

MONTHLY VIEWER SERVICES REPORT

January 2011

TITLE OF SHOW	TOTAL RESPONSES				TOTAL	POS.	NEG.	REQUEST FOR		
	PHONE	E-MAIL	LETTER	SOC. NET.				VHS/DVD/BOOK	REPEAT	GEN.INFO
General LPB Programming	1	6		7	14	14				
2011 Louisiana Young Heroes	1	3			4	4				3
Are You Being Served? Off LPB Schedule		2			2		2			
Background Music Too Loud			2		2		2			
Barney Tickets	2			1	3	3				2
Bug Covered Subtitles on Don Pasquale		2			2	2				
Create Promo		1			1	1				1
DTV Issues		3			3		3			3
Friends Member Upset That LPB is Not in N.O.	1				1		1			
Is LPB on ATT U-Verse?	1				1	1				1
LEAP 21 Video & Download Didn't Work		1			1		1			1
Louisiana Legends Gala	1				1	1				
LPB Has a Political Agenda			1		1		1			
LPB HD				1	1	1				
LPB2 Now on Basic Tier on EATEL				1	1	1				
McLaughlin Group Didn't Air on a Friday Night			1		1	1				
No Music Left on WRKF			1		1		1			
NPR's Firing of Juan Williams			2		2		2			
PBS Teachers Innovation Awards				1	1	1				
Problems with LPB on Suddenlink		1			1		1			1
Summer of Birds DVD's Are Defective		1			1		1			1
The This Old House Hour No Longer on Thursdays		3			3	3				
Too Many Requests for Donations from Friends			1		1		1			
Upset That Suddenlink Doesn't Carry LPB2 or 3		1			1		1			
Wants LPB2 in St. Francisville		1			1	1				
Wants to Know How to Get a Program Schedule		1			1	1				
Wants Us to Stream After the Hunt	1				1	1				1
Wants Us to Stream Governor's Address		1			1	1				1
WRKF at Low Power		1			1		1			
FAVORITE GENRES:										
Britcoms		2	7		9	9				

Broadway Programs		1			1	1			
Children's Programs			1	1	2	2			
Classical Music/Operas			1		1	1			
Cooking Shows			1		1	1			
Dr. Daniel Amen Programs		1			1	1		1	1
Dramas			3		3	3			
Historical Documentaries			5		5	5			
Musical Programs			2		2	2			
Nature/Wildlife Programs			4		4	4			
Popular Music Programs			2		2	2			
Quilting Shows		1			1	1			
Science Programs			4		4	4			
Sewing Programs		1			1	1			
RECENT PROGRAMMING:									
ADD & Loving It?!	2				2	2		2	
After the Hunt with Chef John Folse		1			1	1			
After the Hunt with Chef John Folse: Frog	1			2	3	3			
After the Hunt with Chef John Folse: Mallard	1				1	1			
After You've Gone		3			3	3			
American Experience		1			1	1			
American Experience: Panama Canal				2	2	2			
American Idealist (LPB2)		1			1	1			1
American Masters		1			1	1			
Amer. Masters: The Doors: When You're Strange				1	1	1			
American Masters: Jeff Bridges: Dude Abides		1			1	1			1
America's Test Kitchen		1			1	1			1
Antiques Roadshow			2		2	2			
Are You Being Served?		2			2	2			
The Beauty of Oil Painting with G. & K. Jenkins	1				1	1		1	
Best of The Joy of Painting (LPB3)			1		1	1			1
Black Books		2			2	2			
Blood & Guts: History of Surgery: Bleeding Hearts		1			1	1			1
Chautauqua: An American Narrative	1				1	1			1
Cinema Francais (LPB2)		1		2	3	3			
Doc Martin	2	5			7	7			1
Fannie's Last Supper (LPB2)	1				1	1			1

Great Performances		1			1	1			
Great Performances: G. Dudamel & J.D. Florez			1		1	1			
Great Performances at the Met: Don Pasquale		2			2	2			
History Detectives		1			1	1			1
Keeping Up Appearances		2		1	3	3			
Knit & Crochet Now (LPB3)	1				1	1		1	
Lafayette: The Lost Hero	1				1	1			
Last of the Summer Wine			1		1	1			
The Last One (LPB2)	1				1	1		1	
Lawrence Welk			1		1	1			
Lidia's Italy		1			1	1		1	
Life on Mars			1		1	1			1
Lincoln: Prelude to the Presidency				1	1	1			
Louisiana: The State We're In			1		1	1			
Masterpiece		1	3		4	4			
Masterpiece: Downton Abbey		2	1	6	9	8	1		
Masterpiece Classic		1		6	7	7			
Masterpiece Mystery!		1	2	5	8	8			
Masterpiece: Sherlock Holmes	1				1	1			1
Minds on the Edge	1				1	1			1
Miss Lucy's Classic Cajun Culture & Cooking	1	1			2	2			2
Nature	1				1	1			
Nature: American Eagle		1			1	1			
NOVA				1	1	1			
NOVA: Building the Great Cathedrals	1				1	1			
Old Guys		1		2	3	3			
Pioneers of Television: Westerns				1	1	1			
Rick Steves' Europe (LPB2)		1			1	1			
Sewing With Nancy		1			1	1			1
Sherlock Holmes		1	3		4	4			
Sit & Be Fit (LPB2)	1				1	1		1	
A Summer of Birds		1			1	1			
This Old House		1			1	1			
The This Old House Hour	1	3			4	4			1
Wild Kratts				4	4	4			

REQUESTED PROGRAMMING:										
Against the Tide: History of the Acadian People		1			1	1		1		
Around the House		1			1	1				
The Aviators		2			2	2				
Celtic Thunder Programs		1			1	1				
Find!				1	1	1				
Frontline: The Farmer's Wife			1		1	1				1
Frontline: Food, Inc.	1				1	1		1		
Jammin' at Hippy Jack's		1			1	1				
Jerry Yarnell Programs		1			1	1				
Lost Louisiana		1			1	1				1
A Louisiana Food & Restaurant Show				1	1	1				
Louisiana High School Football Finals in the Dome				1	1	1				
Louisiana Railways		2			2	2		1		1
Opera Louisiane	1				1	1		1		
Program About the Christmas Eve Bonfires		1			1	1				
Program About the History of Mardi Gras		1			1	1		1		
Programs About Local Places & Talent				1	1	1				
Roger Ebert Presents: At the Movies		3			3	3				
Secrets of the Heart - Songwriters in the Round		1			1	1		1		1
Sew It All		1			1	1				
Simplicity Painting	1				1	1				
Situation Disaster!		1			1	1				
The Spirit of a Culture: Cane River Creoles		1			1	1				
Super Simple with Terri O		1			1	1				
Wants a Cinema Italienne				1	1	1				
Wants LPB to Produce His Sitcom		1			1	1				
Wishbone		1			1	1				
Woodsmith Shop (LPB1)		1			1	1				
ZOOM		1			1	1		1		
TOTAL RESPONSES:	PHONE	E-MAIL	LETTER	SOC. NET.	POS	NEG	VHS/DVD/BOOK	REPEAT	GEN.INFO	
	30	101	56	51	238	219	19	15	3	33

"SOC. NET." is Social Networking: Facebook, Twitter & YouTube

MONTHLY VIEWER SERVICES REPORT

February 2011

TITLE OF SHOW	TOTAL RESPONSES				TOTAL	POS.	NEG.	REQUEST FOR		
	PHONE	E-MAIL	LETTER	SOC. NET.				DVD/BOOK	REPEAT	GEN.INFO
General LPB Programming	1		4	7	12	12				
LPB3 Programming		1	1		2	2				
2011 Louisiana Young Heroes	7	5		1	13	13				10
DTV Issues	1	5			6		6			6
Eatel's Move of LPB2 to Sprout's Channel			1		1		1			
Friends Train Trip to Canada a Few Years Ago		1			1	1				1
Hasn't Received a Pledge Premium from Dec. Drive		1			1		1			1
Independent Lens Not Airing in Primetime		1			1		1			
La. Pub. Square Web Comment Didn't Go Through	1	1			2		2			
LPB Board of Directors		1			1	1				1
LPB Kids Club		2	1		3	3				2
LPB MemberCard			1		1	1				1
McLaughlin Group Didn't Air: SWI Aired Twice	9	1			10		10			
Miss Lucy Not Currently on LPB Schedule	2				2		2			
Monsterpiece Theatre				1	1	1				
NPR Firing of Juan Williams			1		1		1			
PBS Promo with Big Bird & Child			1		1		1			
PBS Video Catalog	1				1	1				1
Problems with LPB on Suddenlink		5			5		5			2
Proposed Federal Cuts to PBS		1		18	19	4	15			1
Read Across Louisiana Events				1	1	1				
Requests from Friends to Give Additional Money			2		2		2			
Suddenlink/Ruston Switched LPB1 & LPB3	3				3		3			
Tickets to See After the Hunt Taped		1			1	1				1
Too Many Repeats of Britcoms			1		1		1			
Tour of LPB		1			1	1				1
Wanted LPB2 Schedule	1				1	1				
Wants Friends to Use Security Return Envelopes			1		1	1				
Where/What is/are LPB2 and/or LPB3?	2				2	2				2
WWII in HD Colour Bumped for NOVA		1			1		1			

FAVORITE GENRES:										
Britcoms			4	1	5	5				
Children's Programs	1		2	3	6	6				
Classical Music/Operas			3		3	3				
Cooking Shows		1		1	2	2				
Cooking Shows (LPB3)		1			1	1				
Dramas			4		4	4				
Gardening Programs				1	1	1				
History Programs			6	1	7	7				
Home Improvement Shows				1	1	1				
Knitting Shows		1			1	1				
Louisiana Programs			1	2	3	3				
Musical Programs			4		4	4				
Nature/Wildlife Shows			3		3	3				
News/Public Affairs Programs			1		1	1				
Popular Music Programs			1		1	1				
Science Programs				3	3	3				
Sewing Shows		1		1	2	2				
RECENT PROGRAMMING:										
After the Hunt with Chef John Folse		3		1	4	4				1
America's Test Kitchen (LPB3)	1				1	1				1
American Experience				1	1	1				
American Experience: Panama Canal	1				1	1		1		
American Experience: Robert E. Lee	1				1		1			
Anne of Green Gables	2				2	2				1
Antiques Roadshow				4	4	4				
Are You Being Served?			1		1	1				
Aretha Franklin Presents		1			1	1				
Barney & Friends	1				1	1				
BBQ University (LPB3)		1			1		1			
The Beauty of Oil Painting		1			1	1				
The Best of The Joy of Painting		1			1	1				
Between the Lions		1			1	1				
The Cat in the Hat Knows a Lot About That!	1				1	1				

