"SOC. NET." is Social Networking: Facebook, Twitter & YouTube

MONTHLY VIEWER SERVICES REPORT

December 2010

	TOTAL RESPONSES				TOTAL			REQUEST FOR		
TITLE OF SHOW	PHONE	E-MAIL	LETTER	SOC. NET.		POS.	NEG.	VHS/DVD/BOOK	REPEAT	GEN.INFO
General LPB Programming	2	6		1	9	8	1			1
2011 Louisiana Young Heroes	1	7			8	8				
Celtic Woman Concert in Bossier City	1				1	1				1
Cirque du Soleil's Alegria Tickets	1				1	1				1
Curious George at Red Stick Farmers Market	1			1	2	2				1
Dinosaur Train Geocache		1			1	1				
Doc Martin Bumped During Pledge	5	10			15		15			
DTV Issues	1	3			4		4			4
Eatel Viewer Found LPB2 on Sprout Channel	1				1		1			1
Error on After the Hunt Webpage		1			1		1			
Friends Has Member's Name Misspelled		1			1		1			
Friends Member Received Visions Late	1				1		1			
LPB Christmas Card				1	1	1				
LPB Kids Club		1			1	1				1
LPB/PBS App on iPad & iPhone		1			1	1				
News Programs Airing on Christmas Eve		1			1		1			
NPR Firing of Juan Williams			3		3		3			
Painting Programs Bumped By Pledge	1				1		1			
Phone Solicitations from Friends of LPB		1			1		1			
Pledge Drives	2	1			3		3			
Problems Downloading Young Heroes Application	1				1		1			
Problems with Digital Guide on Suddenlink		1			1		1			
Problems with LPB on Suddenlink		1			1		1			1
Regular Programming Bumped by Pledge		1			1		1			
Tickets to Be in After the Hunt Audience		1			1	1				1
Tour of LPB	1				1	1				1
Where/What is/are LPB2 and/or LPB3?	3	2			5	5				4
FAVORITE GENRES:										
Britcoms	1	4			5	5				
Children's Programs		5			5	5				
Cooking Shows		1			1	1				

News Programs		1			1		1			
Painting Programs	1				1	1				
Woodworking Shows		1			1	1				
RECENT PROGRAMMING:										
ADD & Loving It?!		2			2	2				
After the Hunt with Chef John Folse		6		1	7	7		1		4
Against the Tide: History of the Acadian People				1	1	1				
Albert King with Stevie Ray Vaughun in Session		1			1	1				1
Antiques Roadshow	1	2			3	3				2
Antiques Roadshow: Trash to Treasure				4	4	4				
BBC World News	1				1	1				
Big Band Years		1			1	1				
Burt Wolf: Travels & Traditions	1				1	1		1		
Celtic Woman: Songs from the Heart	1	2			3	3		1		1
Christmas at St. Olaf		1			1	1				1
Christmas with the Mormon Tabernacle Choir	2	1			3	3		1	1	
Clifford the Big Red Dog		1			1	1		1		1
Doc Martin	8	16			24	24				5
Fetch! With Ruff Ruffman			1		1	1				1
Fixing the Future: NOW On PBS				3	3	3				
Forever LSU	1				1	1		1		
Friday Night Programming		1			1	1				
Glass with Vicki Payne (LPB2)		1			1	1				
Glory Days: The Catholic League of New Orleans	1			2	3	3				
The Golden Band from Tigerland	1	1		4	6	6		1		1
Great Performances: A. Bocelli & D. Foster	1				1	1				
Great Performances: Sondheim	1				1	1			1	
In Performance at the White House: Broadway	1				1	1		1		
Keeping Up Appearances		1			1	1				
Keyboard Conversations		1			1	1		1		
Last of the Summer Wine		1			1	1				
Lawrence Welk		1			1	1				
Lawrence Welk: 1985 Christmas Show		1			1	1		1		
Lost Louisiana: Places of Worship	1				1	1				
Masterpiece		3			3	3				
Masterpiece: Sherlock Holmes		1			1		1			

Masterpiece: Sherlock: A Study in Pink				3	3	3				
McLaughlin Group		1			1		1			
Music Voyager: Made in Louisiana		1		4	5	5			1	
MI-5		1			1	1				
National Christmas Tree Lighting		1			1	1				1
NOVA		1			1	1				
NOVA: Quest for Solomon's Mines		1			1	1				1
Opera Masters Celebrating Robert Grayson				1	1	1				
Paris: The Luminous Years	1				1	1		1		
Rick Steves' Europe (LPB3)		1			1	1				
Rough Cut - Woodworking with Tommy Mac		1			1	1				
Secrets of the Dead: Battle for the Bible	1	1			2	2			1	1
Sesame Street		1			1	1				
Sewing with Nancy (LPB2)		1			1	1				
Sesame Street				1	1	1				
Sherlock Holmes	1	1			2	2				
Sherlock Holmes: The Master Blackmailer (Pt. 2)		1			1	1		1	1	
Southern: The Human Jukebox		1		34	35	35				
Super WHY!				1	1	1				
A Taste of Louisiana with Chef John Folse	3				3	3		3		
Tavis Smiley Reports		1			1	1				1
This Old House		1			1		1			
WordGirl				1	1	1				
REQUESTED PROGRAMMING:										
Clifford's Puppy Days		1			1	1				
More Baton Rouge Musicians				1	1	1				
Roger Ebert Presents At the Movies		1			1	1				
Sew It All		1			1	1				
Teletubbies	1				1	1		1		
Wants Return of the Annual Britcom Club Event	1				1	1				
	PHONE	**E-MAIL**	**LETTER**	**SOC. NET.**		**POS**	**NEG**	**VHS/DVD/BOOK**	**REPEAT**	**GEN.INFO**
TOTAL RESPONSES:	53	116	4	64	237	196	41	16	5	38

"SOC. NET." is Social Networking: Facebook, Twitter & YouTube