Charlie Rose		1			1	1				1
Ciao Italia (LPB3)	1				1	1		1		1
Cook's Country from Amer.'s Test Kitchen (LPB3)		1			1	1				
Curious George	1				1	1				
Doc Martin	5	1	1		7	5	2	1	1	
Electric Dreams				6	6	6				1
Globe Trekker	1				1	1				
Jaques Pepin (LPB3)		1			1	1				
Julia Child (LPB3)		1			1	1				
Kids Dish		1			1	1				
Lawrence Welk			1		1	1				
Lidia's Italy (LPB3)		1			1	1				
Live From Lincoln Center: New Year's Eve				1	1	1				
Louisiana Public Square	1	1			2	2				
Louisiana: The State We're In			1	1	2	2				
Louisiana: The State We're In: BP Oil Spill				2	2	2				
Louisiana: The State We're In: Louisiana Baseball		1			1	1				
Masterpiece	1		3	2	6	6				
Masterpiece: Any Human Heart	1				1		1			
Masterpiece Classic			1		1	1				
Masterpiece: Downton Abbey	2	5		6	13	13				5
Masterpiece: Sherlock Holmes		1			1	1				1
McLaughlin Group	9	1			10	10				
MI-5	1				1	1				
Miss Lucy's Classic Cajun Culture & Cooking	3				3	3				1
Nature	1				1	1				
Nature: The Himalayas	1				1	1		1	1	
Need to Know		1			1	1				1
NOVA				2	2	2				
NOVA: Making Stuff Cleaner	1				1	1			1	
Old Guys			1		1		1			
Pioneers of Television: Crime Shows	1			1	2	1	1			
Pioneers of Television: Local Kids' Shows				4	4	4				
Rick Steves' Europe	1				1	1				
Sesame Street				2	2	2				
Sherlock Holmes			1		1	1				
Space Age	1				1	1		1		

Signpost to Freedom: The 1953 B.R. Bus Boycott	2				2	2		2		
Wild Kratts	1				1	1				
WordWorld				1	1	1				
World War II in HD Colour		1			1	1				
REQUESTED PROGRAMMING:										
Against the Tide: The Story of the Acadian People		1			1	1		1		
American Experience: Partners of the Heart		1			1	1		1		
American Masters: Troubadours: Taylor & King		1			1	1				
Are You Being Served? Again!			1		1	1				
Around the House with Matta & Shari		1			1	1				
The Aviators			1		1	1				
Celtic Thunder		1	1		2	2				
Chef John Besh's New Orleans			1		1	1				
Ernest J. Gaines: Louisiana Stories	1				1	1				
From Cotton Fields to Cyberspace: Barksdale		1			1	1				
The Golden Band from Tigerland	1				1	1				1
Good Meat		1			1	1				
Independent Lens: When I Rise		1			1	1				
Justin Wilson		1			1	1				
La. Political Hall of Fame Event in Winnfield		1			1	1				
Meeting Of the Courts of Rex & Comus	1				1	1				
Mon Cher Camarade	1				1	1		1		
New Series of Doc Martin	1				1	1				
Priscilla's Yoga Stretches (LPB2)		1			1	1				
Roger Ebert Presents: At the Movies		1			1	1				
The Teachings of Jon		1			1	1		1		
TOTAL RESPONSES:	PHONE	E-MAIL	LETTER	SOC. NET.		POS	NEG	DVD/BOOK	REPEAT	GEN.INFO
	76	71	57	76	280	221	59	11	3	45

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MONTHLY VIEWER SERVICES REPORT

March 2011

TITLE OF SHOW	TOTAL RESPONSES				TOTAL	POS.	NEG.	REQUEST FOR		
	PHONE	E-MAIL	LETTER	SOC. NET.				VHS/DVD/BOOK	REPEAT	GEN.INFO
General LPB Programming		9			9	9				
General LPB 3 Programming		1			1	1				
2011 Louisiana Young Heroes Awards		7		1	8	8				2
2012 Louisiana Young Heroes Awards		1			1	1				1
All*Star Bluegrass Didn't Repeat As Scheduled	1				1		1			
Britcoms Bumped by Pledge		3			3		3			
Charlie Rose Bumped by Pledge		4			4		4			
Dish Network Not Carrying LPB2 & 3		1			1		1			
Doc Martin Bumped by Pledge	10	2			12		12			
DTV Issues	1	5			6		6			5
Friends of LPB Ignored Requests			1		1		1			
Friends of LPB Membership		2			2	2				2
Get the Math Seminar at LPB				4	4	4				
Gov. Cutting Funding to Public Broadcasting				3	3		3			
Great Perf.: Harry Connick, Jr. Didn't Air As Sched.	9				9		9			
Harry Connick Aired Nationally Earlier Than LPB				1	1		1			
Kids Dish Online				3	3	3				
Lawrence Welk Bumped by Pledge	1				1		1			
LPB Cyberchannel		1			1	1				
LPB Didn't Air Les Miserables When PBS Did	10	5		1	16		16			
LPB Is Not Fair or Balanced Politically			1		1		1			
LPB Is Racist	1				1		1			
LPB Let Cox Take LPB2 Off Basic Tier		1			1		1			
LPB's Listings in TV Guide Wrong		1			1		1			
LPB's Moon Mania Lesson Plan		1			1	1				
Masterpiece Bumped by Pledge				2	2		2			
MI-5 Bumped by Pledge		2			2		2			
No Automatic Response to Online Form		1			1		1			
NOVA Bumped by Pledge		1			1		1			
NPR's Firing of Juan Williams			1		1		1			
Pledge Drives	1	3			4		4			
Pledge Drive Lasted Too Long		1			1		1			

Problems Ordering DVD Via Toll-Free Number		1			1		1		
Problems with LPB on Suddenlink	4				4		4		
Problems with LPB on LUS Fiber		1			1		1		
Read Across Louisiana Day				10	10	10			
Read Across Louisiana Event				8	8	8			
Snipes During Les Miserables		1			1		1		
Suddenlink in Ruston Not Carrying LPB2 & 3				1	1		1		
Tickets to After the Hunt Taping	1	1			2	2			2
Tour of LPB		1			1	1			1
Visions Arrived Late	11	1			12		12		
Wants Tickets to Concerts Shown on LPB		3			3	3			1
Where/What is/are LPB2 and/or LPB3?	1	1			2	2			2
Will LPB Do Storytime at LASM?		1			1	1			1

FAVORITE GENRES:

Britcoms	1	5		1	7	7			
Children's Programs		2		1	3	3			
Classical Music/Opera Programs	1		1		2	2			
Dramas				1	1	1			
Gardening Shows		1			1	1			
Historical Documentaries		1	1	3	5	5			
Local Programs				1	1	1			
Music Programs		2	1		3	3			
Nature & Wildlife Shows				1	1	1			
News & Public Affairs Programs			2	2	4	4			
Science Programs				2	2	2			
Travel Shows		2			2	2			

RECENT PROGRAMMING:


ADD & Loving It?!	3	2			5	5		3		1
After The Hunt with Chef John Folse: Frog Legs	2				2	2				
After You've Gone	1	1			2		2			
Against the Tide: The Story of the Cajun People		1			1	1			1	1
All*Star Bluegrass Celebration	1	1			2	2				
American Masters: Troubadors/Taylor & King	2	1			3	3				3
America's Test Kitchen	1				1	1				1
America's Test Kitchen Live!		1			1	1				

Antiques Roadshow	1			7	8	8			1
Are You Being Served?				7	7	7			
Atchafalaya Houseboat	1	1			2	2	2		
Avec Eric (LPB3)	1				1	1			1
The Cat in the Hat Knows a Lot About That!	1			1	2	2			
Celtic Thunder Heritage		1			1	1			
Celtic Woman: Songs from the Heart	3	1		1	5	4	1	2	
Charlie Rose		4			4	4			
The Civil War	1				1	1			1
Doc Martin	10	8		2	20	19	1		1
Eat & Cook Healthy! with Dr. John LaPuma				3	3	3			
Electric Company	1				1	1			
Frontline		1			1	1			
Good for What Ails You		1			1	1			1
Great American Seafood Cook-Off		1			1	1	1		
Great Performances: Billy Joel		1			1	1		1	
Great Performances: Harry Connick, Jr.	10			9	19	19			2
Independent Lens: Art & Copy		1			1	1			1
Ind. Lens: William S. Burroughs: A Man Within				1	1	1			
Keeping Up Appearances				4	4	4			
Kickstart Your Health with Dr. Neal Barnard		1			1	1			
Last of the Summer Wine	1	1		1	3	3			
LaTV	1				1	1			
Lawrence Welk	1	1		2	4	4			
Lawrence Welk Pledge Specials		1			1	1			
Lawrence Welk's Big Band Splash	1				1	1			
Les Miserables 25th Anniversary Concert at the O2	11	8		29	48	48		1	1
Louisiana Baseball Stories	1	2		16	19	19			2
Louisiana Public Square: How Green is Louisiana?				3	3	3			
Louisiana Public Square: Redistricting				1	1	1			
Louisiana: The State We're In	1	3	1		5	4	1		
Magic Moments - The Best of 50's Pop		2			2	1	1		
Mark Twain	2	2			4	4			3
Masterpiece		2		1	3	3			
Masterpiece: 39 Steps				2	2	2			
Masterpiece: Any Human Heart	1				1	1		1	
Meeting of the Courts of Rex & Comus (LPB2)	2				2	2	1		1

MI-5		2			2	2				
Native Waters: A Chitimacha Recollection	6	33		14	53	53		1		2
Nature		2			2	2				
Nature: Birds of the Gods	1				1	1				
Nature: Clash: Encounters of Bears & Wolves	1				1	1				
Nature: Hummingbirds	1				1	1				
New Play Piano in a Flash: 3 Steps	1	1			2	2		1		1
NOVA		3			3	3				
NOVA: Japan's Killer Quake				2	2	2				
The Old Guys	1	1			2		2			
PBS NewsHour		2	1		3	3				
Pioneers of Television: Local Kids' Shows				1	1	1				
President Obama's Live Address				1	1	1				
Primal Grill (LPB2)		1			1	1				1
Rick Steves' Europe (LPB1)		1			1	1				
Rick Steves' Europe (LPB3)	1				1	1				1
Rick Steves' Viva Espana!	2				2	2		1		1
Rock, Pop & Doo Wop		2			2	1	1	1	1	
Sesame Street		3			3	3				
Sherlock Holmes	1		1		2	2		1		
Suze Orman's Money Class		1		3	4	4		1		
The Tenth Inning				1	1	1				
Tommy Emmanuel - Center Stage				1	1	1				
Treasures of LSU	1	1		7	9	9			1	1
Welk Stars Through the Years				1	1	1				
Woodsmith Shop		2			2	2				
Wild Kratts	1				1	1				

REQUESTED PROGRAMMING:

All Creatures Great & Small		1			1	1				
American Masters: The Doors		1			1	1				
Anne of Green Gables		1			1	1				
Art2Art		1			1	1				
As Time Goes By	2	1			3	3				
BBC World News America	3	1			4	4				
The Birth of Rock Theater		2			2	2				
Chef John Besh's New Orleans		1			1	1				

Daniel O'Donnell Programs	1				1	1				
En Francais		1			1	1				1
The Farm	1				1	1		1		
Fawlty Towers				3	3	3				
The Forest Where We Live		1			1	1				1
Four Seasons Lodge		1			1	1				
The Gifts of Imperfection		3			3	3				
Grit TV		1			1	1				
The Happy Fats Show				1	1	1				
Happy Pappy the Clown Wants a TV Show		1			1	1				
The History of Film in Louisiana	1				1	1				
Inspector Poirot			1		1	1				
Lost Louisiana: Places of Worship		1			1	1		1		1
Louisiana Railways	1				1	1				1
Masterpiece: Upstairs, Downstairs	1				1	1				
Metropolitan Opera Programs		1			1	1				
Mystery!		1			1	1				
The Nutrocker Suite		1			1	1				
Open All Hours		1			1	1				
The Red Green Show				1	1	1				
Sew It All		1			1	1				
Spaced				1	1	1				
To the Manor Born		1			1	1				
Under Our Skin		1			1	1				
The Vicar of Dibley				1	1	1				
Yanni Programs		1			1	1				
TOTAL RESPONSES:	PHONE	E-MAIL	LETTER	SOC. NET.		POS	NEG	VHS/DVD/BOOK	REPEAT	GEN.INFO
	141	207	12	174	534	431	103	15	8	49

"SOC. NET." is Social Networking: Facebook, Twitter & YouTube

MONTHLY VIEWER SERVICES REPORT

April 2011

TITLE OF SHOW	TOTAL RESPONSES				TOTAL	POS.	NEG.	REQUEST FOR		
	PHONE	E-MAIL	LETTER	SOC. NET.				VHS/DVD/BOOK	REPEAT	GEN.INFO
General LPB Programming		5	2	1	8	8				
2011 Louisiana Young Heroes Awards	1	1		4	6	6				1
American Experience Airs Too Late at Night			1		1		1			
Antiques Roadshow Bumped by Civil War	1	1			2		2			
Children's Shows are Repeated Too Often		1		1	2		2			
Civil War Bumped Charlie Rose on LPB2	1				1		1			
Doc Martin Bumped by Pledge	1	5		1	7		7			
DTV Issues		1			1		1			1
Friends Members Hadn't Received Visions	4				4		4			
Kids Club Birthdays - Dates Wrong		2			2		2			
LPB Didn't Have Royal Wedding Coverage		1			1		1			
LPB's Easter Eggstravaganza				1	1	1				
LPB's Tommy Emmanuel Concert				2	2	2				
Lucy's Classic Cajun Culture & Cooking Not On	1				1	1				
Masterpiece 40th Anniversary Contest		1		1	2	2				1
No Longer Getting E-Visions		1			1	1				
Not Enough Sewing Shows on LPB1		1			1		1			
Pledge Premium	1				1	1				1
Problems with LPB on Suddenlink		1			1		1			
Sit & Be Fit Not On LPB2	1				1		1			
Where/What is/are LPB2 and/or LPB3?	1				1	1				1
WLAE-2 Doesn't Air Doc Martin	1				1		1			
WLAE-2 Not Airing Cinema Francais		1			1		1			
FAVORITE GENRES:										
Britcoms			3		3	3				
British Dramas			1		1	1				
Celtic Music	1		1		2	2				
Classical Music Programs			3		3	3				
Cultural Programs			1		1	1				
Dramas			2		2	2				
Ethnic-Related Programs			1		1	1				

Historical Documentaries			3		3	3			
Musical Programs			5		5	5			
Nature & Wildlife Shows			1		1	1			
News & Public Affairs Shows			3		3	3			
Operas	1		2		3	3			
Popular Music/Rock Music Programs			3		3	3			
Science Programs			1		1	1			
Sewing Shows (LPB1)		1			1	1			
Sewing Shows (LPB2)	1				1	1			
Spiritual Programs			1		1	1			

RECENT PROGRAMMING:

After the Hunt with Chef John Folse		2			2	1	1		1
After You've Gone			1		1		1		
American Experience			1		1	1			
American Experience: Robert E. Lee	1	1	1		3	2	1		1
American Experience: Stonewall Uprising		1		3	4	4			1
Antiques Roadshow	2	1	1		4	4			1
Austin City Limits: Alejandro Escovedo				1	1	1			
BBC World News America (LPB2)	1				1	1			1
The Best of The Joy of Painting (LPB3)		2			2	2			1
Beyond the Light Switch		1			1	1		1	
Black Books				1	1	1			
Charlie Rose (LPB2)	1				1	1			
The Civil War	2				2	2		1	1
Doc Martin	6	7	1	9	23	23			8
Great Performances			1		1	1			
Gulf Coast Recovery: One Year Later: SWI Spec.				3	3	3			
Les Miserables 25th Anniversary Concert at the O2			1		1	1			
Live from the Artists Den				2	2	2			
Louisiana Legends: William Joyce		1			1	1			1
Louisiana Public Square		1			1	1			
Louisiana: The State We're In			2		2	2			
Martha's Sewing Room		1			1	1			
Masterpiece		1	1		2	2			
Masterpiece: Sherlock Holmes	1				1		1		
MI-5	1				1	1			1

Native Waters: A Chitimacha Recollection			1		1	1				
Press Club (LPB2)		1			1	1		1		1
Rediscovering Alexander Hamilton		1			1	1		1	1	
Richard Bangs' Egypt: Quest for Lord of the Nile		1			1		1			
Road to Perfect Health	1				1	1			1	
Rough Cut - Woodworking with Tommy Mac	1				1	1				1
Sewing with Nancy (LPB1)		1			1	1				
Sherlock Holmes			1		1	1				
Sit & Be Fit (LPB2)	1				1	1				
Super WHY!			1		1	1				
Wild Kratts				1	1	1				
REQUESTED PROGRAMMING:										
4 Days at Dragon*Con	1				1	1				
All About Trains		1			1	1		1		
Autism Now	1	1			2	2				
Bag It	1				1	1				
The Baratarians		1			1	1		1		
Big Comfy Couch		1			1	1				
Blackadder				1	1	1				
Charlie Brooker's Shows				1	1	1				
En Francais		1			1	1				1
Father Michael McGivney Docudrama		1			1	1				
Fons & Porter's Love of Quilting (LPB1)		1			1	1				
Knitting Daily (LPB1)		1			1	1				
Little Bear		1			1	1				
The Lord Was Not on Trial Here Today	1	1			2	2				
Love of Quilting	1				1	1				
Ms. Lucy's Classic Cajun Culture & Cooking	1				1	1		1		
NOVA: Ghosts of Machu Picchu	1				1	1				
Southern Bases	1				1	1		1		
Spaced				1	1	1				
Under Our Skin		2			2	2				
Wishbone				1	1	1				
	PHONE	E-MAIL	LETTER	SOC. NET.		POS	NEG	VHS/DVD/BOOK	REPEAT	GEN.INFO
	42	58	47	35	62	151	31	8	4	23

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MONTHLY VIEWER SERVICES REPORT

May 2011

TITLE OF SHOW	TOTAL RESPONSES				TOTAL	POS.	NEG.	REQUEST FOR		
	PHONE	E-MAIL	LETTER	SOC. NET.				VHS/DVD/BOOK	REPEAT	GEN.INFO
General LPB Programming	1	5		1	7	7				
General LPB3 Programming		1			1	1				
After the Hunt No Longer on Thursday Nights	1				1		1			
Antique Appraisal Event	1				1	1				1
Audio & Video Out of Synch on Cox in B.R.	1	5			6		6			
Cyberchase No Longer on LPB1			1		1		1			
Doc Martin Not on Schedule	4				4		4			
Filler: Artist Carving Wooden Bowls	1				1	1				1
Freedom Riders on Oprah				2	2	2				
Freedom Riders Snipe		1			1		1			
Friends of LPB's Billing Practice			1		1		1			
Haven't Gotten Pledge Premium	1				1		1			1
Haven't Gotten Tickets Ordered	1				1		1			
KLTS Signal Breaking Up		3			3		3			1
Lawrence Welk Didn't Air As Scheduled	1				1		1			
Louisiana Life Magazine	1		1		2	2				1
LPB Airs Too Many Foreign Shows	1				1		1			
LPB Doesn't Cover Northeast Louisiana News		1			1		1			
LPB Kids Club			1		1	1				
LPB Streaming Governor's Press Conference				2	2	2				1
Online Teacher Resources				1	1	1				
Painting Programs No Longer on LPB1		1			1		1			
PBS Kids: Online Games				2	2	2				
This Old House Hour Day & Time Change	7				7		7			
Visions			1		1	1				
Visions Arrives Late Each Month		1	1		2	2				
Wants to Bring Students to Public Square Taping	1				1	1				1
Where/What is/are LPB2 and/or LPB3?	1	1			2	2				2
WordWorld DVD Had Bad Language		1			1		1			
FAVORITE GENRES:										
Ballets		1			1	1				

Britcoms	2				2	1	1			
Broadway Shows		1			1	1				
Children's Programs		1	1		2	2				
Crafting Shows		1			1	1				
Dramas			1		1	1				
Historical Documentaries			2		2	2				
How-To Shows			1		1	1				
Ken Burns' Programs		1			1	1				
Music Programs			1		1	1				
News & Public Affairs Programs			1		1	1				
Operas		1			1	1				
Popular/Rock Music Shows			1		1	1				
Science Programs			2		2	2				
Sewing Shows		2			2	2				

RECENT PROGRAMMING:

After the Hunt with Chef John Folse	2				2	2		1		
American Experience: Freedom Riders	2			3	5	5		1	1	
American Masters: John Muir in the New World		1			1	1				
Anne of Green Gables	1				1	1				1
Antiques Roadshow				7	7	7				
Black in Latin America	1				1	1			1	
Caprial & John's Kitchen (LPB3)	1				1	1				1
Charlie Rose		1			1	1				
Chef John Besh's New Orleans		1			1	1				1
Cyberchase (LPB1)			1		1	1				
Doc Martin	5	2		3	10	10			1	
Frontline		1			1	1				
Good For What Ails You	1				1	1		1		
Garrow's Law	1			2	3	3				
Great Performances: Stevie Wonder		1			1	1		1		
Lawrence Welk Show	1				1	1				
Life on Mars (LPB2)	1				1	1				
Louisiana Public Square			1		1	1				
Louisiana: The State We're In			1		1	1				
Masterpiece		3			3	3				
Masterpiece Mystery!		1			1	1				

Masterpiece: South Riding		1		5	6	6				
Masterpiece: Upstairs, Downstairs	1	1	1		3	3				1
McLeod Lecture Series: Lt. Governors	1				1	1			1	
National Memorial Day Concert	1	1			2	2			1	
Nature: Cloud: Challenge of the Stallions		1			1	1			1	
Nightly Business Report	1				1		1			
NOVA		1			1	1				
NOVA: Secrets of the Parthenon				4	4	4				
NOVA scienceNOW		1			1	1				
Olmstead & America's Urban Parks	1				1	1		1		
PBS NewsHour		1			1	1				
Secrets of the Dead: Silver of the Dead				4	4	4				
Sit & Be Fit (LPB2)	1				1	1		1		1
A Taste of Louisiana with Chef John Folse	1				1	1				1
Tavis Smiley (LPB2)		1			1	1				
The This Old House Hour	7	1			8	8				
REQUESTED PROGRAMMING:										
2005 Louisiana Young Heroes Video				1	1	1				
3 Steps to Incredible Health w/ Joel Fuhrman, M.D.		1			1	1				
Are You Being Served?		1			1	1				
Dragon Tales			1		1	1				
The Eastenders		1			1	1				
In Performance at the White House		1			1	1				
The Lord Is Not On Trial Here Today				1	1	1				
Ms. Lucy's Classic Cajun Culture & Cooking		3			3	3		1		3
NOVA: Goodbye Louisiana		1			1	1				
Program About Navy Seals	1				1	1				
Sew It All		2			2	2				
Under Our Skin		2			2	2				
TOTAL RESPONSES:	PHONE	E-MAIL	LETTER	SOC. NET.		POS	NEG	VHS/DVD/BOOK	REPEAT	GEN.INFO
	56	60	21	38	175	142	33	7	6	18

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MONTHLY VIEWER SERVICES REPORT

June 2011

TITLE OF SHOW	TOTAL RESPONSES				TOTAL	POS.	NEG.	REQUEST FOR		
	PHONE	E-MAIL	LETTER	SOC. NET.				VHS/DVD/BOOK	REPEAT	GEN.INFO
General LPB Programming	1		2		3	2	1			
2011 Louisiana Legends Gala		1		2	3	3				1
2011 Louisiana Young Heroes Awards		2		4	6	6				1
After the Hunt Tickets		1			1	1				1
Antiques Appraisal Event in Shreveport		3			3	3				3
Audio Problem on LPB3		1			1		1			
Austin City Limits Aired Too Late	1				1	1				
Cable Company in Waterproof Dropped LPB	1				1		1			
Can't Get LPB2 or LPB3 on Suddenlink		1			1		1			
Charlie Rose Bumped by Pledge		1			1		1			
Couldn't Get Through on Pledge Phone Number		1			1		1			
Cyberchase No Longer on LPB1			1		1		1			
Doc Martin Pre-Empted Too Often		3			3		3			
Doc Martin Didn't Air as Scheduled	1	4			5		5			
Doc Martin Doesn't Air on WLAE-2	1	1			2		2			
DTV Issues		2			2		2			2
Globe Trekker Bumped by Pledge		1			1		1			
How-To Shows Air Too Early Or Not At All		1			1		1			
June Pledge Drive		4			4		4			
LPB Didn't Air All of Downton Abbey in Pledge		1			1		1			
LPB Kids Club			1		1	1				1
LPB Kids Shows Not Airing As Scheduled		1		1	2		2			
LPB's Facebook Page				5	5	5				
LPB's Liberal Agenda		1			1		1			
LPB Streaming PBS NewsHour				1	1	1				
Lidia's Italy No Longer on LPB3		1			1		1			
Martha's Sewing Room Bumped by Pledge	1				1		1			
Masterpiece Bumped by Pledge		2			2		2			
MI-5 Gets Bumped Too Often		1			1		1			
Not Enough Classical Music on LPB		1			1		1			
NOVA Bumped During Pledge		2			2		2			
Out in America Not Airing on LPB		2		1	3		3			

Pledge Premium Hasn't Arrived		4			4		4			1
Pledge Premium - Night at Old State Capitol		1			1	1				1
Problems Watching Videos on LPB's Website		1			1		1			
Problems with LPB on Bayou Cable	1				1		1			
Problems with LPB on Charter		1			1		1			
Problems with LPB on Cobridge Cable		2			2		2			
Problems with LPB on Suddenlink		3			3		3			
Problems with the ShopLPB Link		1			1		1			
Repeated Pledge Programs From Drive to Drive		2			2		2			
Reruns of Britcoms		1			1		1			
Sewing With Nancy Bumped by Pledge		2			2		2			
Suggestions for Louisiana Legends		1			1	1				1
The This Old House Hour Bumped by Pledge		1			1		1			
Tommy Emmanuel Concert in Baton Rouge	1				1	1				1
Visions Has Been Arriving Late		2			2		2			1
Where/What is/are LPB2 and/or LPB3?	1	1			2	2				2

FAVORITE GENRES:

Britcoms		1	1	2	4	3	1			
Children's Programs			1		1	1				
Classical Music Programs/Operas		2	1		3	3				
Documentaries		1			1	1				
Doo Wop Music Programs		2			2		2			
Dr. Amen Programs		1			1		1			
Dramas		1	1		2	2				
"Faux" Classical Music Programs		1			1		1			
Historical Documentaries			3		3	3				
Musical Programs	2	1	1		4	3	1			
Mysteries		1			1	1				
Nature/Wildlife Shows			2		2	2				
Popular/Rock Music Shows		1	1		2	1	1			
Soft Rock Music Shows		1			1		1			
Woodworking Programs		1			1	1				

RECENT PROGRAMMING:


After the Hunt with Chef John Folse		1		1	2	2		1		
After You've Gone		1			1	1				

America's First Architect: Benjamin Latrobe			1		1	1			1	
Antiques Roadshow		1		3	4	4				
Austin City Limits		2		1	3	2	1			
Capitol Beat (Online)				1	1	1				
Castle on the Hill	1	2			3	3		2		1
Change Your Brain, Change Your Life	1				1	1		1		
Charlie Rose		1		1	2	2				
Doc Martin	3	10	1	1	15	14	1			1
Dr. Wayne Dyer: Excuses Begone!		2			2		2			
Ed Sullivan's Rock & Roll Classics		1			1	1		1		
Electric Company	1				1		1			
Garrow's Law	3	3			6	5	1		1	1
Globe Trekker		1			1	1				
Great Performances: Eric Clapton Crossroads	2				2	2			2	
Great Performances: Jackie Evancho	1	6		1	8	8		2	3	3
Great Performances: Stevie Wonder	1				1	1		1		
History Detectives	1				1	1			1	
History Detectives: Galvez	1				1	1				1
Independent Lens		1		1	2	2				
Keeping Up Appearances				1	1	1				
Landscapes Through Time (LPB3)	1				1	1				
Lap Quilting with Georgia Bonesteel (LPB3)		1			1	1				
Louisiana Public Square			1		1	1				
Louisiana: The State We're In: GulfWatch Report				1	1	1				
Louisiana: The State We're In: Jim Donelon		1			1		1			
Lidia's Italy (LPB3)		1			1	1				
Martha's Sewing Room	1				1	1				
Masterpiece		3			3	3				
Masterpiece: Downton Abbey		1			1	1				
Masterpiece: Poirot: The Clocks				2	2	2				
Masterpiece: South Riding		1			1	1				1
MI-5		1			1	1				
Music Voyager (LPB3)	1				1	1				1
New Play Piano in a Flash		1			1		1			
NOVA	1	2			3	3				1
NOVA: Musical Minds				5	5	5				
Old Guys		1			1	1				

Outnumbered	1				1	1				1
PBS Previews: Prohibition		1			1		1			
POV				1	1	1				
Rick Steves' Europe		1			1	1				1
Rock, Pop & Doo Wop		2		2	4	2	2			
Rough Cut - Woodworking with Tommy Mac		2			2	2				
Sewing With Nancy		2			2	2				
Sherlock Holmes		2			2	2				1
Soundstage		1			1	1				
Southern: The Human Jukebox		1			1	1				1
Stop Back Pain with Vijay Vad, M.D.		1			1	1				1
Suze Orman's Money Class		4			4	1	3			1
Tackling Diabetes with Dr. Neil Barnard		1			1		1			
This Old House		1			1	1				
The This Old House Hour		1			1	1				
The Truth About Money (LPB2)	1				1	1				1
Under Our Skin		1			1	1				
Washing Away: After the Storms				7	7	7				

REQUESTED PROGRAMMING:

American Woodshop		1			1	1				
Are You Being Served?				1	1	1				
As Time Goes By			1		1	1				
Bad Blood, A Cautionary Tale		2			2	2				
Cook's Country TV		1			1	1				
Doc Martin (Season 5)		7		1	8	8				
It's Sew Easy		1			1	1				
Jimi Hendrix Experience: The American Landing		1			1	1				1
Josh Groban Command Performance: 10 Years		1			1	1				
Justin Wilson Programs		1			1	1		1		
Knitting Daily		1			1	1				
Les Miserables 25th Anniversary Concert at the O2		1			1	1			1	
Lost Louisiana: The Road Less Traveled		1			1	1		1		
Masterpiece: Jane Austen		2			2	2				2
Ms. Lucy's Classic Cajun Culture & Cooking				1	1	1				
New Orleans: Getting Back to Normal		1			1	1				
New Yankee Workshop		2			2	2				

Out in America		2	1	1	4	4				
Program About History of N.O. & North Shore				1	1	1				
Waiting for God			1		1	1				
Wishbone		1			1	1				
The Woodsmith Shop (LPB1)		19			19	19				
Woodturning Workshop		1			1	1				
	PHONE	E-MAIL	LETTER	SOC. NET.		POS	NEG	VHS/DVD/BOOK	REPEAT	GEN.INFO
TOTAL RESPONSES:	32	188	21	50	291	207	84	10	9	36

"SOC. NET." is Social Networking: Facebook, Twitter & YouTube

MONTHLY VIEWER SERVICES REPORT

July 2011

TITLE OF SHOW	TOTAL RESPONSES				TOTAL	POS.	NEG.	REQUEST FOR		
	PHONE	E-MAIL	LETTER	SOC. NET.				VHS/DVD/BOOK	REPEAT	GEN.INFO
General LPB Programming		1	3		4	4				
LPB2 & LPB3 General Programming		2		1	3	3				
2011 Louisiana Young Heroes Awards	1			1	2	2			1	
Dinosaur Train Event in Hammond		1			1	1				1
DTV Issues	1	5			6		6			5
Facebook: Rex's Sunset Photo				11	11	11				
Friends' Antique Appraisal Event in Shreveport	1				1	1				1
Friends' Billing Error		1			1		1			
Friends' Member Didn't Get MemberCard		1			1		1			
Friends' Member Didn't Get Pledge Premium		2			2		2			2
Friends' Member Didn't Receive Visions		1			1		1			1
Friends' Member Needs Replacement MemberCard		1			1	1				1
Friends' Membership		2			2	2				2
Great American Seafood Cook-Off Contest				2	2	2				
Happy Anniversary to LPB			1		1	1				
Keeping Up Appearances Now Airs Too Late	1				1		1			
Kids Club Member's Name Misspelled	1				1		1			
Kids Club Member Changes Not Made		1			1		1			
Kids Dish Online				4	4	4				
Knitting Daily No Longer on LPB3		1			1	1				
Lidia's Italy No Longer on LPB1		1			1	1				
LPB Audio & Video Out of Synch		1			1		1			1
LPB Kids Club		2			2	2				2
LPB Kids Club Party				1	1	1				
LPB's Website		1			1	1				
Make Jason Kreis a Louisiana Legend		1			1	1				
Masterpiece Keeps Switching to Another Show (2)	1				1		1			
No Painting Programs on LPB1	1				1		1			
The Old Guys No Longer on LPB		2			2		2			
Problems with LPB on Cobridge Communications		1			1		1			
Same Lawrence Welk 2 Weeks in a Row		1			1		1			
Same NOVA Episodes for Four Years	1				1		1			

Same Sherlock Holmes 2 Weeks in a Row		1			1		1		
Tickets to After the Hunt with Chef John Folse	1				1	1			1
Too Many Repeats of Only Bad Shows	1				1		1		
Visions			1		1	1			
Walker Percy Listing Wrong on Website		1			1		1		
Wants to Use Super WHY! in Classroom		1			1	1			1
Where/What is/are LPB2 and/or LPB3?	1	1			2	2			2

FAVORITE GENRES:

Children's Programs		1			1	1			
Classical Music Programs/Operas		1			1	1			
Cooking Shows		1		1	2	1	1		
Doo Wop Music Shows		1			1		1		
Dramas			1		1	1			
Gardening Shows				2	2	2			
Health Programs		1			1		1		
Historical Documentaries			1		1	1			
Home Improvement Shows				1	1	1			
Nature/Wildlife Shows			1		1	1			
News/Public Affairs			2		2	2			
Painting Programs	1				1	1			
Quilting/Sewing Shows		1			1		1		
Travel Shows		1		1	2	2			1
Woodworking Programs		2			2	2			

RECENT PROGRAMMING:

After the Hunt with Chef John Folse		1			1	1			1
After You've Gone			1	2	3	2	1		
American Experience				1	1	1			
Antiques Roadshow		1		1	2	2			1
Ask This Old House		1		1	2	2			
Between the Lions				1	1	1			
Burt Wolf: Travels & Traditions (LPB3)		1			1	1			
A Capitol Fourth			1	12	13	13			
Castle on the Hill				2	2	2			
Charlie Rose		1		1	2	2			
Curious George				1	1	1			

Dinosaur Train				1	1	1			
Doc Martin	2	5	1	1	9	9			
Electric Company				1	1	1			
Frontline				1	1	1			
Garrow's Law		1		1	2	2			
Great Performances: Jackie Evancho		1			1	1			
History Detectives				2	2	2			
Keeping Up Appearances	1			2	3	3			
Knitting Daily (LPB3)		1			1	1			
Last of the Summer Wine		1	1		2	1	1		
Lawrence Welk Show	1	1			2	1	1		
Live from Lincoln Center: Mostly Mozart Festival		1			1	1			
Louisiana: A History		1			1	1			1
Louisiana Legends: Paul Dietzel		1			1		1		
Louisiana Public Square: Beyond the Spill				2	2	2			
Louisiana: The State We're In			1	7	8	7	1		
Louisiana: The State We're In/LaYapp				1	1	1			
Louisiana: The State We're In (Online)				2	2	2			
Louisiana: The State We're In: LEAP Testing		1			1	1			
Masterpiece			1		1	1			
Masterpiece: Poirot (LPB2)	1			1	2	2			
Masterpiece: Zen	2			6	8	7	1		
Ms. Lucy's Classic Cajun Culture & Cooking (RFD)		1			1	1			
Nature		1			1	1			
Need to Know			1		1	1			
NOVA				1	1	1			
NOVA: How Smart Are Animals?		1			1	1			
The Old Guys		2	1		3	2	1		
Outnumbered		3			3	1	2		
P. Allen Smith Garden to Table	1	1			2	2			1
PBS NewsHour		2	1	1	4	3	1		
POV			1		1	1			
Rough Cuts - Woodworking with Tommy Mac		2			2	2			
Rudy Maza's Travels (LPB3)		1			1	1			
The Seasoned Traveler (LPB3)		1			1	1			
Sherlock Holmes		2		4	6	6			1
Sid the Science Kid				1	1	1			

Soundstage: Willie Nelson		1			1	1		1		
Stop Back Pain with Vijay Vad, M.D.		1			1	1				1
Super WHY!				1	1	1				
This Old House		1		1	2	2				
Under Our Skin		1			1	1				
Wild Kratts				1	1	1				
REQUESTED PROGRAMMING:										
All Creatures Great & Small			1		1	1				
Allo, 'Allo		1			1	1				
Are You Being Served?		1			1	1				
As Time Goes By		1			1	1				
Atchafalaya Houseboat				1	1	1				
Barbra Streisand: One Night Only at the Village...		1			1	1				
Brushstrokes		1			1	1				
CC Lockwood/Atchafalaya Night				19	19	19				
Consider the Conversation	1				1	1				
Daniel O'Donnell Programs	1				1	1				
Doc Martin (New Season)	2	3			5	5				
Fawlty Towers		1			1	1				
Great Perf. at the Met: Rossini's Le Comte Ory				1	1	1				
Jubilee		1			1	1				
Knit & Crochet Now				1	1	1				
Lidia's Italy (LPB1)		1			1	1				
Louisiana Experience: WWII Stories				1	1	1				
Louisiana World War II Programs		1			1	1				1
Masterpiece: The Song of Lunch (Nov.)		1			1	1				
New Yankee Workshop		1			1	1				
Old Episodes of Last of the Summer Wine		1			1	1				
Priscilla's Yoga Stretches		1			1	1				
Waiting for God		1			1	1				
Walker Percy		1			1	1				1
The Woodsmith Shop		11			11	11				
Woodworks		1			1	1				
The Woodwright's Shop		1			1	1				
Yes, Minister				1	1	1				

TOTAL RESPONSES:	PHONE	E-MAIL	LETTER	SOC. NET.		POS	NEG	VHS/DVD/BOOK	REPEAT	GEN.INFO
	24	113	21	109	267	228	39	1	2	28

"SOC. NET." is Social Networking: Facebook, Twitter & YouTube

MONTHLY VIEWER SERVICES REPORT

August 2011

TITLE OF SHOW	TOTAL RESPONSES				TOTAL	POS.	NEG.	REQUEST FOR		
	PHONE	E-MAIL	LETTER	SOC. NET.				VHS/DVD/BOOK	REPEAT	GEN.INFO
General LPB Programming	1	4	3		8	8				
2012 Louisiana Young Heroes Awards	1	1			2	2				2
Agatha Christie's Poirot No Longer on Schedule		1			1		1			
Antiques Roadshow in Louisiana	1				1	1				1
Audio Problems on LPB on Dish Network	1				1		1			
Britcoms Bumped by Pledge		2			2		2			
Center Stage Kids on Malt Shop Memories				8	8	8				
Constant Pledge Drives		1			1		1			
Continuing Education Hours Through LPB		1			1	1				1
Dorothy's Facebook Picture of Pelicans on Boom				6	6	6				
Dinosaur Big City Event in Hammond		4		8	12	12				4
Doc Martin Bumped by Pledge		1			1		1			
DTV Issues	2	5			7	1	6			2
Friends of LPB Antiques Fair		2		1	3	3				3
Friends of LPB Lifetime Membership		1			1	1				1
Friends of LPB Christmas Doo Wop Concert		3			3	3				3
Garrow's Law Bumped by Pledge	1	2			3		3			
Happy Anniversary, LPB!			1		1	1				
Haven't Received Antiques Fair Tickets	1	1			2		2			
Haven't Received MemberCard		1			1		1			1
Haven't Received Pledge Premiums	1	2			3		3			2
Hurricane Katrina Memories on Facebook				3	3	3				
Jackie Evancho Not Being Streamed Online		1			1		1			
Keith Crews FB Pics from LIGO in Livingston				3	3	3				
Kids Club Member Got Newsletter Late	1				1		1			
Lawrence Welk Bumped by Pledge		1			1		1			
LPB Doesn't Pledge "Regular" Programs		1			1		1			
LPB Kids Club		2			2	2				1
LPB Programs Online		1			1	1				1
LPB2 & 3 Out on Cox in Lafayette	1				1		1			
LPB2 & 1 Switched on Suddenlink in Many		1			1		1			
LPB3 & 1 Switched on Suddenlink in Monroe	1				1		1			


LSU Players News on Facebook & Twitter				10	10	9	1			
Marsh Fire Updates on Facebook & Twitter				6	6	6				
Masterpiece Bumped by Pledge		1			1		1			
Masterpiece: Zen Available to View Online		1			1	1				
MI-5 Bumped by Pledge		1			1		1			
No Audio on LPB on Cobridge Cable		1			1		1			
No Part Two of Upstairs, Downstairs		1			1		1			
Not Enough Stories from Northeast Louisiana				1	1		1			
Not Receiving LPB's E-Newsletter		1			1		1			
Not Receiving Visions		2			2		2			1
NOVA Episode Repeated Back-to-Back		1			1		1			
Over-the-Air Audio & Video Out of Synch		1			1		1			
Pledge Breaks Too Long		1			1		1			
Problems Ordering DVD on ShopLPB Phone Line		1			1		1			
Problems Registering for EFT		2			2		2			2
Production Intern Awarded Scholarship				2	2	2				
Proposed Congressional Cuts to PBS		1			1		1			
Sewing Shows Bumped by Pledge	1				1		1			
Sherlock Holmes Bumped by Pledge		3			3		3			
"Think Again" EFT		2		1	3	3				3
The This Old House Hour Bumped by Pledge		1			1		1			1
Wants to Get a Show on LPB		1			1	1				1
Wants to Know When to Pledge to Get It Doubled		1			1	1				1
WLAE Program Guide	1				1	1				1
FAVORITE GENRES:										
Britcoms	1	2			3	3				
British Programs		1			1	1				
Children's Programs		1			1	1				
Dramas			1		1	1				
Historical Documentaries			2		2	2				
Nature/Wildlife Shows			1		1	1				
News/Public Affairs			2		2	2				
Science Programs			1		1	1				
Woodworking Programs		3			3	3				

RECENT PROGRAMMING:										
After the Hunt with Chef John Folse		1			1	1				
Agatha Christie's Poirot		1			1	1				
American Experience: Abraham & Mary Lincoln		1			1	1				1
American Woodshop (LPB3)	1				1	1				
Antiques Roadshow UK				2	2	2				
Barbra Streisand: One Night Only	3			11	14	14				3
Castle on the Hill: LA's Old State Capitol	1	1			2	2			2	1
The Cat in the Hat Knows a Lot About That!				2	2	2				
Cajun Food Traditions	3	1		8	12	12			1	3
Curious George		1			1	1				
Dinosaur Big City	1				1	1				1
Dinosaur Train		1			1	1				
Doc Martin	2	7	1	1	11	11				1
An Evening with CC Lockwood		2		15	17	17				2
Fons & Porter's Love of Quilting (LPB2)	1				1	1				
Frank Sinatra: Concert for the Americas				1	1	1				
Garrow's Law	2	4			6	6				
Great Performances: Jackie Evancho: Dream w/Me		1		4	5	5				
History Detectives				1	1	1				
Last of the Summer Wine	1	1			2	2			1	
Lawrence Welk		2			2	1	1			
Lawrence Welk's Big Band Splash	1				1	1				
Lidia's Italy (LPB3)		1			1	1				
Louisiana Baseball Stories				5	5	5				
Louisiana Public Square: Beyond the Spill		1		1	2	2				1
Louisiana Public Square: Debt Ceiling Compromise		1		6	7	7				
Louisiana: The State We're In			1		1	1				
Louisiana: The State We're In: French Immersion		1		12	13	13				
Martha Speaks		1			1	1				
Martha's Sewing Room	1				1	1				
Masterpiece			1		1	1				
Masterpiece: Inspector Lewis		1			1	1				
Masterpiece: Upstairs, Downstairs		2			2	2				
Masterpiece: Zen	1	1			2	2			1	
McLaughlin Group		1			1	1				

MHZ World Programming (WLAE-2)		1			1	1			1
MI-5		2			2	2			
Midsomer Murders		3		1	4	4			1
Ms. Lucy's Classic Cajun Culture & Cooking (RFD)	1	2			3	3			3
Need to Know			1		1	1			
New Orleans: Getting Back to Normal		1			1	1		1	
NOVA: Becoming Human		1			1		1		
Objects & Memory				2	2	2			
The Old Guys		1			1	1			
Outnumbered	2				2		2		
PBS NewsHour		1	1		2	2			
POV			1		1	1			
POV: The Oath				1	1	1			
Rain: A Tribute to the Beatles				2	2	2			
Rough Cuts - Woodworking with Tommy Mac		1			1	1			
Sewing with Nancy	1				1	1			
Sherlock Holmes		4			4	4			
The Sweet Life with Chris Xaver (LPB2)	1				1	1			1
The This Old House Hour		1			1	1			
Walker Percy				2	2	2			
Wild Kratts		1			1	1			
Wildflowers: Seeds of History (LPB2)		1			1	1		1	
Woodwright's Shop (LPB3)		1			1	1			

REQUESTED PROGRAMMING:

All Things Great & Small		1	1		2	2			
An American Requiem (on 9/11)		1			1	1			
As Time Goes By	1				1	1			
The Best of the Joy of Painting (LPB1)		1			1	1			
Body Electric		1			1	1			
Catholicism Series	2				2	2			
Daniel O'Donnell Live from Nashville		1			1	1			
Daniel Tiger's Neighborhood				2	2	2			
Doc Martin (New Season)	1	1			2	2			
Dr. Who		1			1	1			
Dudley J. LeBlanc: Cajun Renaissance Man		1			1	1			
Ebert Presents: At the Movies		1			1	1			

Edwin Edwards Documentary				1	1	1				
Kate Chopin: A Re-Awakening		1			1	1		1		
LA Creole/French/Spanish Programs		1			1	1				
Masterpiece: Miss Marple		1			1	1				
Masterpiece: Sherlock Holmes		1			1	1				
Moyers & Company		1			1	1				
Ms. Lucy's Classic Cajun Culture/Cooking (LPB1)		2			2	2				
Music Voyager: Shreveport		1			1	1				
The New Yankee Workshop		1			1	1				
Old Last of the Summer Wine Episodes		1			1	1				
One Book, One Community: Pete Earley		1			1	1				
PBS Cooking Channel		1			1	1				1
Router Workshop		1			1	1				
Southern Belle		1			1	1				
Walker Percy on Cox Cable in N.O.	1				1	1				
Woodsmith Shop (Season 5)	1	15			16	16				
Woodsmith Shop (on WYES)		1			1	1				
TOTAL RESPONSES:	PHONE	E-MAIL	LETTER	SOC. NET.		POS	NEG	VHS/DVD/BOOK	REPEAT	GEN.INFO
	44	163	18	129	354	301	53	3	5	52

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MONTHLY VIEWER SERVICES REPORT

September 2011

TITLE OF SHOW	TOTAL RESPONSES				TOTAL	POS.	NEG.	REQUEST FOR		
	PHONE	E-MAIL	LETTER	SOC. NET.				VHS/DVD/BOOK	REPEAT	GEN.INFO
General LPB Programming		2	2		4	4				
Archive Footage of Victor Bussie				1	1	1				
Artist's Name Left Out of Visions		1			1		1			
AT&T U-Verse Doesn't Carry LPB2	1				1		1			
Castle on the Hill on ShopLPB				2	2	2				
Chef John Besh Honored by National Guard				7	7	7				
Closed Captioning Off for Weeks	1				1		1			
DTV Issues		1			1		1			
Friends Member Didn't Get Visions		2			2		2			1
Friends Member Hasn't Gotten Pledge Premiums		1			1		1			
Garrow's Law No Longer on LPB		2			2		2			
GulfWatch Update on Oil Spotted in Gulf				1	1	1				
Happy 9-10-11!				8	8	8				
Happy Labor Day!				4	4	4				
I Heart LPB Camo Picture				1	1	1				
Info on Tropical Storm Lee				1	1	1				
Louisiana Baseball Stories on ShopLPB				1	1	1				
LPB Art Rocks!				13	13	13				1
LPB Art & Travel Auction				1	1	1				
LPB EFT		1		2	3	3				1
LPB in the Classroom Pictures				1	1	1				
LPB Pearl Jam Screening Ticket Giveaway				11	11	11				
LPB Remembers 9/11				10	10	10				
LPB Streaming Governor's Address				1	1	1				
Masterpiece Online				1	1	1				
News of Reinstatement of LSU Players				7	7	7				
NewsHour Tweeting The Names of 9/11 Victims				1	1	1				
PBS NewsHour Interview Streamed on lpb.org				2	2	2				
Picture of Virnado at Great Amer. Seafood Cookoff				5	5	5				
Problems Bidding Online for Art Auction		2			2		2			
Problems Buying Raffle Ticket Online		1			1		1			
Problems Renewing Membership Online		1			1		1			

Problems Signing Up for LPB EFT		2			2		2			1
Problems with LPB on Communicom Cable		1			1		1			1
Problems with LPB on Dish Network	1				1		1			
Problems with LPB on Suddenlink		4			4		4			
Remembering Anniversary of Gustav				3	3	3				
Same Episode of Roadshow Two Weeks in a Row		1			1		1			
Sit & Be Fit Airs Too Early			1		1		1			
Slimey the Worm's Birthday (Sesame Street)				13	13	13				
Update on Brush Fires Near Shreveport				2	2	2				
Update on Marsh Fires Near New Orleans				1	1	1				
Video of 1970's Sesame Street Show Open				6	6	6				
Video of Arthur Theme Song				3	3	3				
Video of Original Electric Company Opening				11	11	11				
Video of Teletubbies Dance				3	3	3				
Woofster Joining Super WHY!				2	2	2				
FAVORITE GENRES:										
Britcoms		1	1		2	2				
British Programming		1			1		1			
Children's Programs			1		1	1				
Cooking Shows			1		1	1				
How-To Shows			2		2	2				
Nature/Wildlife Shows			1		1	1				
News/Public Affairs Shows			1		1	1				
Sewing Programs			1		1	1				
Weekend Programming				2	2	2				
RECENT PROGRAMMING:										
America Remembers 9/11				2	2	2				
Antiques Roadshow		1		2	3	3				
Antiques Roadshow: Roadshow Remembers				1	1	1				
Antiques Roadshow UK				2	2	2				
At Home with the Georgians	2			2	4	4		1		1
Beauty/Oil Painting w/Gary & Kathwren Jenkins (2)		1			1	1				
Charlie Rose: Patti Smith		1			1	1				1
Chef John Besh's New Orleans		1			1	1				1
Doc Martin		1		3	4	4			1	1

Foyle's War				1	1	1				
Frontline: Faith & Doubt at Ground Zero	1				1	1		1		
Frontline: Top Secret America	1				1	1		1		
Garrow's Law		2			2	2				
Globe Trekker				1	1	1				
Keeping Up Appearances		1			1	1				
Knit & Crochet Today				1	1	1				
Last of the Summer Wine		1			1	1				
Lawrence Welk		1			1	1				
Louisiana Legends: Willis Reed	1				1	1		1		
Louisiana Public Square: Extreme Premiums				4	4	4				
Louisiana: The State We're In		3		6	9	8	1			1
Map Makers	1				1	1			1	
Masterpiece		2		3	5	4	1			
Masterpiece: Inspector Lewis		1		5	6	6				
Midsomer Murders		1			1	1				
Ms. Lucy's Classic Cajun Culture & Cooking		1			1	1				1
Native Waters: A Chitimacha Recollection		1			1	1				1
Nature: Clever Monkeys		1			1		1			
Nightly Business Report		1			1	1				
NOVA: States of Matter (Online Activities)				1	1	1				
Old Guys		1			1	1				
Outnumbered		1			1		1			
Paint This with Jerry Yarnell (LPB2)		1			1	1				
PBS NewsHour	1	1			2	2				
Prohibition				3	3	3				
Rain: A Tribute to the Beatles		1			1	1		1		
Rough Cut - Woodworking with Tommy Mac		1			1	1				1
Sewing with Nancy	1				1	1		1		
Sherlock Holmes		1			1	1				
Sid the Science Kid: Flu Shot				4	4	3	1			
Sit & Be Fit (LPB2)			1		1	1				
The Storm That Swept Mexico		1			1	1			1	
Tavis Smiley Reports: Too Important to Fail	1				1	1		1	1	
The This Old House Hour				1	1	1				
World View (WLAE-2)		1			1		1			

REQUESTED PROGRAMMING:										
Allo, 'Allo		1			1	1				
Are You Being Served?		1			1	1				
As Time Goes By		1			1	1				
Baton Rouge's Troubled Waters	1				1	1		1		
Black Books		1			1	1				
Catholicism	5	5			10	10				
Different is the New Normal		1			1	1				
Doc Martin (Season 5)		1			1	1				
Ebert Presents: At the Movies		1			1	1				
Eddie Robinson: A Life Celebrated	1				1	1		1		
Eddie Robinson Memorial	1				1	1		1		
Fons & Porter's Love of Quilting (LPB1)		1			1	1				
Forever LSU	1	1			2	2		2		
Huey Long Symposium	1				1	1		1		
Info on Internet Safety		1			1	1				1
Louisiana: A History	1				1	1		1		
Louisiana Legends: Eddie Robinson	1				1	1		1		
Masterpiece: Downton Abbey (Season 2)				1	1	1				
Nature: Hummingbirds		1			1	1				
Signpost to Freedom	1				1	1				
Southern Band: Jamming with the Jags		1			1	1		1		
To the Manor Born		1			1	1				
Uncle Earl	2				2	2		2		
The Vicar of Dibley		1			1	1				
Waiting for God		1		1	2	2				
Wants LPB to Co-Sponsor Lt. Gov. Debate		1			1	1				
Wants Us to Look at Their Program on Jesus		1			1	1				1
Why Quilts Matter		1			1	1				
Woodsmith Shop (New Season)		7			7	7				
TOTAL RESPONSES:	PHONE	E-MAIL	LETTER	SOC. NET.		POS	NEG	VHS/DVD/BOOK	REPEAT	GEN.INFO
	27	84	12	171		294	264	30	18	4

"SOC. NET." is Social Networking: Facebook, Twitter & YouTube

MONTHLY VIEWER SERVICES REPORT

October 2011

TITLE OF SHOW	TOTAL RESPONSES				TOTAL	POS.	NEG.	REQUEST FOR		
	PHONE	E-MAIL	LETTER	SOC. NET.				VHS/DVD/BOOK	REPEAT	GEN.INFO
General LPB Programming		2	2	1	5	5				
General LPB3 Programming		1			1	1				
2012 Louisiana Young Heroes		1			1	1				
After You've Gone No Longer on LPB		1			1		1			
Antiques Roadshow UK Didn't Air Sat. Morning		1			1		1			
Art Auction Closeout Sale				1	1	1				
Asks That LPB Not Divide Midsomer Murders		1			1	1				
Can't Find LPB on DirecTV		1			1		1			1
Chef John Folse's "Change of Heart" Cookbook		1			1	1		1		
Current Masterpiece Season Too Dark to Watch		1			1		1			
Doc Martin Bumped by Pledge		3			3		3			
Drew Brees Sesame Street Pictures				50	50	50				
DTV Issues		2			2		2			2
Education Section of Website		1			1	1				
Faith Ford at LPB				6	6	6				
Foyle's War Bumped by Pledge		1			1		1			
Friends of LPB Antiques Fair in Shreveport		1			1	1				1
Garrow's Law Dropped Before Series Ended		1			1		1			
Info on Louisiana for Middle Schoolers		1			1	1				1
LA Air Nat'l Guard Return				16	16	16				
Link to Cook's Country Fall Apple Recipes				3	3	3				
LPB 35th Anniversary Raffle				1	1	1				
LPB Art & Travel Auction		1		34	35	35				1
LPB Art Auction Contest on Facebook				22	22	22				
LPB Art Auction - People's Choice Contest				1	1	1				
LPB at Louisiana Book Festival				2	2	2				
LPB At LSU's Oxfam Hunger Banquet			1	2	3	3				
LPB E-Field Trips		1			1	1				1
LPB Event at the Christmas Tree Farm?		1			1	1				1
LPB Job Openings		1			1	1				1
LPB2 and/or LPB3 Schedules	2				2	2				2
LPB's Art Rocks!				4	4	4				

Misses Ms. Lucy on LPB	1				1		1			
NETA Award for Washing Away: After the Storms				2	2	2				
New Yankee Workshop is Off the Schedule	1				1		1			
No Quilting Shows on LPB1	1				1		1			
Ordered Doo Wop Tickets - Haven't Received Them		1			1		1			1
Pearl Jam Facebook Contest				108	108	108				
Pearl Jam Screening at Manship Theatre		2		16	18	18				
Problems Renewing Membership Online		1			1		1			1
Problems Using LPB Schedule Page Online		1			1		1			1
Problems with LPB on Allen's Cable	1	1			2		2			
Problems with LPB on Cobridge Cable		1			1		1			
Problems with LPB on Suddenlink	1				1		1			
Rex's Picture of Northwest U.S. on Facebook				7	7	7				
Sesame Street Live Facebook Contest				3	3	3				
Technical Problems During Austin City Limits		1			1		1			
Too Many Reruns on LPB		1			1		1			
Wants Press Passes to Doo Wop Concert		1			1	1				
Where/What is/are LPB2 and/or LPB3?	2	2			4	4				4
Wrong Children's Program Aired		1			1		1			

FAVORITE GENRES:

Britcoms		1			1	1				
Children's Programs			1		1	1				
Musical Programs			1		1	1				
Mysteries		1	1		2	2				
Nature/Wildlife Shows			1		1	1				
Popular/Rock Music Shows			1		1	1				
Quilting Shows	1				1	1				

RECENT PROGRAMMING:

After You've Gone		1			1	1				
America's Test Kitchen (LPB3)				1	1	1				
Antiques Roadshow UK		1			1	1				
Atchafalaya Houseboat		1			1	1				
Austin City Limits			1		1	1				
Austin City Limits: Decemberists/Gillian Welch		1			1	1				
Austin City Limits: Steve Miller				4	4	4				

Black Books	1	1			2		2			
Cajun Food Traditions	1			3	4	4		1		
Charlie Rose	1				1	1				1
Chef John Besh's New Orleans (LPB3)				1	1	1				
Doc Martin	2	3	1		6	6		1		
Ferrets: The Pursuit of Excellence				1	1	1				
Fons & Porter's Love of Quilting (LPB3)	1	1			2	2				2
Foyle's War		2			2	2				
Friends Member Didn't Receive Visions		1			1	1				
Frontline			1		1	1				
Frontline: Lost in Detention				2	2	2				
Funeral of Archbishop Hannan (LPB2)				1	1	1				
Garrow's Law		1			1	1				
Globe Trekker: Middle East Countries		1			1	1		1		
Great Performances: Hugh Laurie	1	1			2	2			2	
Growing Hope Against Hunger				4	4	4				
History Detectives		2			2	2				2
Last of the Summer Wine		1			1	1				
Lawrence Welk				1	1		1			
Live from Lincoln Center: Wynton Marsalis' 50th				2	2	2				
Living Smart (LPB2)		1			1	1				1
Louisiana Baseball Stories				1	1	1				
Louisiana Public Square: Dropout Dilemma		2		2	4	4				
Louisiana: The State We're In	1		1		2	2		1		
Louisiana: The State We're In: Centenary Choir				1	1	1				
Louisiana: The State We're In: Primary Election				1	1	1				
Louisiana: The State We're In: Prohibition				5	5	5				
Louisiana: The State We're In: Rx for Health				2	2	2				
Masterpiece		2		1	3	3				
Masterpiece: Case Histories	1	2		2	5	5				
Mexico: The Royal Tour		1			1	1				
MI-5	1	1		4	6	6				1
Midsomer Murders	1	1		1	3	3				
Outnumbered	1	2	1		4		4			
Native Waters		1			1	1				1
NOVA: Iceman Murder Mystery	1				1	1			1	
NOVA: King Solomon's Mines	1				1	1				1

Paint This with Jerry Yarnell (LPB2)	1				1	1				1
PBS Arts: HMS Pinafore	1				1	1				1
PBS Arts: Miami Ballet: Balanchine & Tharp				2	2	2				
PBS Arts: Pearl Jam	1			3	4	3	1			
A Place of Our Own	1				1	1				1
Prohibition		2	1	24	27	27			1	1
Sherlock Holmes		1			1	1				
Wild Kratts	1				1	1				
Woodsmith Shop		1			1	1				1
REQUESTED PROGRAMMING:										
Are You Being Served?		1			1	1				
As Time Goes By		1			1	1				
Camp Ruston: German POW's in Louisiana		1			1	1		1		
Catholicism	7	5		1	13	13				
College-Related Resources on Website		1			1	1				
A Conversation with Louisiana's Governors		1			1	1		1		
Doc Martin (New Season)	1	4			5	5				
Forgiveness: A Time to Love & A Time to Hate		1			1	1				
Good for What Ails You		1			1	1				1
Info on 1970's & '80's PBS Kids' Shows		1			1	1				1
Lives Worth Living	2				2	2				
Making Our Way: Autism		1			1	1				
New Masterpiece: Downton Abbey		1			1	1				
The Old Guys		2		1	3	3				
Program on Landscape Architect Jeff Carbo		1			1	1				
Signpost to Freedom: The 1953 B.R. Bus Boycott		1			1	1		1		
Waiting for God		1			1	1				
Wants Help Producing a Miniseries		1			1	1				
Wants to Produce Shows with LPB		1			1	1				1
TOTAL RESPONSES:	PHONE	E-MAIL	LETTER	SOC. NET.		POS	NEG	VHS/DVD/BOOK	REPEAT	GEN.INFO
	39	100	14	350	503	471	32	8	4	35

"SOC. NET." is Social Networking: Facebook, Twitter & YouTube

MONTHLY VIEWER SERVICES REPORT

November 2011

TITLE OF SHOW	TOTAL RESPONSES				TOTAL	POS.	NEG.	REQUEST FOR		
	PHONE	E-MAIL	LETTER	SOC. NET.				VHS/DVD/BOOK	REPEAT	GEN.INFO
General LPB Programming	1	2	1	21	25	25				
General LPB3 Programming			1		1		1			
2012 Louisiana Young Heroes Awards	2	20		1	23	23				2
Between the Lions No Longer on LPB		1			1		1			
Celtic Woman Concerts		2			2	2				2
Chef John Folse Needs Bama Elephant Recipe				6	6	6				
Closed Captioning Moves Too Fast		1			1		1			
Curious George in Natchitoches				5	5	5				
Curious George Event at LPB	34	13		18	65	65				50
Curious George Event Pictures on Facebook				14	14	14				
Curious George Event Video on Facebook				3	3	3				
DTV Issues		2			2	2				2
Friends Member Address Change		1			1	1				
Friends Member Didn't Receive Visions	6	6			12		12			5
Friends Member Hasn't Received Pledge Premium		1			1		1			
Friends of LPB Antiques Fair in Shreveport	6	1			7	7				7
Half Price Doo Wop Concert Ticket Sale				4	4	4				
Happy Birthday, Cookie Monster				14	14	14				
Happy Thanksgiving on Facebook				19	19	19				
Happy Veterans Day on Facebook				21	21	21				
LPB Art & Travel Auction		1			1	1				1
LPB Art & Travel Auction Closeout Sale				66	66	66				
LPB Holiday Doo Wop Concert		3			3	3				3
LPB Kids Club		2			2	2				1
LPB's #1 in the SEC Facebook Contest				5	5	5				
LPB's Sesame Street Trivia Contest on Facebook				7	7	7				
Mission US Workshop at LPB				8	8	8				
Ms. Lucy's Recipes Not Available Online		1			1		1			
Nature Broadcast Day Change	3				3		3			
New Britcom Lineup	3				3		3			
New Seasons of Downton Abbey & Sherlock (MT)				3	3	3				
News of Conrad Murray Conviction on Facebook				3	3	3				

News of National Guard Troops Returning to LA				5	5	5			
News of National Guardsmen Getting Bronze Stars				6	6	6			
Photographer Looking for a Job		1			1	1			1
Picture of Muppet Wearing "Geaux Tigers" Shirt				27	27	27			
Problems Getting LPB Signal Via Satellite		3			3		3		3
Problem Ordering Doo Wop Concert Tickets Online		1			1		1		1
Problems with LPB on Allen's Cable			1		1		1		
Problems with LPB on Charter Cable		1			1		1		
Problems with LPB on Suddenlink		1			1	1			
Sherlock Holmes No Longer on Thursday Nights	1				1		1		
Snipes During Masterpiece		1			1		1		
Story of the LPB Squirrel on Facebook				4	4	4			
Summer Internship at LPB		1			1	1			1
"Support LPB" Webpage Has an Error		1			1		1		
Time Change				3	3		3		
Too Many Repeats of British Programs			1		1		1		

FAVORITE GENRES:

Britcoms	3	1	2		6	6			
British Programs		1			1	1			
Children's Programs	1			3	4	4			
Dramas			1		1	1			
Gardening Shows		1			1	1			
Historical Documentaries			1		1	1			
News & Public Affairs Programs			1		1	1			
Painting Programs		2			2	2			
Science Programs		1			1	1			
Sewing & Quilting Shows			1		1	1			
Woodworking Programs		1			1	1			

RECENT PROGRAMMING:

After the Hunt with Chef John Folse	1	1			2	2			
American Experience			1		1	1			
American Masters: Woody Allen	1				1	1		1	
Angle of Attack		1			1	1			1
Antiques Roadshow		1			1	1			1
Between the Lines (LPB2)		1			1	1			

Between the Lions		1			1	1			
Black Books			1		1	1			
Chef John Besh's New Orleans		1		1	2	2			
Cook's Country			1		1	1			
Doc Martin	1	3	1	6	11	11			2
Foyle's War	2				2	2			
Garrow's Law			1		1	1			
Gary Spetz Watercolors		1			1	1			
Katie Brown Workshop (LPB3)	1				1	1			1
Keeping Up Appearances			1		1	1			
Last of the Summer Wine		1			1	1			
Lawrence Welk Show		1	1		2		2		
Lawrence Welk Show: Halloween Party	1				1	1			1
Lidia's Italy			1	1	2	2			
A Louisiana Christmas Journey				8	8	8			
Louisiana Legends: Jerry Stovall	1				1	1		1	
Louisiana Legends: Laura Leach	1				1	1	1		
Louisiana Public Square: Dropout Dilemma	1	1			2	1	1	1	
Louisiana: The State We're In: Hunt Slonem				1	1	1			
Louisiana: The State We're In: Rx for Health				1	1	1			
Louisiana: The State We're In: WWII Vet				1	1	1			
Martha's Sewing Room		1			1	1			
Masterpiece		2	1		3	3			
Masterpiece: Page Eight				1	1	1			
Masterpiece: The Song of Lunch				1	1	1			
MI-5	1		1		2	2			
Midsommer Murders	2				2	2			
Ms. Lucy's Classic Cajun Culture & Cooking		4			4	4			2
Nature	3				3	3			
Nature: My Life as a Turkey	1	1		2	4	4	1		
Need to Know			1		1	1			
Newsmakers	1				1	1	1		1
Outnumbered		1			1	1			
P. Allen Smith's Garden Home		1			1	1			
PBS NewsHour			2		2	2			
PBS NewsHour: We Still Live Here	1				1	1			1
POV	1				1	1			1

Sewing with Nancy		1			1	1				
Sherlock Holmes	3		1		4	4				2
Steve Jobs: One Last Thing				5	5	5			1	
Terry Madden's Watercolor Workshop		1			1	1				
The This Old House Hour		1			1	1				
Turning the Tide				4	4	4				
The Woodsmith Shop		3			3	3				2
REQUESTED PROGRAMMING:										
2010 Krewe of Rex Ball		1			1	1		1		
American Creole: New Orleans Reunion		1			1	1		1		
Bob Ross: The Happy Painter		1			1	1				
Doc Martin (New Episodes)		2		2	4	4				
Dr. Who			1		1	1				
Heritage Gardens		1			1	1				
House & Senate Hearings	1				1	1				
Masterpiece: Downton Abbey 2		1			1	1				
Miracle at Moreaux	1				1	1				1
Quilt in a Day		1			1	1				
The Short List		1			1	1				
Susan Boyle Special	1				1	1				
Testament		1			1	1		1		
The Turtle Hunter		1			1	1		1		
TOTAL RESPONSES:	PHONE	E-MAIL	LETTER	SOC. NET.		POS	NEG	VHS/DVD/BOOK	REPEAT	GEN.INFO
	86	114	25	300	525	486	39	8	3	95

"SOC. NET." is Social Networking: Facebook, Twitter & YouTube

MONTHLY VIEWER SERVICES REPORT

December 2011

TITLE OF SHOW	TOTAL RESPONSES				TOTAL	POS.	NEG.	REQUEST FOR		
	PHONE	E-MAIL	LETTER	SOC. NET.				VHS/DVD/BOOK	REPEAT	GEN.INFO
General LPB Programming	1	1	1	5	8	8				
LPB2 Programming		1			1	1				
LPB3 Programming		2			2	2				
2012 Louisiana Young Heroes		5			5	5				1
Celtic Woman Concert		2			2	2				1
Christmas Programming on LPB				3	3	3				1
Britcoms Bumped by Pledge		1			1		1			
Church Wanting Free Airtime		1			1	1				1
Doc Martin Bumped by Pledge		2			2		2			
Doo Wop Concert				2	2	2				
Drew Brees on Sesame Street				51	51	51				
DTV Issues	1				1		1			1
Facebook Post About BP Oil Spill Payments				1	1	1				
Facebook Post About Christmas Eve Bonfires				14	14	14				
Facebook Post About Christmas Presents				5	5	5				
Facebook Post About Clues to Dolphin Deaths				1	1	1				
Facebook Post About Elmo & N.O. Saints				20	20	20				
Foyle's War Bumped by Pledge		1			1		1			
Friends of LPB Gift Membership		1			1	1				1
Friends Member Keeps Getting Visions Late	1				1		1			1
Gardening Shows Are All Reruns		2			2		2			
Hasn't Received Pledge Premium Yet		1			1		1			
Holiday Deals on ShopLPB				5	5	5				
Issues with Online Celtic Woman Ticket Ordering		1			1		1			
Jane Kirkpatrick in InRegister Magazine				1	1	1				
Krewe of Muses Makes Patricia Clarkson Muse				7	7	7				
LPB French Immersion Report on PBS NewsHour				2	2	2				
LPB Mass Comm Scholarship Winner				4	4	4				
LPB's Satellite Signal		1			1	1				1
Membership Billing Change		1			1	1				1
Merry Christmas Wishes on Facebook				7	7	7				
Mr. Rogers Quote on Facebook				11	11	11				

No Announcement About Who Won Car		1			1		1			1
No Painting Programs on LPB1			1		1		1			
PBS Kids App for iPhone & iPad				1	1	1				
Plan to Revamp LPB's Britcom Club				4	4	4				
Problems Getting LPB3 on LUS Fiber		1			1		1			1
Problems Pledging Online		3			3		3			
Problems with LPB on Suddenlink			1		1		1			
Problems With Schedule Page on Website		1			1		1			
Program Schedules for All 3 Channels		1			1	1				1
Sewing Shows Bumped by Pledge		1			1		1			
ShopLPB Page on Facebook				2	2	2				
Solicitor Call		1			1	1				1
Solicitor Who Wouldn't Take "No!"		1			1		1			
Straight No Chaser Didn't Air as Scheduled	3			2	5		5			
Super WHY! Airs Too Late on LPB2		1			1		1			
Term "Holiday Wreath" Used On the Air		1			1		1			
The This Old House Hour Airs After Midnight		1			1		1			
Where/What is/are LPB2 and/or LPB3?		3			3	3				
Will Ferrell will be King of Bacchus				11	11	11				

FAVORITE GENRES:										
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Andrea Bocelli Programs		1			1		1			
Arts Programming				1	1	1				
Blues/Folk Music Programs		1			1		1			
Britcoms		2			2	1	1			
Celtic Woman Programs	1	1			2	1	1			
Classical Music Programs/Operas			1		1	1				
Cooking Shows		2			2	2				
Educational Programming				1	1	1				
French Programs	1				1	1				
Gardening Shows		2			2	2				
Nature/Wildlife Shows			1		1	1				
News/Public Affairs Programs				1	1	1				
Painting Programs			1		1	1				
Pledge Programming		1			1		1			
Popular/Rock Music Shows		1			1		1			
Science Programs			1		1	1				

Sewing/Quilting Shows		2			2	2			
Tommy Emmanuel Programs		1			1	1			1
Travel Shows		1			1	1			
Woodworking Programs		1			1	1			
RECENT PROGRAMMING:									
60's Pop, Rock & Soul		3		9	12	12		3	1
ACL Presents: Americana Music Festival		1			1	1			1
American Masters		1			1	1			
Antiques Roadshow		1			1	1			1
B Organic with Michele Beschen	1				1	1			
Barbra Streisand: One Night Only				1	1	1			
Buddy Holly: Listen to Me				8	8	8			
Catholicism		1			1	1			
Celtic Woman - Believe				5	5	5			
Christmas at Belmont		1			1	1			
Christmas Concert from Norway		1			1	1		1	1
Coldplay New Year's Eve: Austin City Limits				8	8	8			
Doc Martin		3			3	3			
Fons & Porter's Love of Quilting		2			2	2			
Foyle's War		1			1	1			
Great Performances: Andrea Bocelli/Central Park	2			3	5	5			2
Great Performances: Bocelli & Foster: Christmas		3			3	3		1	1
Great Performances: Jackie Evancho	1			1	2	2			1
Human Nature Sings Motown				1	1	1			
Lawrence Welk's Big Band Splash			1		1	1			
Les Miserables 25th Anniversary Concert at the O2				2	2	2			
Live from Lincoln Center: The Nutcracker		1			1	1			
A Louisiana Christmas Journey				12	12	12			
Louisiana Public Square: Athletics vs. Academics				1	1	1			
Louisiana: The State We're In				2	2	2			
Louisiana: The State We're In: Alzheimer's				1	1	1			
Louisiana: The State We're In: Christmas				4	4	4			
Louisiana: The State We're In: Dale Brown				1	1	1			
Martha's Sewing Room		1			1	1			
Masterpiece		1			1	1			
Masterpiece: Downton Abbey		5			5	5		1	3

Masterpiece: Upstairs, Downstairs		1			1	1			
Morris Lessmore & the Amazing World of Moonbot		2		12	14	14			1
Native Waters: A Chitimacha Recollection		1		1	2	2	1	1	
NOVA		1			1	1			
Ole War Skule - Stories of LSU Football	1			11	12	12	1		
P. Allen Smith's Garden Home		1			1	1			
Paul Simon: Live at Webster Hall				2	2	2			
PBS NewsHour		1	1		2	2			
Performance at the White House	1				1	1		1	
Prime Suspect	1				1	1			1
Road to Perfect Health with Brenda Watson	1				1	1			1
Scully: The World Show	1				1	1			1
Sew It All		1			1	1			
Sewing with Nancy		1			1	1			
Sherlock Holmes		1			1	1			
Sherlock Holmes: The Blue Carbuncle		1			1	1		1	
Sid the Science Kid				2	2	2			
Spirit of a Culture: Cane River Creoles				1	1	1			
Straight No Chaser – Songs of the Decades	3			2	5	5			
Super WHY! (LPB2)		1			1	1			
Suze Orman's Money Class		1			1	1			1
The This Old House Hour		1			1	1			
Turning the Tide				15	15	15			
Vietnam War Stories		1			1	1	1		
REQUESTED PROGRAMMING:									
The Annie Moses Band Christmas Program		1			1	1			
Are You Being Served?			1		1	1			
CABL Panel Presentation on LA Politics		1			1	1			
High School Football Finals		1			1	1			
Kate Chopin: A Re-Awakening		1			1	1	1		
Knitting Daily TV		1			1	1			
Louisiana: A History		2			2	2	1		1
Masterpiece: Sherlock (Season 2)		1			1	1			
The New Yankee Workshop		1			1	1			
Paint This with Jerry Yarnell		1			1	1			
Poverty Point Earthworks		1			1	1	1		1

Program About the Babineaux Sisters Cajun Band		1			1	1				
Quilt in a Day		1			1	1				
TOTAL RESPONSES:	PHONE	E-MAIL	LETTER	SOC. NET.		POS	NEG	VHS/DVD/BOOK	REPEAT	GEN.INFO
	20	109	10	267	406	372	34	11	7	29

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